



PUBLIC NOTICE

**Federal Communications
Commission
445 12th St., S.W.
Washington, D.C. 20554**

News Media Information 202 / 418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

**DA 17-845
September 5, 2017**

Federal Communications Commission Provides 24/7 Emergency Contact Information for Hurricane Irma

The Federal Communications Commission (FCC) will be available to address emergency communications needs twenty-four hours a day throughout weekends as Hurricane Irma approaches and threatens coastal areas in the United States to include U.S. territories such as Puerto Rico and the U.S. Virgin Islands.

The FCC reminds emergency communications providers, including broadcasters, cable service providers, wireless and wireline service providers, satellite service providers, emergency response managers and first responders, and others needing assistance to initiate, resume, or maintain communications operations during the weekend, to contact the FCC Operations Center for assistance at 202-418-1122 or by e-mail at FCCOPCenter@fcc.gov.

Consumers are reminded to directly report any communication service outages to their service providers. If consumers have any complaints as they relate to their service providers, they should access the FCC Consumer Complaints Center webpage at <https://consumercomplaints.fcc.gov/hc/en-us> on a 24-hour, 7 day a week basis. In the alternative, from 8:00AM to 5:30PM Eastern Time, consumers can call the Consumer Complaints Center from at (888) 225-5322 (1-888-CALL-FCC).

-FCC-