



# PUBLIC NOTICE

**Federal Communications Commission**  
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DA 17-191

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**CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU AND WIRELINE COMPETITION  
BUREAU SEEK COMMENT ON SORENSON COMMUNICATIONS, LLC PETITION FOR  
RECONSIDERATION OF THE VTCSECURE, LLC ORDER AND DECLARATORY RULING**

**CG Docket Nos. 10-51 and 03-123**

**Comments Date: March 6, 2017**

**Reply Comment Date: March 16, 2017**

With this Public Notice, the Consumer and Governmental Affairs Bureau (CGB) and the Wireline Competition Bureau (WCB) (collectively, Bureaus) of the Federal Communications Commission (Commission or FCC) seeks comment on a petition for reconsideration filed by Sorenson Communications, LLC (Sorenson).<sup>1</sup> Sorenson seeks modification of a waiver granted by the Bureaus to VTCSecure, a provider of direct video calling (DVC) customer support services, which allows VTCSecure to access the telecommunications relay service (TRS) Numbering Directory.<sup>2</sup> Specifically, Sorenson asks the Bureaus to modify the waiver order to require that DVC customer support service numbers entered in the TRS Numbering Directory be separate and distinct from the numbers used by hearing persons to call customer support services, to ensure that VRS users have the choice of using VRS or making a point-to-point video call.<sup>3</sup>

Pursuant to section 1.106 of the Commission's rules, 47 C.F.R. § 1.106, we invite interested parties to file and serve comments on the petition for reconsideration and reply comments on or before the dates specified above. All filings must reference CG Docket Nos. 10-51 and 03-123.

Comments may be filed using the Commission's Electronic Comment Filing System (ECFS). See Electronic Filing of Documents in Rulemaking Proceedings, 63 FR 24121 (1998).

- Electronic Filers: Documents may be filed electronically using the Internet by accessing ECFS: <http://fjallfoss.fcc.gov/ecfs2/>.
- Paper Filers: Parties who choose to file by paper must file an original and one copy of each filing.

<sup>1</sup> Petition of Sorenson Communications, LLC for Reconsideration of VTCSecure, LLC Order and Declaratory Ruling, CG Docket Nos. 10-51 and 03-123 (filed Feb. 16, 2017), <https://ecfsapi.fcc.gov/file/10216021924400/2017-02-16%20FINAL%20Pet%20for%20Recon%20re%20VTCSecure%20Waiver.pdf> (Sorenson Reconsideration Petition).

<sup>2</sup> *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Structure and Practices of the Video Relay Service Program*, Order and Declaratory Ruling, DA 17-86 (rel. Jan. 18, 2017).

<sup>3</sup> Sorenson Reconsideration Petition at 2.

- Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail. All filings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission.
- All hand-delivered or messenger-delivered paper filings for the Commission's Secretary must be delivered to FCC Headquarters at 445 12th St., SW, Room TW-A325, Washington, DC 20554. The filing hours are 8:00 a.m. to 7:00 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes and boxes must be disposed of before entering the building.
- Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9300 East Hampton Drive, Capitol Heights, MD 20743.
- U.S. Postal Service first-class, Express, and Priority mail must be addressed to 445 12th Street, SW, Washington DC 20554.

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For further information, please contact Michael Scott, Consumer and Governmental Affairs Bureau, Federal Communications Commission, Disability Rights Office at (202) 418-1264 or e-mail at [Michael.Scott@fcc.gov](mailto:Michael.Scott@fcc.gov).

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