



PUBLIC NOTICE

Federal Communications Commission
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The Public Safety and Homeland Security Bureau, in Coordination with Multiple Other Bureaus, Issues Procedures to Provide Emergency Communications in Areas Affected by Hurricane Florence and Other Tropical Weather Systems

The Public Safety and Homeland Security Bureau, in coordination with the International Bureau, Media Bureau, Wireline Competition Bureau, and the Wireless Telecommunications Bureau, announces procedures to help communications services initiate, resume, and maintain operations in the areas affected by **Hurricane Florence, as well as impacts from Hurricane Olivia, Hurricane Isaac and Typhoon Mangkhut**. Bureau-specific guidance is provided below. For additional information, applicants should contact the appropriate Bureau-specific staff identified below.

Those seeking special temporary authority (STA) are reminded of the need to conform to the requirements of Section 1.2002 of our rules implementing the Anti-Drug Abuse Act of 1988.¹ Specifically, requests should include the following certification: “Neither the applicant nor any party to this application is subject to a denial of federal benefits that includes FCC benefits pursuant to Section 5301 of the Anti-Drug Abuse Act of 1988, 21 U.S.C. § 862.” Presentations that directly relate to the emergency posed by Hurricanes Florence, Olivia and Isaac and Typhoon Mangkhut are exempt from the restrictions of the Commission’s ex parte rules, subject to the provisions of Section 1.1204(a)(3) of those rules.²

➤ **International Bureau Guidance**

- **Special Temporary Authority (Satellite Earth and Space Stations):** Emergency requests for special temporary authority (STA) related to these events may be submitted by letter, e-mail or, if necessary, by telephone. Applicants also may file requests electronically through the International Bureau Filing System (IBFS) at <http://licensing.fcc.gov/myibfs>. All requests should provide the technical parameters of the proposed operation and a contact point. The Bureau will handle all STA requests on an expedited basis. Consistent with Section 309(c)(2)(G) of the Communications Act, as amended, the Bureau may grant STAs for up to 30 days.³
- **Other Special Temporary Authority (Submarine Cables, International 214s, and**

¹ 47 C.F.R. § 1.2002.

² 47 C.F.R. § 1.1204(a)(3).

³ 47 U.S.C. § 309(c)(2)(G).

International High Frequency): Emergency requests for STAs related to these events may be submitted by letter, e-mail or, if necessary, by telephone. Applicants also may file requests electronically through the IBFS at <http://licensing.fcc.gov/myibfs>. The Bureau will handle all STA requests as expeditiously as possible.

- To ensure that the Bureau has a complete record of the action, applicants who do not file through the IBFS should follow-up the initial request with an electronic version submitted through the IBFS as soon as possible. In this filing, operators should note in the first description field on the electronic STA form that this is a “**Hurricane-related STA Request**” and the date the initial request was granted.
- **International Bureau Contacts During Business Hours:**
 - **Satellite Space Stations and Earth Stations:**
 - Paul Blais, 202-418-7274, Paul.Blais@fcc.gov
 - Kathryn Medley, 202-418-1211, Kathryn.Medley@fcc.gov
 - Stephen Duall, 202-418-1103, Stephen.Duall@fcc.gov
 - Karl Kensinger, 202-418-0773, Karl.Kensinger@fcc.gov
 - Jose Albuquerque, 202-418-2288, Jose.Albuquerque@fcc.gov
 - **Submarine Cables and International 214s:**
 - Francis Gutierrez, 202-418-7370, Francis.Gutierrez@fcc.gov
 - Denise Coca, 202-418-0574, Denise.Coca@fcc.gov
 - **International HF:**
 - James McLuckie, 202-418-2149, James.McLuckie@fcc.gov
 - Shahnaz Ghavami, 202-418-0740, Shahnaz.Ghavami@fcc.gov
- **International Bureau Contacts During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122; FCCOPCenter@fcc.gov

➤ **Media Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for special temporary authority (STA) prompted by the effects of Hurricanes Florence, Olivia and Isaac as well as Typhoon Mangkhut filed pursuant to Section 73.1635 of the Commission’s rules⁴ may be submitted by informal letter or email or, if necessary, by telephone. Licensees of Radio stations may file requests electronically through Consolidated Database System (CDBS), and Licensees of TV stations may file requests electronically through Licensing Management System (LMS). All requests should provide the technical parameters of the proposed operation and a contact point. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:
- **Media Bureau Contacts During Business Hours:**
 - Part 73 (Radio Broadcast Services) Subparts A-H; J (as applicable):
 - For Television Services, Hossein Hashemzadeh (202) 418-1658; Hossein.Hashemzadeh@fcc.gov

⁴ 47 C.F.R. § 73.1365.

