PUBLIC NOTICE

**Federal Communications Commission**

**445 12th St., S.W.**

**Washington, D.C. 20554**

**News Media Information 202 / 418-0500**

**Internet:** **[https://www.fcc.gov](https://www.fcc.gov/)**

**TTY: 1-888-835-5322**

**DA 18-747**

**Released: July 19, 2018**

**CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU Announces August 16, 2018 effective Date FOR slamming and cramming rules**

**CG Docket No. 17-169**

On June 8, 2018, the Commission adopted a Report and Order strengthening the rules that protect consumers from slamming (the unauthorized change of a consumer’s telephone provider) and cramming (the placement of unauthorized charges on a consumer’s telephone bill).[[1]](#footnote-2) In the *Slamming-Cramming Order*, the Commission stated that the new rules would become effective 30 days after the date of publication of a summary in the *Federal Register*.[[2]](#footnote-3)

On July 17, 2018, the *Federal Register* published a summary of the *Slamming-Cramming Order*.[[3]](#footnote-4) Accordingly, the rules adopted therein will become effective on **August 16, 2018**.

To request materials in accessible formats for people with disabilities (braille, large print, electronic files, or audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice), (844) 432-2275 (videophone), or (202) 418-0432 (TTY).

 For further information, contact Richard D. Smith, Consumer Policy Division, Consumer and Governmental Affairs Bureau, at (717) 338-2797 or Richard.Smith@fcc.gov.

**-FCC-**

1. *Protecting Consumers from Unauthorized Carrier Changes and Related Unauthorized Charges*, CG Docket No. 17-169, Report and Order, FCC 18-78 (rel. June 8, 2018) (*Slamming-Cramming Order*). [↑](#footnote-ref-2)
2. *Id*. at para. 41. [↑](#footnote-ref-3)
3. *See* 83 Fed. Reg. 33140 (July 17, 2018). [↑](#footnote-ref-4)