



# PUBLIC NOTICE

Federal Communications Commission  
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## FCC ANNOUNCES REAL-TIME TEXT EDUCATION DAY FOR PUBLIC SAFETY ANSWERING POINTS

By this Public Notice, the Consumer and Governmental Affairs Bureau and the Public Safety and Homeland Security Bureau of the Federal Communications Commission (FCC or Commission) announce a workshop to educate public safety answering points (PSAPs) on real-time text (RTT). The PSAP RTT Education Day will take place on Tuesday, October 2, 2018, from 12:30 p.m. to 4:30 p.m. Eastern Time, at the FCC's headquarters, Room TW-C305 (Commission Meeting Room), 445 12<sup>th</sup> Street, SW, Washington, DC 20554. This event is being hosted with the assistance of the Commission's Disability Advisory Committee (DAC).<sup>1</sup>

The PSAP RTT Education Day will provide information to PSAPs and other emergency communications systems about RTT features and benefits for emergency response personnel and consumers (including consumers with disabilities); best practices for processing RTT requests from service providers; and ways to implement the RTT service feature. Among other things, panels will address regulatory policy, PSAPs' experiences with RTT testing, and RTT infrastructure issues. There will be a live demonstration of the use of RTT and opportunities for interaction by and with the audience.

The event will be open to the public, but admittance will be limited to available seating. The event also will be webcast with open captioning at [www.fcc.gov/live](http://www.fcc.gov/live). On the day of the event, audience members may ask questions in person or by e-mail to [livequestions@fcc.gov](mailto:livequestions@fcc.gov). The agenda, as well as presentation materials, will be available on the event webpage at <https://www.fcc.gov/news-events/events/2018/10/psap-education-day-real-time-text>.

### ACCESSIBILITY AND ACCOMMODATIONS

The meeting site is fully accessible to people using wheelchairs or other mobility aids. Sign language interpreters, open captioning, and assistive listening devices will be provided on site. Other reasonable accommodations for people with disabilities are available upon request. If making a request for an accommodation, please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible by sending an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or calling the Consumer and Governmental Affairs Bureau (CGB) at 202-418-0530 (voice), 202-418-0432 (TTY). Last minute requests will be accepted, but may be impossible to fill.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), please send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

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<sup>1</sup> On October 16, 2017, the FCC's Disability Advisory Committee adopted a recommendation for the Commission to host an event for the purpose of providing education to PSAPs about the use of RTT for emergency communications. See Accelerating Public Safety Answering Point Adoption of Real-Time Text, <https://www.fcc.gov/file/13124/download>.

**FURTHER INFORMATION**

For further information, contact Debra Patkin, Disability Rights Office, CGB, 202-870-5226 (voice or videophone) or [Debra.Patkin@fcc.gov](mailto:Debra.Patkin@fcc.gov).

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