**Before the**
**Federal Communications Commission**
**Washington, DC 20554**

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| In the Matter of | ) | |
| | ) | |
| Affordable Enterprises of Arizona, LLC. | ) | File No.: EB-TCD-17-00024974 |
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**CITATION AND ORDER**

**NATIONAL DO NOT CALL VIOLATIONS**

**Adopted: September 26, 2018** **Released: September 26, 2018**

By the Division Chief, Telecommunications Consumers Division:

## I. INTRODUCTION

1. The Telecommunications Consumers Division (Division) of the Federal Communications Commission's Enforcement Bureau has identified Affordable Enterprises of Arizona, LLC (Affordable),[1] as the originator of 45 illegal telemarketing calls. This **CITATION AND ORDER** (Citation) notifies Affordable that it violated the law by initiating telephone solicitations to subscribers who had registered their telephone numbers on the National Do-Not-Call (DNC) Registry. We therefore direct Affordable to take immediate steps to comply with the Communications Act of 1934, as amended (Communications Act or Act), the Telephone Consumer Protection Act (TCPA), and the Federal Communications Commission's (Commission or FCC) rules (Rules), which prohibit initiating telephone solicitations to residential telephone lines registered on the DNC Registry, with limited exceptions. If, after receipt of this Citation, Affordable fails to comply with these laws, it may be liable for significant fines.

2. ***Notice of Duty to Comply With Law***: We issue this Citation pursuant to Section 503(b)(5) of the Communications Act,[2] which states that the Commission may not impose monetary forfeitures against non-regulatees who violate the Act or the Rules unless and until: (a) the Commission issues a citation to the violator; (b) the Commission provides the violator a reasonable opportunity to respond; and (c) the violator subsequently engages in conduct described in the citation.[3] Accordingly, Affordable is hereby on notice that it must comply with Section 227 of the Act and Section 64.1200 of the Rules.[4] If Affordable subsequently engages in any conduct of the type this Citation describes—and

[1] Affordable operates under numerous names. This Citation applies to each entity through which Affordable operates, including but not limited to: Affordable Enterprises of AZ; Affordable Windows Plus Exteriors, LLC; Affordable Bathrooms, LLC; Affordable Kitchens, LLC; Affordable Enterprises, LLC; Affordable Windows and Home Renovations, LLC; Affordable Windows; and Affordable Windows of Tucson, LLC. *See* Westlaw Clear Report (detailing the various names through which Affordable operates); *see* Declaration of [redacted], March 12, 2018 (on file in EB-TCD-17-00024974) ([redacted] Declaration).

[2] 47 U.S.C. § 503(b)(5).

[3] *See* 47 U.S.C. § 503(b)(5); *see also* 47 CFR § 1.80(d).

[4] 47 U.S.C. § 227(c); 47 CFR § 64.1200(c)(2). Section 227 was added to the Communications Act by the Telephone Consumer Protection Act of 1991, Pub. L. No. 102-243, 105 Stat. 2394 (codified at 47 U.S.C. § 227), and is commonly known as the TCPA. The TCPA and the Commission's rules restrict a variety of practices that are associated with telephone solicitation and the use of the telephone network to deliver unsolicited advertisements or prerecorded or autodialed telephone calls.

specifically any violation of the Act and Rules that govern telephone solicitations to numbers registered with the DNC Registry—Affordable may be subject to civil penalties, including but not limited to substantial monetary forfeitures. In assessing such forfeitures, the Commission may consider both the conduct that led to this Citation and the conduct following it.[5]

## II. BACKGROUND

3. Consumers can register their telephone numbers on the DNC Registry to prevent unwanted telephone solicitations.[6] It is illegal, subject to certain exceptions,[7] for persons or entities, including advertisers and marketers, to make telephone solicitations to residential phone numbers listed on the DNC Registry. The evidence demonstrates that Affordable is the perpetrator of an illegal telemarketing campaign consisting of telephone solicitations to consumers that placed their numbers on the DNC Registry. As explained in greater detail below, between July 2016 and September 2017,[8] Affordable placed telemarketing calls advertising its home improvement and remodeling services to 45 consumers who had registered their residential numbers on the DNC Registry. Affordable's telemarketing campaign violates the Communications Act and the Commission's Rules related to telephone solicitations.[9]

### A. Complaints About Affordable Enterprises of Arizona

4. In August 2017, the Division received evidence from a former employee of Affordable (Former Employee) alleging that Affordable engaged in an illegal telemarketing campaign targeting consumers throughout Arizona with solicitations for its home improvement and remodeling services. The Former Employee worked for Affordable from [redacted]—at one point working as a [redacted] The Former Employee told the Bureau that Affordable purchased a call directory from which it created lists of Arizona customers to target in its telemarketing campaign.[10] According to the Former Employee, Affordable's call lists contained both cell phone and residential wireline numbers of consumers residing in Arizona and included numbers that were

[5] *See* S. Rep. No. 95-580, 95th Cong., 1st Sess. at 9 (1977) (explaining that a person or entity that has been issued a citation by the Commission that thereafter engages in the conduct for which the citation was issued, the subsequent notice of apparent liability "would attach not only for the conduct occurring subsequently *but also for the conduct for which the citation of violation was originally sent*") (emphasis added); *see also* 47 U.S.C. § 503(b)(2)(E) ("In determining the amount of such a forfeiture penalty, the Commission or its designee shall take into account the nature, circumstances, extent, and gravity of the violation and, with respect to the violator, the degree of culpability, any history of prior offenses, ability to pay, and such other matters as justice may require.").

