



# PUBLIC NOTICE

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## PUBLIC SAFETY AND HOMELAND SECURITY BUREAU EXTENDS ANNUAL RELIABILITY CERTIFICATION DEADLINE

### PS Docket Nos. 13-75, 11-60

By this Public Notice, the Public Safety and Homeland Security Bureau (Bureau) announces the extension of the deadline for filing annual 911 reliability certifications for Covered 911 Service Providers.<sup>1</sup> Hurricanes Harvey, Irma, and Maria have caused significant damage in the areas within their respective paths, including storm surge, wind damage and flooding. They also appear to have damaged communications networks, resulting in service disruptions and outages throughout these areas, which include Florida, Puerto Rico, and the U.S. Virgin Islands, as well as portions of Texas, Louisiana, Alabama and Georgia. The Bureau is mindful of the effect of the hurricanes on Covered 911 Service Providers, and is therefore extending the deadline for filing annual reliability certifications from October 15, 2017 to **October 30, 2017**.<sup>2</sup> Covered 911 Service Providers should file certifications with the 911 Reliability Certification System using the Commission's online portal at <https://apps2.fcc.gov/rcs911/>.

Information on how to complete the certification is available as Frequently Asked Questions (FAQs) at [https://apps2.fcc.gov/rcs911/911RCS\\_FAQ.html](https://apps2.fcc.gov/rcs911/911RCS_FAQ.html), and in a User Manual posted on the main menu of the 911 Reliability Certification System. For further information about the 911 Reliability Certification System and/or the filing process, please contact John Healy at (202) 418-2448 or [john.healy@fcc.gov](mailto:john.healy@fcc.gov); for individuals seeking to obtain coordinator user status for the 911 Reliability Certification System, please contact John Healy or David Ahn at (202) 418-0853 or [david.ahn@fcc.gov](mailto:david.ahn@fcc.gov); and for further information about the 911 reliability rules, please contact Megan Henry at (202) 418-0829 or [megan.henry@fcc.gov](mailto:megan.henry@fcc.gov).

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<sup>1</sup> See 47 CFR § 12.4(a)(4) (defining Covered 911 Service Providers as entities that “[p]rovide[ ] 911, E911, or NG911 capabilities such as call routing, automatic location information (ALI), automatic number identification (ANI), or the functional equivalent of those capabilities, directly to a public safety answering point (PSAP), statewide default answering point, or appropriate local emergency authority,” or that “[o]perate[ ] one or more central offices that directly serve a PSAP”).

<sup>2</sup> See *Public Safety and Homeland Security Bureau Announces Availability of 911 Reliability Certification System for Annual Reliability Certification*, Public Notice, DA 17-752 (rel. Aug. 9, 2017).