



# PUBLIC NOTICE

**Federal Communications Commission**  
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## **FCC's PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES AGENDA FOR SEPTEMBER 8, 2011 WORKSHOP/WEBINAR ON PROPOSED EXTENSION OF OUTAGE REPORTING AND ON NETWORK RELIABILITY AND CONTINUITY**

The Public Safety and Homeland Security Bureau announce the agenda for the workshop/webinar on the proposed extension of outage reporting to interconnected VoIP and broadband ISPs and on network reliability and continuity. The event will occur on September 8, 2011, from 9:30 a.m. to 3:00 p.m., at FCC Headquarters, 445 12<sup>th</sup> St., SW, Washington, DC, in the Commission Meeting Room.

The first two panels of the workshop will focus on the proposed extension of outage reporting to interconnected Voice over Internet Protocol service providers and broadband Internet service providers, which is the subject of Docket No. 11-82. The final panel of the workshop will focus on issues regarding the reliability and continuity of communications networks, including broadband, which are raised in Docket No. 11-60. All three panels will consider matters involved in ensuring the availability of communications services during and after disasters, such as the recent East Coast earthquake and Hurricane Irene.

Audio/video coverage of the event will be broadcast live with open captioning over the Internet from the FCC's web page at [www.fcc.gov/live](http://www.fcc.gov/live). The FCC's webcast is free to the public. Those who watch the live video stream of the event may e-mail event-related questions to [livequestions@fcc.gov](mailto:livequestions@fcc.gov). The panel moderators will work to respond to as many questions as possible during the workshop depending on the volume of questions and time constraints.

Reasonable accommodations for persons with disabilities are available upon request. Please include a description of the accommodation you will need. Individuals making such requests must include their contact information in case FCC staff needs to contact them for more information. Requests should be made as early as possible. Please send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau: 202-418-0530 (voice), 202-418-0432 (TTY).

For additional information about the meeting, please contact Gregory Intoccia at (202) 418-1470 or by e-mail: [gregory.intoccia@fcc.gov](mailto:gregory.intoccia@fcc.gov). News Media contact: Lauren Kravetz, (202) 418-7944 or [lauren.kravetz@fcc.gov](mailto:lauren.kravetz@fcc.gov).

An agenda for the Workshop is attached.

## AGENDA FOR

### PUBLIC SAFETY AND HOMELAND SECURITY BUREAU WORKSHOP/WEBINAR ON PROPOSED EXTENSION OF OUTAGE REPORTING AND ON NETWORK RELIABILITY AND CONTINUITY

FCC Headquarters  
445 12<sup>th</sup> Street, SW, Washington, DC 20554  
Commission Meeting Room

September 8, 2011

- 9:30 a.m.**                    **Welcome and Opening Remarks**
- James Arden Barnett, Jr., Rear Admiral (Ret.), Chief, Public Safety and Homeland Security Bureau*
- 9:40 – 10:00 a.m.**        **Presentation – Communications Reporting In the European Union**
- Uffe Holst Jensen, Councillor, European Commission*
- 10:00 – 11:15 a.m.**        **Panel One: Benefits of Outage Reporting.** This panel will examine the reliability and resiliency of interconnected VoIP and broadband Internet service and the advisability and utility of tracking frequency and duration of significant outages.
- Moderator: Jeffery Goldthorp, Associate Bureau Chief for Cybersecurity and Communications Reliability, Public Safety and Homeland Security Bureau*
- Panelists:*
- John Carlson, Financial Services Sector Coordinating Council*
- Laurie Flaherty, National Highway Traffic Safety Administration*
- Masaru Fujino, Embassy of Japan*
- Roger Hixson, National Emergency Number Association*
- Steve Malphrus, Board of Governors of the Federal Reserve System*
- John O'Connor, U.S. Department of Homeland Security*
- 11:15 – 11:30 a.m.**        **Break**
- 11:30 a.m. – 12:45 p.m.** **Panel Two: Metrics and Thresholds.** This panel will examine metrics and thresholds that have been proposed as triggers for outage reporting by interconnected VoIP service providers and broadband ISPs. The panel will also identify the platform-specific challenges and infrastructure constraints that bear on the selection of thresholds.

*Moderator: Vernon Mosley, Senior Engineer, Cybersecurity and Communications Reliability Division, Public Safety and Homeland Security Bureau*

*Panelists:*

*Mark Adams, Cox Enterprises, Incorporated*

*Stacy Hartman, CenturyLink*

*Robert Kondilas, Computer Science Corporation*

*Michael Mayernik, Vonage*

*Scott Robohn, Telecommunication Industry Association*

*Michael Rowley, State of New York Department of Public Service*

**12:15 – 12:25 p.m. PANEL BREAK for Brief Remarks of FCC Chairman Julius Genachowski**

**12:45 – 1:45 p.m. Break for Lunch**

**1:45 – 2:55 p.m. Panel Three: Communications Reliability.** This panel will address the reliability and continuity of communications networks, including broadband, and what the FCC's role has been and should be in promoting reliability, resiliency, and continuity of communications services, particularly during major disasters.

*Moderator: Jeffery Goldthorp, Associate Bureau Chief for Cybersecurity and Communications Reliability, Public Safety and Homeland Security Bureau*

*Panelists:*

*John Carlson, Financial Services Sector Coordinating Council*

*Robert Kondilas, Computer Science Corporation*

*Anthony Myers, Maryland Public Service Commission*

*Scott Robohn, Telecommunication Industry Association*

*Michael Rowley, State of New York Department of Public Service*

*Duminda Wijesekera, Ph.D., George Mason University*

**2:55 p.m. Concluding remarks**

**3:00 p.m. Workshop Conclusion**