



PUBLIC NOTICE

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The Universal Licensing System (ULS) and Antenna Structure Registration (ASR) are now compatible with Internet Explorer and Netscape Navigator.

ULS and ASR can now be accessed with Microsoft Internet Explorer 5.5-6.0 and Netscape Navigator 4.5, 4.51, 4.61, 4.7, and 4.75.

The Wireless Telecommunications Bureau announces ULS and ASR have been enhanced to provide full compatibility with both Microsoft Internet Explorer and Netscape Navigator web browsers. Users may now file all application types for wireless services; easily search the ULS and ASR databases; obtain important information about applications, licenses, and antenna structures; and access other online FCC resources using either of the two most popular browsers.

All ULS and ASR components continue to be accessible via Netscape Navigator. With the addition of the following four features, Internet Explorer is now fully compatible with both ULS and ASR.

- **ULS Online Filing.** All ULS applications and all purposes for which customers may submit an application are now available. Four application purposes, New, Modification, Assignment of Authorization, and Transfer of Control, are new to Explorer users.
- **Query Download.** ULS and ASR Application Search and License Search have always been compatible with Explorer. Now the Query Download feature, previously available only to Netscape users, can be accessed with Explorer.
- **Pack Registrations.** A convenient "Register/Submit Pack" button now appears for Explorer users to submit Pack Registrations in various microwave services. The button is located on the initial screen after logging into ULS or the Work-in-Progress screen if you have saved applications.
- **ASR and TowAir.** All filing options for ASR, the ASR Query, and TowAir (the FCC's antenna slope calculator) are now fully operational in Explorer.

Downloading the Java Plug-in

Accessing these newly available features with Internet Explorer requires Sun Microsystem's *Java Plug-in*. (It is not required for Netscape Navigator). *Java Plug-in* is a software product that serves as a bridge between your browser and Java applets, small web programs used by our online systems. The first time you use Internet Explorer to file an application, retrieve

search results, select “Register/Submit Pack,” or perform a check in TowAir, you will be prompted to download and install the *Java Plug-in*.¹ To install it,

1. Choose “Yes” from the first download window that appears.
2. Read the license agreement in the second window, and choose “Yes” once more.
3. Accept the installation location suggested, or browse for a folder of your choice where the plug-in should be installed. Then click “Next.”
4. You will be presented with a Java Security alert. Choose “Grant always” to use Internet Explorer to access ULS and ASR from now on.
5. Finally, restart Internet Explorer.

You will only need to perform the installation once.

Please Note: To download and install the *Java Plug-in*, you must have at least 6 MB of free space on your hard drive and at least 240 MB of virtual memory. (To turn virtual memory on, go to Start > Settings > Control Panel > System > Performance tab.)

Troubleshooting

Depending upon your local network configuration, you may not see the Java plug-in prompt the first time you access ULS or ASR with Explorer. Instead, you may be given the following message: "Your current security settings prohibit running Active X controls." If this occurs, follow these steps to configure Explorer:

1. Choose the "Tools" menu. Click on the selection called "Internet Options."
2. Select the "Security" tab, and make sure "Internet" is displayed as the correct zone in the window at the top of the screen.
3. Select "Custom Level."
4. At the top of the list of Security Settings is a heading called "ActiveX controls and Plug-ins." Click on the button labeled "Enable."
5. Scroll down the list to a heading which reads, "Run ActiveX controls and plug-ins." Again highlight the "Enable" button.
6. Click “OK” to close the Custom Level window.
7. Click “OK” to close the Internet Options window.

¹ If you do not receive the download message, and you are experiencing problems with online filing, you may have an older, incompatible version of the *Java Plug-in* installed on your computer. (The current version is V. 1.3.0_02.) Please uninstall the older version. Go to Start>Settings>Control Panel>Add/Remove Programs. Select “Java2 Runtime Environment Standard Edition” from the list, and click Add/Remove. Once the old *Java Plug-in* is uninstalled, restart your machine and proceed to ULS and ASR. Download the new *Java Plug-in* when prompted.

For more information, contact ULS support at the locations listed below:

FCC Technical Support Hotline: Call 202-414-1250 (TTY 202-414-1255), or send e-mail to ulscomm@fcc.gov. Contact the Technical Support Hotline about questions concerning computer access to ULS, your FRN and CORES registration, TIN/call sign issues, or submitting attachments in ULS. The hotline is available Monday through Friday from 7 a.m. to 10 p.m., Saturdays from 8 a.m. to 7 p.m., and Sundays from 12 p.m. to 6 p.m. Eastern Time. In order to provide better service to ULS users and ensure the security of the electronic filing system, all calls to the hotline are recorded.

ULS Licensing Support and Forms Information: Call 1-888-CALLFCC (225-5322) and choose option #2, or call 717-338-2888. E-mail questions may be sent to ulshelp@fcc.gov. Contact Licensing Support with questions about which application purpose(s) are appropriate for a particular filing, what information is being requested on a ULS form or schedule, or any other ULS-related licensing matter. ULS Licensing Support is available Monday through Friday, from 8:00 a.m. to 5:30 p.m. Eastern Time.