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Wireless Telecommunications Bureau (WTB) to Implement Software Upgrade for Antenna Structure Registration (ASR)

New Auto-Delete Feature Enables Greater User Confidence in Application Filing and Searching

On Tuesday, November 21, 2000, the Federal Communications Commission's WTB will upgrade ASR software to include an auto-delete feature for applications that have not been acted upon for 30 days.

Responding to users' comments, WTB sought a way to simplify ASR by limiting the number of applications that is stored in the database and that appears on screens. Before the software upgrade, users had to search many applications to identify the ones that they needed, which limited convenient filing and searching. The Universal Licensing System (ULS) currently uses this auto-delete feature with positive results for users.

Beginning Tuesday, November 21, 2000, applications in a user's file that have remained unchanged for more than 30 days will be auto-deleted. To retain an application, a user must select that application and make some modification to it before the end of each 30-day period. It is not necessary to submit an application to the FCC for it to remain pending in a user's file. Once an application is auto-deleted, users can no longer access the application because it is permanently expunged from the database.

To avoid impact on users, the implementation of this new software feature will not cause ASR to go offline. Moreover, this new feature does not affect processed, submitted applications or granted registrations; it affects *only* those application files held in a user's account.

FOR FURTHER INFORMATION OR ASSISTANCE

For general information about ASR, including answers to frequently asked questions (FAQs) in regard to submitting applications, finding the status of pending applications, and searching the ASR database, the FCC recommends first consulting the ASR homepage at http://www.fcc.gov/wtb/antenna. Those individuals having specific questions not addressed on the homepage may contact Technical Support staff via phone or email as described below.

Applicants can reach the FCC Technical Support Hotline at (202) 414-1250, via TTY at (202) 414-1255, or via email at ulscomm@fcc.gov. Applicants can contact the Technical Support

Hotline staff about questions concerning computer access to ASR, TIN registration, uploading files, or submitting attachments in ASR. The Hotline is available Monday–Friday, from 7 a.m.–10 p.m., on Saturdays from 8 a.m.–7 p.m., and Sundays from noon–6:00 p.m., Eastern Time. To provide better service to ASR users and to ensure the security of the electronic filing system, all calls to the Hotline are recorded.