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> DA 17-985 October 7, 2017

Federal Communications Commission Provides 24/7 Emergency Contact Information for Hurricane Nate

The Federal Communications Commission (FCC) will be available to address emergency communications needs twenty-four hours a day throughout this weekend, including Monday Oct 9 which is a Federal holiday, as Hurricane Nate approaches and threatens coastal areas in the United States to include areas along the northern Gulf Coast.

The FCC reminds emergency communications providers, including broadcasters, cable service providers, wireless and wireline service providers, satellite service providers, emergency response managers and first responders, and others needing assistance to initiate, resume, or maintain communications operations during the weekend, to contact the FCC Operations Center for assistance at 202-418-1122 or by e-mail at FCCOPCenter@fcc.gov.

Consumers are reminded to directly report any communication service outages to their service providers. If consumers have any complaints as they relate to their service providers, they should access the FCC Consumer Complaints Center webpage at https://consumercomplaints.fcc.gov/hc/en-us on a 24-hour, 7 day a week basis. In the alternative, from 8:00AM to 5:30PM Eastern Time, consumers can call the Consumer Complaints Center from at (888) 225-5322 (1-888-CALL-FCC).