



PUBLIC NOTICE

Federal Communications Commission
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THE PUBLIC SAFETY AND HOMELAND SECURITY BUREAU, IN COORDINATION WITH OTHER BUREAUS, ISSUES PROCEDURES FOR PROVIDING EMERGENCY COMMUNICATIONS IN STATES IMPACTED BY HURRICANE ZETA

The Public Safety and Homeland Security Bureau, in coordination with the International Bureau, Media Bureau, Wireline Competition Bureau, and Wireless Telecommunications Bureau, announces procedures to help communications service providers initiate, resume, and maintain operations in preparation for, and in the aftermath of, **Hurricane Zeta**. Bureau-specific guidance is provided below. For additional information, applicants should contact the appropriate Bureau-specific staff identified below.

Those seeking special temporary authority (STA) are reminded of the need to conform to the requirements of section 1.2002 of our rules implementing the Anti-Drug Abuse Act of 1988.¹ Specifically, requests shall include the following certification: “Neither the applicant nor any party to this application is subject to a denial of federal benefits that includes FCC benefits pursuant to section 5301 of the Anti-Drug Abuse Act of 1988, 21 U.S.C. § 862.” Presentations that directly relate to the emergency posed by Hurricane Zeta are exempt from the restrictions of the Commission’s *ex parte* rules, subject to the provisions of section 1.1204(a)(3) of those rules.²

➤ International Bureau Guidance

- **Special Temporary Authority (Satellite Earth and Space Stations):** Emergency requests for STA related to this event may be submitted by letter, e-mail or, if necessary, by telephone. Applicants also may file requests electronically through the International Bureau Filing System (IBFS) at <http://licensing.fcc.gov/myibfs>. All requests shall provide the technical parameters of the proposed operation and a point of contact. The Bureau will handle all STA requests on an expedited basis. Consistent with section 309(c)(2)(G) of the Communications Act, as amended, the Bureau may grant STA requests for up to 30 days.³
- **Other Special Temporary Authority (Submarine Cables, International 214s, and International High Frequency):** Emergency requests for STA related to this event may be submitted by e-mail or, if necessary, by telephone. Applicants also may file requests electronically through the IBFS at <http://licensing.fcc.gov/myibfs>. The Bureau will handle all STA requests as expeditiously as possible.
- To ensure the Bureau has a complete record of the action, applicants who do not file through the IBFS should follow-up the initial request with an electronic version submitted through the IBFS as soon as possible. In this filing, operators shall note in the first description field on the electronic STA form that this is a “**Hurricane Zeta-Related STA Request**” and the date the

¹ 47 CFR § 1.2002.

² 47 CFR § 1.1204(a)(3).

³ 47 USC § 309(c)(2)(G).

initial request was granted.

- **International Bureau Contacts During Business Hours:**
 - **Satellite Space Stations and Earth Stations:**
 - Paul Blais, 202-418-7274, Paul.Blais@fcc.gov
 - Kathryn Medley, 202-418-1211, Kathryn.Medley@fcc.gov
 - Jay Whaley, 202-418-7184, Jay.Whaley@fcc.gov
 - Karl Kensinger, 202-418-0773, Karl.Kensinger@fcc.gov
 - **Submarine Cables and International 214s:**
 - Denise Coca, 202-418-0574, Denise.Coca@fcc.gov
 - Francis Gutierrez, 202-418-7370, Francis.Gutierrez@fcc.gov
 - David Krech, 202-418-7443, David.Krech@fcc.gov
 - **International High Frequency:**
 - James McLuckie, 202-418-2149, James.McLuckie@fcc.gov
 - Shahnaz Ghavami, 202-418-0740, Shahnaz.Ghavami@fcc.gov
- **International Bureau Contacts During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122; FCCOPS@fcc.gov

➤ **Media Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for STA prompted by the effects of Hurricane Zeta and filed pursuant to section 73.1635 of the Commission's rules⁴ may be submitted by informal letter or email or, if necessary, by telephone. Licensees of radio stations may file requests electronically through the Consolidated Database System (CDBS), and licensees of TV stations may file requests electronically through the Licensing Management System (LMS). All requests shall provide the technical parameters of the proposed operation and a point of contact. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:
- **Media Bureau Contacts During Business Hours:**
 - **Part 73 (Radio Broadcast Services) Subparts A-H; J (as applicable):**
 - For Television Services, Barbara Kreisman, 202-270-6374, barbara.kreisman@fcc.gov
 - For FM Radio Services, Dale Bickel, 202-418-2706, Dale.Bickel@fcc.gov
 - For AM Radio Services, Jerome Manarchuck, 202-418-7226, jerome.manarchuck@fcc.gov
 - **Part 76 (Multichannel Video and Cable Television Service):**
 - Sean Mirzadegan, 202-418-7111, Sean.Mirzadegan@fcc.gov
 - **Part 78 (Cable Television Relay Service):**

⁴ 47 CFR § 73.1365.