- For FM Radio Services, Dale Bickel (202) 418-2706; Dale.Bickel@fcc.gov,
- For AM Radio Services, Jerome Manarchuck (202) 418-7226; jerome.manarchuck@fcc.gov.
- Part 76 (Multichannel Video and Cable Television Service):
 - Sean Mirzadegan (202) 418-7111; Sean.Mirzadegan@fcc.gov.
- Part 78 (Cable Television Relay Service):
 - Sean Mirzadegan (202) 418-7111; Sean.Mirzadegan@fcc.gov.
- **Media Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122; FCCOPCenter@fcc.gov
- Finally, licensees are reminded that the Commission’s rules address operation during periods of emergency for licensees authorized under each of the rule parts for Broadcast Television Services, Broadcast Radio Services, and Multichannel Video and Cable Services. These service-specific rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations. 47 CFR Sections 73.1250, 73.1680, and 73.3542.

➤ **Wireline Competition Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for relief, including special temporary authority (STA), prompted by the effects of Hurricanes Florence, Olivia and Isaac as well as Typhoon Mangkhut may be submitted by email or, if necessary, by telephone. Providers may file requests electronically through the Electronic Comment Filing System (ECFS) but should also provide copies of any submissions simultaneously via email to the appropriate FCC staff identified below. Requests should include supporting details concerning the relief requested, including any technical parameters and contact information.
- **Wireline Competition Bureau Contacts During Business Hours:**
 - Emergency Requests Pertaining to Discontinuance Under Section 214 of the Communications Act; Network Change Notification Requirements Emergency Requests Pertaining to Discontinuance Under Section 214 of the Communications Act; or Network Change Notification Requirements:
 - Kimberly Jackson (202) 418-7393; Kimberly.Jackson@fcc.gov
 - Emergency Requests Pertaining to Transfer of Control Under Section 214 of the Communications Act:
 - Jodie May; (202) 418-0913; Jodie.May@fcc.gov
 - Emergency Requests Pertaining to Numbering Resources:
 - Marilyn Jones; (202) 418-2357; Marilyn.Jones@fcc.gov
 - All Other Wireline Provider Requests:
 - Kirk Burgee; (202) 418-1599; Kirk.Burgee@fcc.gov
- **Wireline Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122; FCCOPCenter@fcc.gov

➤ **Wireless Telecommunications Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for special temporary authority (STA) prompted by the effects of Hurricanes Florence, Olivia and Isaac as well Typhoon Mangkhut and filed pursuant to Section 1.931 of the Commission’s rules may be submitted by informal letter or email or, if necessary, by telephone. Licensees may file requests electronically through the Universal Licensing System (ULS). All requests should provide the technical parameters of the proposed operation and a contact point. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:
- **Wireless Telecommunications Bureau Contacts During Business Hours:**
 - Parts 22, 24, and 27 (excluding the Broadband Radio Service and Educational Broadband Service):
 - Keith Harper (202) 418-2759; fax (202) 418-0122; Keith.Harper@fcc.gov
 - Parts 27 (Broadband Radio Service and Educational Broadband Service only), 74, and 101 (excluding Public Safety):
 - Elizabeth Fishel (717) 838-2649; fax (717) 338-2698; Elizabeth.Fishel@fcc.gov
 - Parts 80, 87, 90 (excluding Public Safety), 95, and 97:
 - Mike Regiec (717) 338-2603; fax (717) 338-2698; Mike.Regiec@fcc.gov.
 - Parts 90 (Public Safety only) and 101 (Public Safety only):
 - FCC’s Operations Center, (202) 418-1122; FCCOPCenter@fcc.gov.
- **Wireless Telecommunications Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122; FCCOPCenter@fcc.gov
- Finally, licensees are reminded that Sections 22.307, 90.407, and 101.205 of the Commission’s rules address operation during periods of emergency for licensees authorized under these rule parts. These rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations.

In addition, during evening hours, weekends, and holidays, licensees needing FCC emergency assistance or STAs can call the FCC’s Operations Center, which is open 24 hours a day, 7 days a week, at (202) 418-1122 or by email at FCCOPCenter@fcc.gov.

Questions and information requests may be directed to the Commission main telephone numbers:
Voice (toll-free): 1-888-225-5322 (1-888-CALL FCC)
TTY (toll-free): 1-888-835-5322 (1-888-TELL FCC)
FAX (toll-free): 1-866-418-0232

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