[6] *See* 47 CFR § 64.1200(c)(2) (telephone solicitations are prohibited to a "residential telephone subscriber who has registered his or her telephone number on the national do-not-call registry of persons who do not wish to receive telephone solicitations that is maintained by the Federal Government.").

[7] The exceptions are: (1) the person or entity can demonstrate that the violations were made in error despite its adherence to certain standards; (2) the telemarketer has prior express invitation or permission to call the consumer; (3) the telemarketer has a personal relationship with the consumer; (4) the telemarketer has an established business relationship with the consumer; or (5) the telemarketer is or is calling on behalf of a tax-exempt nonprofit organization. *See* 47 CFR § 64.1200(c)(2)(i)-(iii), (f)(14)(i)-(iii).

[8] The issuance of this Citation is timely because the Act only provides a statute of limitations for forfeitures. *See* 47 U.S.C. § 503(b)(6)(B).

[9] *See* 47 U.S.C. § 227(c); 47 CFR § 64.1200(c)(2). Affordable's telemarketing campaign also involved the use of spoofed telephone numbers. The apparent spoofing violations are further discussed in a separate Notice of Apparent Liability issued contemporaneously with this Citation. *See Affordable Enterprises*, Notice of Apparent Liability for Forfeiture, FCC 18-135 (Sept. 26, 2018) (Affordable NAL).

[10] *See* [redacted] Declaration at 1.

registered on the DNC Registry.[11] Affordable used these call lists to initiate telemarketing calls using a third-party telemarketing platform, [redacted] and made thousands of telemarketing calls per day using these call lists.[12] The evidence suggests that Affordable knew, or willfully turned a blind eye to the fact, that some of the consumers it called were on the DNC Registry, and it disregarded those requests to not receive telemarketing calls.[13]

5. According to the Former Employee, consumers (including consumers on the DNC Registry) called Affordable with complaints that they were receiving several unwanted phone calls per day and demanded that Affordable stop calling. Affordable directed its employees to "hang up" on any complaining consumer or to "apologize" but "avoid engaging in any conversation."[14] Consumers also filed complaints with the Federal Trade Commission (FTC) about Affordable's unwanted telemarketing calls.

**B. FCC Investigation**

6. The FCC reviewed numerous FTC consumer complaints and found that consumers expressed great frustration with receiving Affordable's calls. Among the complaints that we reviewed were 45 consumers that had registered their residential numbers on the DNC Registry. Several of the complainants on the DNC Registry relayed how they were treated by Affordable's employees and the impact of the Company's calls:

- "I asked the gentlemen who called me if he knew what the do not call list was. He said yes, and he said 'you don't think they hand out a list do ya!' My response was the company should check the list and then he hung up."[15]
- "Repeated calls for over 1 month-do not answer."[16]
- "I asked them to stop calling and remove my number from their records and they asked 'why' and I told them because I asked them too [*sic*] and he laughed and hung up on me."[17]
- "Caller ID No Name. No message. Has called others about solar windows."[18]
- "I received a call to my registered dnc telephone number on [redacted] at 3.17p from [redacted] identified as Phoenix, AZ. I returned the call the next day. I left an [*sic*] message to have my number removed. i contend this number should not have called in the first place. This number's identification is a violation of FCC regulations."[19]

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[11] *See id*. at 2 ("The owners of Affordable Enterprises were aware of the TCPA and knew that their telemarketing calls were illegal.").

[12] *See id*. at 1.

[13] *See id*. The [redacted] Declaration states: (1) Affordable was "aware of the TCPA and knew their telemarketing calls were illegal;" (2) Affordable masked its identity by displaying "numbers associated with 'burner phones' on the Caller ID so that irate customers could not identify the company based on" the incoming phone number and could not "report the company to authorities" for violating the National Do Not Call Registry; and (3) the Former Employee informed the "owners of Affordable Enterprises that it was illegal to call numbers on the national do not call list without permission" but the owners did not modify their behavior in response. *Id* at 2.

[14] [redacted] Declaration at 2.

[15] Complaint #83382189 (Consumer Sentinel, Apr. 27, 2017) (Complaint regarding spoofed number [redacted]).

[16] Complaint #88413470 (Consumer Sentinel, Sept. 5, 2017) (Complaint regarding spoofed number [redacted]).

[17] Complaint #84031004 (Consumer Sentinel, May 16, 2017) (Complaint regarding spoofed number [redacted]).

