



PUBLIC NOTICE

FEDERAL COMMUNICATIONS COMMISSION
445 12th STREET, S.W.
WASHINGTON, D.C. 20554

News media information 202/418-0500 Fax-On-Demand 202/418-2830 TTY 202/418-0484 202/418-0485 Internet: <http://www.fcc.gov>

DA 05-2930
Released: November 7, 2005

FCC ANNOUNCES OMB APPROVAL OF NEW OBSCENE, PROFANE, AND/OR INDECENT MATERIAL COMPLAINT FORM AND REVISED GENERAL COMPLAINT FORM

On November 1, 2005 the Office of Management and Budget issued a Notice of Action approving the revised Federal Communications Commission Form 475, General Consumer Complaint Form and new Federal Communications Commission Form 475B, Obscene, Profane, and/or Indecent Material Complaint Form. *See* OMB Control No. 3060-0874. Revised Form 475 consolidates and streamlines data requirements to make sure that consumers have provided the minimum level of information required to process an informal complaint. Form 475 will be used for all general communications-related complaints, except slamming and those covered by the new Form 475B. The revised form will also provide clear guidance for persons wishing to file Telephone Consumer Protection Act (TCPA) related complaints (*e.g.*, unwanted telemarketing calls, unsolicited faxes, etc.).

The new FCC Form 475B will enable the Commission to collect detailed data from consumers on the practices of those entities that may air obscene, profane, and/or indecent material by giving consumers an opportunity, for the first time, to use a specific form to file their complaints. Form 475B will be used only for complaints associated with obscene, profane, and/or indecent material.

Both Form 475 and Form 475B will significantly improve the informal complaint process for consumers, industry, and Commission staff by minimizing confusion on what information the Commission requires. Use of these forms also will improve the complaint process and the overall quality of the complaints received.

Complaints submitted by consumers using the FCC Form 475 may be filed electronically at <http://svartifoss2.fcc.gov/cib/fcc475.cfm>. Complaints that are submitted using FCC Form 475B may be filed electronically at <http://svartifoss2.fcc.gov/cib/fcc475B.cfm>.

In addition to using FCC Form 475B, complaints related to obscene, profane, and/or indecent material may be filed by: (1) e-mail addressed to fccinfo@fcc.gov; (2) letter through the U.S. Postal Service mail to FCC Enforcement Bureau, Investigations and Hearings Division, 445 12th Street, S.W., Washington, D.C. 20554; (3) fax to 1-866-418-0232; or (4) calling toll-free 1-888-CALL-FCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322) TTY.

For further information, contact Rosemary Kimball of the Consumer & Governmental Affairs Bureau at (202) 418-0511.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). This *Public Notice* is also available in Word and Portable Document Format (PDF) at: www.fcc.gov/cgb/complaints.html.

- FCC -

**Federal Communications Commission
Washington, DC 20554**

FCC Form 475B
Obscene, Profane, and/or Indecent Material Complaint Form

Consumer's Information:

*Name: _____

*Address: _____

E-Mail Address: _____

Daytime Telephone Number: _____

To speed the processing of your complaint, please provide as much as possible of the information marked below with an asterisk (*). This information is *not required* but providing it should eliminate our need to contact you for more information. Information not marked with an asterisk (*), if available, is also helpful. By including as much detail as possible, we will be able to act more quickly on your complaint.

* (1) Date of Program: _____

* (2) Time of Program: _____

(3) Network: _____

* (4) Call Sign, Channel **OR** Frequency of the station on which you viewed/heard the material:

* (5) City and State Where Program was Viewed: _____

(6) Name of Program or DJ/Personality/Song/Film: _____

* Please include below as many details as possible in order to help the FCC determine whether the material was obscene, profane, or indecent (such as specific words, language, images, etc.):

You may submit this form over the Internet at <http://svartifoss2.fcc.gov/cib/fcc475B.cfm>. In addition, complaints related to obscene, profane, and/or indecent material may be filed by: (1) e-mail addressed to fccinfo@fcc.gov; (2) letter through the U.S. Postal Service mail to FCC Enforcement Bureau, Investigations and Hearings Division, 445 12th Street, S.W., Washington, DC 20554; (3) fax to 1-866-418-0232; or (4) calling toll-free 1-888-CALL-FCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322) TTY.

You are not required to submit a transcript or an audiotape, videotape, CD/DVD or other recording in support of your complaint. Doing so, however, may help expedite the processing of your complaint. If you choose to submit a recording, you should send both this complaint form and the recording to Federal Communications Commission, Investigations & Hearings Division/Enforcement Bureau, 9300 East Hampton Drive, Capitol Heights, MD 20743. Any documentation of the programming becomes part of the Commission's records and cannot be returned.

For additional information, please see our Obscene, Profane, and Indecent Broadcasts Fact Sheet at <http://www.fcc.gov/cgb/consumerfacts/obscene.pdf>.

FCC NOTICE REQUIRED BY THE PRIVACY ACT AND PAPERWORK REDUCTION ACT

The Federal Communications Commission is authorized under the Communications Act of 1934, as amended, to collect the personal information that we request in this form. This form is used for complaints about obscene, profane and indecent programming. The public reporting for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Project (3060-0874), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to Leslie.Smith@fcc.gov. PLEASE DO NOT SEND YOUR COMPLETED FORMS TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0874.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. SECTION 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

