



Federal Communications Commission
Washington, D.C. 20554

August 2, 2013

John Goodman
Corporate Vice President and Chief Legal Officer
Purple Communications, Inc.
595 Menlo Drive
Rocklin, CA 95765

Re: Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Mr. Goodman:

On July 8, 2013, Purple Communications, Inc., requested on an emergency basis, a limited, 120-day waiver of the Commission's speed-of-answer requirements¹ with respect to Purple's Internet protocol relay service (IP Relay).² Purple has asserted that such a waiver is necessary in light of traffic surges resulting from the recent decisions of several IP Relay providers to cease providing service, including, most recently, the cessation of service by Sorenson Communications, Inc., effective July 31, 2013.

Given the particular circumstances of this waiver request, we find it in the public interest to grant a short-term waiver to allow Purple some temporary flexibility in its operations while we give full consideration to its waiver request. Therefore, at this time we grant Purple a limited waiver of section 64.604(b)(2) of the Commission's rules, applicable to Purple's provision of IP Relay during the period from August 1 through August 12, 2013. Nothing in this ruling should be interpreted as an indication of intent to either grant or deny Purple's broader request. A further decision will be issued shortly with respect to the other periods for which Purple has requested a waiver.

Accordingly, IT IS ORDERED that, pursuant to the authority granted by Sections 1, 4(i), 4(j), 5, and 225 of the Communications Act of 1934, as amended, 47 U.S.C. §§ 151, 154(i), 154(j), 155 and 225, and pursuant to the authority delegated in Sections 0.141, 0.361, and 1.3 of the Commission's rules, 47 C.F.R. §§ 0.141, 0.361, 1.3, Purple's request for waiver is GRANTED to the extent indicated herein. This Order shall be effective upon release, in accordance with Section 1.4(b)(2) of the Commission's rules, 47 C.F.R. § 1.4(b)(2).

If you have any questions, please contact Bob Aldrich, Consumer and Governmental Affairs Bureau, FCC, at (202) 418-0996 and robert.aldrich@fcc.gov.

Sincerely,

Kris Anne Monteith
Acting Chief
Consumer and Governmental Affairs Bureau

¹ 47 C.F.R. § 64.604(b)(2).

² See Purple Communications, Inc., Emergency Petition for Limited Waiver (filed July 11, 2013).