[18] Complaint #79971346 (Consumer Sentinel, Jan. 19, 2017) (Complaint regarding spoofed number [redacted]).

[19] Complaint #85368480 (Consumer Sentinel, June 24, 2017) (Complaint regarding spoofed number [redacted]).

7. In 2017, the Division initiated an investigation into Affordable's telemarketing practices. On September 26, 2017, Division staff subpoenaed Affordable's call records from the third-party telemarketing platform[20] that Affordable used to initiate its telemarketing calls and received Affordable's call records for a 14-month period from July 26, 2016, to September 25, 2017.[21] The Division used these call detail records to verify that Affordable placed calls to each of the 45 complainants. The Division further compared the 45 complaints to the DNC Registry and verified that each complainant's number was listed on DNC Registry at the time Affordable made its telemarketing calls. Division staff also attempted to confirm with each of the 45 complainants that Affordable did not have consent to call his or her residential number. Division staff successfully reached 9 of the 45 complainants—each of whom confirmed that Affordable made a telemarketing call without permission to a number that was used for residential purposes.[22]

## III. APPLICABLE LAW AND VIOLATIONS

8. Based on the evidence, the Division finds that Affordable violated provisions of the TCPA and the Rules that prohibit making calls to numbers listed on the DNC Registry.[23]

### A. Prohibitions on Calls to Numbers Registered on the National Do-Not-Call Registry

9. In 2003, the FCC revised its TCPA rules to establish, in coordination with the FTC, a national DNC Registry.[24] By revising its TCPA rules and establishing the DNC Registry, the FTC and FCC provided consumers with options for avoiding unwanted telephone solicitations. The Rules state that telemarketers, subject to certain exceptions,[25] are prohibited from initiating any telephone solicitation to "[a] residential telephone subscriber who has registered his or her telephone number on the national do-not-call registry of persons who do not wish to receive telephone solicitations that is maintained by the Federal Government."[26] The Rules define a "telephone solicitation" as the "initiation of a telephone call

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[20] *See* Letter from Kristi Thompson, Acting Division Chief, Telecommunications Consumers Division, FCC Enforcement Bureau, to [redacted] (Sept. 26, 2017) (on file EB-TCD-17-00024974); Letter from Kristi Thompson, Acting Division Chief, Telecommunications Consumers Division, FCC Enforcement Bureau, to [redacted]. (Dec. 13, 2017) (on file EB-TCD-17-00024974); E-mail from Shante Willis, Attorney-Advisor, Telecommunications Consumers Division, FCC Enforcement Bureau, to [redacted] (Dec. 15, 2017, 15:37 EST) (on file EB-TCD-17-00024974) (requesting call detail records for Affordable). The Division issued subpoenas and/or requests for information to both [redacted] and [redacted]. [redacted] provided dialer services to Affordable in which Affordable could upload call lists and make associated calls. [redacted] provided the dialer technology and back office support to [redacted] through its "White Label Program" in which [redacted] associated its business name and company logo with [redacted] dialer software.

[21] *See* E-mail from [redacted] to Shante Willis, Attorney-Advisor, Telecommunications Consumers Division, FCC Enforcement Bureau (Dec. 18, 2017, 21:01 EST) (on file EB-TCD-17-00024974) ([redacted] Response) (providing call detail records for Affordable).

[22] Declaration of [redacted], April 16, 2018 (on file in EB-TCD-17-00024974) at 1 ([redacted]) (documenting the statements of four complainants who indicated that Affordable called him or her without permission). Declaration of [redacted], April 13, 2018 (on file in EB-TCD-17-00024974) at 1 ([redacted]) (documenting the statements of five complainants who indicated that Affordable called him or her without permission). *See also* [redacted] Declaration at 1 (indicating that Affordable never "scrubbed the call lists against the National Do Not Call Registry" and was "aware of the TCPA and knew their telemarketing calls were illegal.").

[23] *See* 47 U.S.C. § 227(c); 47 CFR § 64.1200(c)(2).

[24] *See Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, *Report and Order,* 18 FCC Rcd 14014, 14034, para. 28 (2003) (2003 TCPA Order).

[25] *See supra* note 7; 47 CFR § 64.1200(c)(2)(i)-(iii).

[26] 47 CFR § 64.1200(c)(2).

or message for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, which is transmitted to any person" subject to certain exceptions.[27] The Rules apply to both interstate and intrastate calls[28] and cover both wireline and wireless subscribers.[29]

### B. Violations of the TCPA

10. The Division discovered 45 complaints related to Affordable's unwanted telephone solicitations to consumers whose residential numbers were listed on the DNC Registry.[30] Affordable's calls constituted telephone solicitations because the calls were to solicit customers for its home improvement and remodeling services.[31] Affordable did not have permission to call the complainants' numbers.[32] Further, none of the complainants that the Division was able to reach divulged any facts that would indicate that any of the TCPA's exceptions were applicable to Affordable's calls.

