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CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU SEEKS COMMENT ON FEDERAL HOUSING FINANCE AGENCY PETITION FOR CLARIFICATION OR DECLARATORY RULING UNDER THE TELEPHONE CONSUMER PROTECTION ACT OF 1991

CG Docket No. 02-278

Comment Date: December 1, 2017

Reply Comment Date: December 8, 2017

With this Public Notice, we seek comment on a request for clarification or, in the alternative, declaratory ruling filed by the Federal Housing Finance Agency (FHFA). FHFA states that "when a borrower provides a phone number [to a mortgage holder], they anticipate receiving communications that affect their mortgage and, in the case of a disaster, notice that their payment obligation is suspended, that they should be aware of potential fraud scams, that they may qualify for a mortgage loan modification or other relevant matters provided by a reputable service provider." Among other things, FHFA asks the Commission to clarify that calls made by mortgage holders to borrowers in disaster-affected areas, where the called individual previously provided the phone number, fit "within the scope of consent" under the Telephone Consumer Protection Act³ and a 2016 Commission declaratory ruling, an apparent reference to the Commission's *Blackboard-Edison* decision.⁴

³ The Telephone Consumer Protection Act (TCPA) is codified at 47 U.S.C. § 227. The Commission's implementing rules are codified at 47 CFR § 64.1200. Among other things, the TCPA and/or the related rules prohibit any call to a telephone number assigned to a "paging service, cellular telephone service, specialized mobile radio service, or other radio common carrier service, or any service for which the called party is charged for the call" using any automatic telephone dialing system or an artificial or prerecorded voice other than a call: made for emergency purposes, made with the prior express consent of the called party, or made solely to collect a debt owed to or guaranteed by the United States. 47 U.S.C. § 227(b)(1)(A)(iii); 47 CFR § 64.1200(a)(1)-(2); see also 47 CFR § 64.1200(f)(4) ("The term emergency purposes means calls made necessary in any situation affecting the health and safety of consumers.").

¹ Federal Housing Finance Agency Petition for Clarification or, in the Alternative, Declaratory Ruling, CG Docket No. 02-278 (filed Nov. 15, 2017) (*Petition*). FHFA states that it "requests an urgent clarification" and that it "seeks a [Commission] statement or declaration . . ." *Id.* at 1. We, therefore, construe the request as petition for clarification or, in the alternative, declaratory ruling under section 1.2 of the Commission's rules, 47 CFR § 1.2.

² Petition. at 1

⁴ Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, Blackboard, Inc. Petition for Expedited Declaratory Ruling, Edison Electric Institute and American Gas Association Petition for Expedited Declaratory Ruling, CG Docket No. 02-278, Declaratory Ruling, 31 FCC Rcd 9054 (2016) (Blackboard-Edison).

We seek comment on these and any other issues raised by the *Petition*.

Pursuant to section 1.2 of the Commission's rules,⁵ interested parties may file comments and reply comments on or before the dates indicated on the first page of this document. Comments may be filed using the Commission's Electronic Comment Filing System (ECFS). *See Electronic Filing of Documents in Rulemaking Proceedings*, 63 FR 24121 (1998).

- Electronic Filers: Comments may be filed electronically using the Internet by accessing the ECFS: http://www.fcc.gov/ecfs/.
- Paper Filers: Parties who choose to file by paper must file an original and one copy of each filing. If more than one docket or rulemaking number appears in the caption of this proceeding, filers must submit two additional copies for each additional docket or rulemaking number.

Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail. All filings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission.

- All hand-delivered or messenger-delivered paper filings for the Commission's Secretary must be delivered to FCC Headquarters at 445 12th St., SW, Room TW-A325, Washington, DC 20554. The filing hours are 8:00 a.m. to 7:00 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes and boxes must be disposed of <u>before</u> entering the building.
- Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9050 Junction Drive, Annapolis Junction, MD 20701.
- U.S. Postal Service first-class, Express, and Priority mail must be addressed to 445 12th Street, SW, Washington, DC 20554.

People with Disabilities: To request materials in accessible formats for people with disabilities (braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (tty).

Ex Parte Rules. This proceeding shall be treated as a "permit-but-disclose" proceeding in accordance with the Commission's ex parte rules. Persons making ex parte presentations must file a copy of any written presentation or a memorandum summarizing any oral presentation within two business days after the presentation (unless a different deadline applicable to the Sunshine period applies). Persons making oral ex parte presentations are reminded that memoranda summarizing the presentation must: (1) list all persons attending or otherwise participating in the meeting at which the ex parte presentation was made; and (2) summarize all data presented and arguments made during the presentation. If the presentation consisted in whole or in part of the presentation of data or arguments already reflected in the presenter's written comments, memoranda, or other filings in the proceeding, the presenter may provide citations to such data or arguments in his or her prior comments, memoranda, or other filings (specifying the relevant page and/or paragraph numbers where such data or arguments can be found) in lieu of summarizing them in the memorandum. Documents shown or given to Commission

⁵ 47 CFR § 1.2.

⁶ See id. §§ 1.1200 et seq.

staff during *ex parte* meetings are deemed to be written *ex parte* presentations and must be filed consistent with section 1.1206(b) of the Commission's rules.⁷ In proceedings governed by section 1.49(f) of the rules or for which the Commission has made available a method of electronic filing, written *ex parte* presentations and memoranda summarizing oral *ex parte* presentations, and all attachments thereto, must be filed through the electronic comment filing system available for that proceeding, and must be filed in their native format (*e.g.*, .doc, .xml, .ppt, searchable .pdf).⁸ Participants in this proceeding should familiarize themselves with the Commission's *ex parte* rules.

Additional Information. For further information, contact Kristi Thornton of the Consumer and Governmental Affairs Bureau at (202) 418-2467 or Kristi. Thornton@fcc.gov.

⁷ *Id.* § 1.1206(b).

⁸ *Id.* § 1.49(f).