



PUBLIC NOTICE

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PSHSB ANNOUNCES THE OPENING OF A TWO-MONTH TESTING PERIOD FOR THE NEW VERSION OF THE NETWORK OUTAGE REPORTING SYSTEM

By this Public Notice, the Federal Communications Commission's (FCC or Commission) Public Safety and Homeland Security Bureau (Bureau) announces that, over the next two months, from May 10 to July 5, 2016 the Commission will introduce a new version of the Network Outage Reporting System (NORS) for testing and, ultimately, operational use. Under Part 4 of the Commission's rules, providers of voice and paging communications, (*e.g.*, wireless, wireline, cable, satellite communications and interconnected Voice over Internet Protocol (VoIP)) must report significant disruptions or outages to their communications systems.

The new platform contains improvements that will enhance the overall security and reliability of NORS and allow future evolution to best support new communications technologies and analytic methods. The new version of NORS has two interfaces: a web-based interface and an API interface for companies that want to file outage reports automatically. These interfaces will be open for testing during this two-month period. During the testing phase, companies will continue to file their official NORS reports in the old system. The Commission requests that companies voluntarily file a duplicate of some of their reports in the new NORS system so that companies can become familiar with the new system. Similarly, if a company does not have any reportable outages during the test period, the Commission requests that the company voluntarily file a test outage report in the new NORS system.

If testing is successful, the Commission will migrate all filings to the new NORS system on July 20, 2016. On that date, any test data in the new NORS system will be deleted and the old NORS system will be retired. The data from the old NORS system will be copied to the new NORS system. Finally, all filing of NORS reports will be done using the new system from that point forward.

The following dates should be noted by all companies required to file outage information in NORS:

Date	Milestone
May 10, 2016	Testing begins of the web-based interface including filing duplicate reports in the new test system.
May 14, 2016	Testing begins of the API interface including filing duplicate reports in the new test system.
June 2, 2016	Training session on the new NORS system.
July 5, 2016	Testing of the new NORS system ends.
July 20, 2016	Cutover to the new NORS system.

A tester/user can obtain a UserID by going to <https://www.fcc.gov/eform/submit/register-to-nors>. A new UserID and password will be sent to the tester's e-mail address. The new NORS system can be accessed at <https://fctest.appiancloud.com/suite/>. Any questions regarding the new NORS system, the testing phase, and any reporting requirements can be directed to John Healy, CCR/PSHSB, at 202-418-2448 or john.healy@fcc.gov.