11. Based on the record developed in this case, we find that Affordable initiated telephone solicitations to residential telephone numbers listed on the DNC Registry in violation of Section 227(c) of the Communications Act and Section 64.1200(c)(2) of the Rules.

## IV. OPPORTUNITY TO RESPOND TO THIS CITATION

12. Affordable may respond to this Citation within 30 calendar days from the release date of this Citation by a personal interview at the Commission Field Office nearest to Affordable's place of business.[33] Alternatively, Affordable may elect to respond by a written statement or a teleconference with the nearest Commission Field Office or Commission Headquarters in Washington, D.C. The Commission Field Office nearest Affordable is located in Los Angeles, CA.

13. If Affordable requests a teleconference or personal interview, contact Kristi Thompson at (202) 418-1318. We note that such teleconference or interview must take place within 30 calendar days

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[27] 47 CFR § 64.1200(f)(14). The term "telephone solicitation" does not include calls made (1) to any person that has provided prior express invitation or permission; (2) to any person with whom the caller has an established business relationship; or (3) by or on behalf of a tax-exempt nonprofit organization. *See* 47 CFR § 64.1200(f)(14)(i)-(iii).

[28] 2003 TCPA Order, 18 FCC Rcd at 14063, paras. 80-81; *see also* 47 U.S.C. § 152(b).

[29] *See* 2003 TCPA Order, 18 FCC Rcd at 14039, para. 36 (stating there is a presumption that "wireless subscribers who ask to be put on the national do-not-call list [are considered] to be 'residential subscribers.'"). The Commission determined that interpreting "residential" to encompass wireless subscribers was "consistent with the overall intent of the TCPA to allow wireless subscribers to benefit from the full range of TCPA protections." *Id.* Each of the nine complainants that the Division was able to speak to confirmed that Affordable called a residential number. *See supra* para7.

[30] *See* [redacted] Declaration at 1; [redacted] Declaration at 1. Each complainant that Division staff was able to reach stated that his or her number was used for residential purposes. *See also supra* note 29.

[31] *See supra* note 27. Affordable is a for-profit business. According to Affordable's Articles of Organization with the Arizona Corporation Commission, Affordable lists itself as an "overhead company" that provides "home renovations." *See* Arizona Corporation Commission, Articles of Organization, https://ecorp.azcc.gov/EntitySearch/Index (last visited Sept. 20, 2018) (providing Arizona Corporation Commission public filings for Affordable Enterprises).

[32] See *supra* note 22. The TCPA and Do-Not-Call regulations place the burden of compliance on telemarketers. Accordingly, and as the Commission has stated previously with respect to the TCPA, it is Affordable's responsibility to demonstrate that it had the requisite consent to make the calls. *See, e.g.*, *Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, Declaratory Ruling, 23 FCC Rcd 559, 565, para. 10 (2008) (concluding that "[s]hould a question arise as to whether express consent was provided, the burden will be on [the caller] to show it obtained the necessary prior express consent").

[33] *See* 47 U.S.C. § 503(b)(5) (stating that a citation notice must give "reasonable opportunity for a personal interview").

of the release date of this Citation. If Affordable prefers to submit a written response with supporting documentation, send the response within 30 calendar days of the release date of this Citation to the contact and address provided in paragraph below.

14. All written communications should be sent to the address below.

Kristi Thompson, Chief
Telecommunications Consumers Division
Enforcement Bureau
Federal Communications Commission
445 12th Street, SW, Rm. 4-C220
Washington, DC 20554
**Re: EB-TCD-17-00024974**

15. Upon request, the Commission will make reasonable accommodations for persons with disabilities. If applicable, Affordable should provide a description of the accommodation required, and include as much detail as possible, and also provide a telephone number and other contact information. Affordable should allow at least five business days advance notice; last minute requests will be accepted, but may be impossible to fill. Affordable should send an e-mail to fcc504@fcc.gov or call the FCC's Consumer & Governmental Affairs Bureau:

For sign language interpreters, CART, and other reasonable accommodations:
202-418-0530 (voice), 202-418-0432 (tty);

For accessible format materials (braille, large print, electronic files, and audio format
202-418-0531 (voice), 202-418-7365 (tty).

16. We advise Affordable that it is a violation of Section 1.17 of the Rules[34] for any person to make any false or misleading written or oral statement of fact to the Commission. Specifically, no person shall:

> (1) In any written or oral statement of fact, intentionally provide material factual information that is incorrect or intentionally omit material information that is necessary to prevent any material factual statement that is made from being incorrect or misleading; and
>
> (2) In any written statement of fact, provide material factual information that is incorrect or omit material information that is necessary to prevent any material factual statement that is made from being incorrect or misleading without a reasonable basis for believing that any such material factual statement is correct and not misleading.

17. Further, the knowing and willful making of any false statement, or the concealment of any material fact, in reply to this Citation is punishable by fine or imprisonment.[35]

18. Violations of Section 1.17 of the Rules or the criminal statute referenced above may result in further legal action, including monetary forfeitures pursuant to Section 503 of the Act.

19. Finally, we warn Affordable that, under the Privacy Act of 1974,[36] Commission staff will use all relevant material information before it, including information disclosed in interviews or written

[34] 47 CFR § 1.17.

[35] 18 U.S.C. § 1001.

[36] 5 U.S.C. § 552a(e)(3).

statements, to determine what, if any, enforcement action is required to ensure your compliance with the Act and Rules.

## V. FUTURE VIOLATIONS

20. If, after receipt of this Citation, Affordable again violates Section 227(c) of the Act and Sections 64.1200(c)(2) of the Rules by engaging in conduct of the type described herein, the Commission may impose sanctions for each such violation. For example, the Commission may impose monetary forfeitures of up to $19,639 per violation of Section 227.[37] Further, as discussed above, the Commission may assess forfeitures on both the conduct that led to this Citation and the conduct following it.[38]

## VI. ORDERING CLAUSE

21. **IT IS ORDERED** that a copy of this Citation shall be sent by first class mail and certified mail, return receipt requested, to Affordable Enterprises of Arizona, 150 E Alamo Drive, Suite 9, Chandler, AZ 85225-1208.

FEDERAL COMMUNICATIONS COMMISSION

Kristi Thompson
Division Chief
Telecommunications Consumers Division
Enforcement Bureau

[37] 47 CFR § 1.80. *See Adjustment of Civil Monetary Penalties to Reflect Inflation*, Order, 33 FCC Rcd 46 (EB 2018).

[38] *See supra* para. 2.

## Record # 1 / 78191049 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 78191049 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 11/09/2016 7:32:42 PM)) | **Load Date:** | 11/09/2016 7:35:13 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 11/09/2016 | **Transaction Time:** | 5:23:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 14 / 83382189 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 83382189 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 04/27/2017 8:16:22 PM)) | **Load Date:** | 04/27/2017 8:20:23 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 04/27/2017 | **Transaction Time:** | 5:11:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | I asked the gentlemen who called me if he knew what the do not call list was. He said yes, and he said "you don't think they hand out a list do ya!". My response was the company should check the list and then he hung up. --- Subject matter of the call: Home improvement & cleaning | | |

**Consumer**

| | | | |
|---|---|---|---|
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | [redacted] |
| **City:** | [redacted] | **State/Prov:** | [redacted] |
| **ZIP:** | [redacted] | **ZIP Extension:** | [redacted] |
| **Phone Number:** | [redacted] | | |

**Subject**

| | | | |
|---|---|---|---|
| **Company Name:** | Affordable Enterprises | **Normalized Company Name:** | Affordable Enterprises |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 15 / 84031004 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 84031004 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 05/16/2017 8:44:09 PM)) | **Load Date:** | 05/16/2017 8:45:56 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 05/16/2017 | **Transaction Time:** | 5:23:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | I asked them to stop calling and remove my number from their records and they asked "why" and I told them because I asked them too and he laughed and hung up on me --- Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | [redacted] |
| **City:** | [redacted] | **State/Prov:** | [redacted] |
| **ZIP:** | [redacted] | **ZIP Extension:** | [redacted] |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Did Not Say | **Normalized Company Name:** | Did Not Say |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 5 / 84128017 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 84128017 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 05/19/2017 4:20:08 AM)) | **Load Date:** | 05/19/2017 4:20:14 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 05/18/2017 | **Transaction Time:** | 3:26:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | [redacted] |
| **Address 1:** | | **Address 2:** | [redacted] |
| **City:** | ; | **State/Prov:** | [redacted] |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 4 / 84451148 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 84451148 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 05/29/2017 12:19:38 PM)) | **Load Date:** | 05/29/2017 12:20:24 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 05/20/2007 | **Transaction Time:** | 10:50:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 9 / 84869320 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 84869320 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/09/2017 3:56:49 PM)) | **Load Date:** | 06/09/2017 4:05:38 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/09/2017 | **Transaction Time:** | 12:53:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Energy, solar, & utilities | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Home Affordable Energy - Bob | **Normalized Company Name:** | Home Affordable Energy - Bob |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 6 / 85782211 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85782211 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 07/05/2017 11:44:25 AM)) | **Load Date:** | 07/05/2017 11:47:07 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/19/2017 | **Transaction Time:** | 5:43:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Unknown | **Normalized Company Name:** | Unknown |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 12 / 85994272 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85994272 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 07/10/2017 3:44:20 PM)) | **Load Date:** | 07/10/2017 3:46:50 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 07/10/2017 | **Transaction Time:** | 12:38:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Exteriors | **Normalized Company Name:** | Affordable Exteriors |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 8 / 86153379 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 86153379 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 07/12/2017 7:13:52 PM)) | **Load Date:** | 07/13/2017 12:20:18 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 07/12/2017 | **Transaction Time:** | 3:55:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Right click on <a href='https://www.consumersentinel.gov/SoundFiles/20170712190950lmftcdncD040420_C.wav' target='_blank'>Comments Audio file link</a> to download/save the audio file. | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | 6718 |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 2 / 86492604 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 86492604 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 07/20/2017 9:48:42 AM)) | **Load Date:** | 07/20/2017 9:51:31 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 07/10/2017 | **Transaction Time:** | 12:48:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 3 / 87004607 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87004607 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/01/2017 12:41:42 PM)) | **Load Date:** | 08/01/2017 12:46:04 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 08/01/2017 | **Transaction Time:** | 9:31:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 7 / 87010207 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87010207 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/01/2017 1:21:26 PM)) | **Load Date:** | 08/01/2017 1:35:43 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/01/2017 | **Transaction Time:** | 10:20:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Enterprises | **Normalized Company Name:** | Affordable Enterprises |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 13 / 87161337 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87161337 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/03/2017 6:38:58 PM)) | **Load Date:** | 08/03/2017 6:41:23 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/03/2017 | **Transaction Time:** | 12:08:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | 2ND ILLEGAL, HARASSING CALL SINCE 6/19/17 AND MY 2ND COMPLAINT TO YOUR FECKLESS AGENCY!! --- Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Bathrooms | **Normalized Company Name:** | Affordable Bathrooms |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 11 / 87523167 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87523167 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/11/2017 12:39:22 PM)) | **Load Date:** | 08/11/2017 12:42:33 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/11/2017 | **Transaction Time:** | 9:37:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cell Phone AZ | **Normalized Company Name:** | Cell Phone AZ |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 10 / 87793654 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87793654 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/17/2017 3:24:07 PM)) | **Load Date:** | 08/17/2017 3:27:36 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/17/2017 | **Transaction Time:** | 12:20:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Asking if I still owned my home. | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Distribution | **Normalized Company Name:** | Affordable Distribution |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 2 / 76076142 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 76076142 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/31/2016 3:20:20 PM)) | **Load Date:** | 08/31/2016 3:23:30 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 08/25/2016 | **Transaction Time:** | 4:26:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

| Record # 1 / 75573089 / Do Not Call Complaint | | | |
|---|---|---|---|
| **Reference Number:** | 75573089 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/18/2016 4:02:03 AM)) | **Load Date:** | 08/18/2016 4:03:08 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 07/26/2016 | **Transaction Time:** | 12:00:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

| Record # 1 / 83570322 / Do Not Call Complaint | | | |
|---|---|---|---|
| **Reference Number:** | 83570322 | **Is Phone In Registry?:** | Yes |
| **Complaint Date:** | 05/02/2017 5:37:26 PM)) | **Load Date:** | 05/02/2017 5:40:45 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 05/02/2017 | **Transaction Time:** | 12:00:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 3 / 83165618 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 83165618 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 04/22/2017 3:45:53 PM)) | **Load Date:** | 04/22/2017 3:50:14 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 04/18/2017 | **Transaction Time:** | 2:52:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cell Phone Az | **Normalized Company Name:** | Cell Phone AZ |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 2 / 83264912 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 83264912 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 04/25/2017 8:15:08 PM)) | **Load Date:** | 04/25/2017 8:16:44 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 04/25/2017 | **Transaction Time:** | 5:12:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Exteriors | **Normalized Company Name:** | Affordable Exteriors |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 5 / 85057712 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85057712 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/15/2017 2:19:52 PM)) | **Load Date:** | 06/15/2017 2:21:51 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/07/2017 | **Transaction Time:** | 10:13:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cell Phone Az | **Normalized Company Name:** | Cell Phone AZ |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 6 / 85060244 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85060244 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/15/2017 3:06:02 PM)) | **Load Date:** | 06/15/2017 3:10:36 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/15/2017 | **Transaction Time:** | 12:00:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | The caller claimed to sell double pane glass windows. --- Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | McKinzie |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 2 / 86220416 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 86220416 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 07/14/2017 2:57:37 PM)) | **Load Date:** | 07/14/2017 3:01:06 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/21/2017 | **Transaction Time:** | 11:52:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cellphone Az | **Normalized Company Name:** | Cellphone Az |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 3 / 87811034 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87811034 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/17/2017 7:55:39 PM)) | **Load Date:** | 08/17/2017 8:00:37 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/17/2017 | **Transaction Time:** | 4:50:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | There name was Affordable..something and they were selling double pane windows. i already have triple pane windows. --- Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable...solutions? | **Normalized Company Name:** | Affordable...solutions? |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 6 / 79471240 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 79471240 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 01/03/2017 2:10:34 PM)) | **Load Date:** | 01/03/2017 2:15:15 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 01/03/2017 | **Transaction Time:** | 11:24:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Exterior Siding | **Normalized Company Name:** | Affordable Exterior Siding |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 10 / 79971346 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 79971346 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 01/19/2017 5:58:11 PM)) | **Load Date:** | 01/19/2017 6:01:06 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 01/19/2017 | **Transaction Time:** | 3:26:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Caller ID No Name. No message. Has called others about solar windows. --- Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Unknown | **Normalized Company Name:** | Unknown |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 4 / 79359946 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 79359946 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 12/28/2016 9:28:26 AM)) | **Load Date:** | 12/28/2016 9:30:21 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 12/27/2016 | **Transaction Time:** | 2:48:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 7 / 79838332 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 79838332 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 01/13/2017 5:28:30 PM)) | **Load Date:** | 01/13/2017 5:30:41 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 01/13/2017 | **Transaction Time:** | 3:17:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cellphone Az | **Normalized Company Name:** | Cellphone Az |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 5 / 80132306 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 80132306 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 01/25/2017 8:08:51 PM)) | **Load Date:** | 01/25/2017 8:10:31 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 01/25/2017 | **Transaction Time:** | 1:20:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Unknown | **Normalized Company Name:** | Unknown |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 8 / 85448840 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85448840 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/26/2017 4:24:34 PM)) | **Load Date:** | 06/26/2017 4:28:42 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/26/2017 | **Transaction Time:** | 11:10:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cell Phone Az | **Normalized Company Name:** | Cell Phone AZ |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 2 / 78704682 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 78704682 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 11/30/2016 7:13:23 PM)) | **Load Date:** | 11/30/2016 7:15:27 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 11/30/2016 | **Transaction Time:** | 4:23:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 3 / 78868407 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 78868407 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 12/06/2016 8:31:42 PM)) | **Load Date:** | 12/06/2016 8:35:12 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 12/06/2016 | **Transaction Time:** | 2:51:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 4 / 80581583 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 80581583 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 02/08/2017 3:42:32 PM)) | **Load Date:** | 02/08/2017 3:45:50 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 02/08/2017 | **Transaction Time:** | 1:19:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Unknown | **Normalized Company Name:** | Unknown |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 5 / 82781467 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 82781467 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 04/11/2017 1:42:08 PM)) | **Load Date:** | 04/12/2017 3:05:47 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | IVR |
| **Transaction Date:** | 04/11/2017 | **Transaction Time:** | 12:00:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Right click on <a href='https://www.consumersentinel.gov/SoundFiles/20170411133830lmftcdncD030781_C.wav' target='_blank'>Comments Audio file link</a> to download/save the audio file. | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Not Provided | **Normalized Company Name:** | Not Provided |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 6 / 85294336 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85294336 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/22/2017 8:49:36 PM)) | **Load Date:** | 06/22/2017 8:50:46 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/22/2017 | **Transaction Time:** | 5:28:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Affordable Enterprises | **Normalized Company Name:** | Affordable Enterprises |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 7 / 85368480 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85368480 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/24/2017 8:18:41 PM)) | **Load Date:** | 06/24/2017 8:20:31 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/22/2017 | **Transaction Time:** | 3:17:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | I received a call to my registered dnc telephone number on [redacted] at 3.17p from [redacted] identified as Phoenix, AZ. I returned the call the next day. I left an message to have my number removed. i contend this number should not have called in the first place. This number's identification is a violation of FCC regulations. --- Subject matter of the call: Dropped call or no message | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Phoenix, AZ | **Normalized Company Name:** | Phoenix, AZ (DNC Caller) |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 9 / 85455964 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 85455964 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 06/26/2017 5:46:36 PM)) | **Load Date:** | 06/26/2017 5:50:38 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 06/26/2017 | **Transaction Time:** | 2:30:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Energy, solar, & utilities | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Sunscreens | **Normalized Company Name:** | Sunscreens |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 10 / 88499738 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 88499738 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 09/07/2017 6:32:04 PM)) | **Load Date:** | 09/07/2017 6:35:34 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 09/07/2017 | **Transaction Time:** | 3:15:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | in the past this number was identified as soliciting for the fraternal order of police, now their calling and identifying my address wanting to know if I still own the home and soliciting their services for updating kitchens and bathrooms. --- Subject matter of the call: Home improvement & cleaning | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | Laveen; | **State/Prov:** | Arizona; |
| **ZIP:** | 85339 | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Cell Phone Az | **Normalized Company Name:** | Cell Phone AZ |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 5 / 77144701 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 77144701 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 10/02/2016 10:13:01 PM)) | **Load Date:** | 10/02/2016 10:15:11 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 09/22/2016 | **Transaction Time:** | 3:19:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | Yes |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Subject matter of the call: Dropped call or no message | | |
| | **Consumer** | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| | **Subject** | | |
| **Company Name:** | N/a | **Normalized Company Name:** | N/a |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 6 / 77496996 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 77496996 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 10/16/2016 11:27:19 AM)) | **Load Date:** | 10/16/2016 11:30:11 AM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 10/13/2016 | **Transaction Time:** | 11:45:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | I received another call to my registered dnc telephone number on 10/13/16 at 11.45a from [redacted] identified as unavailable. I returned the call the next day. the interrupt message say the subscriber you have dialed is not in service. this number has called before: on 7/22/16 at 2.48p from [redacted] identified as unavailable. I returned the call the next day. the interrupt message say the google subscriber is not available. please leave a message. I left a message asking why no message was left, requested they remove my number from their calling lists and I would be reporting the violation to the FTC as a violation of the dnc law. I contend the company should not have called in the first place. | | |

**Consumer**

| | | | |
|---|---|---|---|
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |

**Subject**

| | | | |
|---|---|---|---|
| **Company Name:** | Unavailable | **Normalized Company Name:** | Unavailable |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 7 / 86756411 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 86756411 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 07/26/2017 2:30:54 PM)) | **Load Date:** | 07/26/2017 2:35:29 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 07/24/2017 | **Transaction Time:** | 4:17:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Sales pitch for solar related windows --- Subject matter of the call: Energy, solar, & utilities | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | Awb | **Normalized Company Name:** | Awb |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 8 / 87241970 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87241970 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/05/2017 4:37:31 PM)) | **Load Date:** | 08/05/2017 4:56:33 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/04/2017 | **Transaction Time:** | 11:30:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | I received another call to my registered dnc telephone number on 8/4/17 at 11.30a from [redacted] identified as [redacted] I returned the call the next morning. I left a message asking why no message was left, informed the caller as being a solicitor, requested they remove my number from his calling lists and I would be reporting the violation to the FTC as a violation of the dnc law. this number has called before: on 10/13/16 at 11.45a from [redacted] identified as unavailable. I returned the call the next day. the interrupt message say the subscriber you have dialed is not in service. on 7/22/16 at 2.48p from [redacted] identified as unavailable. I returned the call the next day. the interrupt message say the google subscriber is not available. please leave a message. I left a message asking why no message was left, requested they remove my number from their calling lists and I would be reporting the violation to the FTC as a violation of the dnc law. I contend the company s | | |

**Consumer**

| | | | |
|---|---|---|---|
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |

**Subject**

| | | | |
|---|---|---|---|
| **Company Name:** | [redacted] | **Normalized Company Name:** | [redacted] |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 9 / 87404162 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87404162 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/09/2017 7:13:59 PM)) | **Load Date:** | 08/09/2017 7:17:27 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/09/2017 | **Transaction Time:** | 12:14:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | No | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | | | |
| **Consumer** | | | |
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | [redacted] | **Normalized Company Name:** | [redacted] |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 10 / 87814849 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 87814849 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 08/17/2017 11:50:49 PM)) | **Load Date:** | 08/17/2017 11:55:17 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 08/14/2017 | **Transaction Time:** | 11:30:00 AM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | Yes | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | I received another call to my registered dnc telephone number on 8/14/17 at 11.30a from [redacted] identified as [redacted] this person has called before: on 8/4/17 at 11.30a from [redacted] identified as [redacted] I returned the call the next morning. I left a message asking why no message was left, informed the caller as being a solicitor, requested they remove my number from their calling lists and I would be reporting the violation to the FTC as a violation of the dnc law. on 10/13/16 at 11.45a from [redacted] identified as unavailable. I returned the call the next day. the interrupt message say the subscriber you have dialed is not in service. on 7/22/16 at 2.48p from [redacted] identified as unavailable. I returned the call the next day. the interrupt message say the google subscriber is not available. please leave a message. I left a message asking why no message was left, requested they remove my number from their calling lists and I would be reporting the violat --- Subject matter of the call: Dropped call or no message | | |

**Consumer**

| | | | |
|---|---|---|---|
| **First Name:** | [redacted] | **Last Name:** | [redacted] |
| **Address 1:** | [redacted] | **Address 2:** | |
| **City:** | [redacted] | **State/Prov:** | Arizona; |
| **ZIP:** | [redacted] | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |

**Subject**

| | | | |
|---|---|---|---|
| **Company Name:** | [redacted] | **Normalized Company Name:** | [redacted] |
| **State:** | Arizona; | **Phone Number:** | [redacted] |

## Record # 11 / 88413470 / Do Not Call Complaint

| | | | |
|---|---|---|---|
| **Reference Number:** | 88413470 | **Is Phone in Registry?:** | Yes |
| **Complaint Date:** | 09/05/2017 5:15:05 PM)) | **Load Date:** | 09/05/2017 5:16:57 PM)) |
| **Complaint Source:** | National Do Not Call Registry | **Complaint Channel:** | Internet |
| **Transaction Date:** | 09/05/2017 | **Transaction Time:** | 2:10:00 PM |
| **Existing Business Relationship?:** | No | **Pre-recorded message?:** | No |
| **Requested entity to stop calling?:** | | **Product or Service:** | National Do Not Call Registry |
| **Comments:** | Repeated calls for over 1 month- do not answer calls | | |
| **Consumer** | | | |
| **First Name:** | | **Last Name:** | Not Provided |
| **Address 1:** | | **Address 2:** | |
| **City:** | ; | **State/Prov:** | Arizona; |
| **ZIP:** | | **ZIP Extension:** | |
| **Phone Number:** | [redacted] | | |
| **Subject** | | | |
| **Company Name:** | [redacted] | **Normalized Company Name:** | [redacted] |
| **State:** | Arizona; | **Phone Number:** | [redacted] |