- Sean Mirzadegan, 202-418-7111, Sean.Mirzadegan@fcc.gov
- **Media Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122, FCCOPS@fcc.gov
- Licensees are reminded that the Commission's rules address operations during periods of emergency for licensees authorized under each of the rule parts for Broadcast Television Services, Broadcast Radio Services, and Multichannel Video and Cable Services. These service-specific rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations.⁵

➤ **Public Safety and Homeland Security Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for STA prompted by the effects of Hurricane Zeta filed pursuant to Section 1.931 of the Commission's rules may be submitted by email or, if necessary, by telephone. Licensees may file requests electronically through the Universal Licensing System (ULS). All requests shall provide the technical parameters of the proposed operation and a point of contact. These requests will be handled as expeditiously as possible. To file STA requests via email or to receive an oral STA during regular business hours, licensees may contact the following personnel: After business hours, contact the FCC Operations Center, below.
- **Public Safety and Homeland Security Bureau Contacts During Business Hours:**
 - **Parts 90 (Public Safety only) and 101 (Public Safety only):**
 - Tracy Simmons, 717-338-2657 or 202-391-2363, Tracy.Simmons@fcc.gov
 - Troy Sieg, 717-338-2657, Troy.Sieg@fcc.gov
- **Public Safety and Homeland Security Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122, FCCOPS@fcc.gov

➤ **Wireline Competition Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for relief, including STA, prompted by the effects of Hurricane Zeta may be submitted by email or, if necessary, by telephone. Providers may file requests electronically through the Electronic Comment Filing System (ECFS) but should also provide copies of any submissions simultaneously via email to the appropriate FCC staff identified below. Requests shall include supporting details concerning the relief requested, including any technical parameters and contact information.
- **Wireline Competition Bureau Contacts During Business Hours:**
 - **Emergency Requests Pertaining to Discontinuance Under Section 214 of the Communications Act, or to Network Change Notification Requirements:**
 - Rodney McDonald, 202-418-7513, Rodney.McDonald@fcc.gov

⁵ 47 CFR §§ 73.1250, 73.1680, 73.3542.

- **Emergency Requests Pertaining to Transfer of Control Under Section 214 of the Communications Act:**
 - Jodie May, 202-418-0913, Jodie.May@fcc.gov
- **Emergency Requests Pertaining to Numbering Resources:**
 - Marilyn Jones, 202-418-2357, Marilyn.Jones@fcc.gov
- **All Other Wireline Provider Requests:**
 - FCC Operations Center, 202-418-1122, FCCOPS@fcc.gov
- **Wireline Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122, FCCOPS@fcc.gov

➤ **Wireless Telecommunications Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for STA prompted by the effects of Hurricane Zeta and filed pursuant to section 1.931 of the Commission's rules may be submitted by informal letter or email or, if necessary, by telephone. Licensees may file requests electronically through the Universal Licensing System (ULS). All requests shall provide the technical parameters of the proposed operation and a point of contact. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:
- **Wireless Telecommunications Bureau Contacts During Business Hours:**
 - **Parts 22, 24, and 27 (excluding the Broadband Radio Service and Educational Broadband Service):**
 - Keith Harper, 202-418-2759, fax (202) 418-0122, Keith.Harper@fcc.gov
 - **Parts 27 (Broadband Radio Service and Educational Broadband Service only), 74, and 101 (excluding Public Safety):**
 - Paul Malmud, 202-418-0006, Paul.Malmud@fcc.gov
 - **Parts 80, 87, 90 (excluding Public Safety), 95, and 97:**
 - Joshua Smith, 717-338-2502, fax 717-338-2698, Joshua.Smith@fcc.gov
 - **Parts 90 (Public Safety only) and 101 (Public Safety only):**
 - FCC's Operations Center, 202 418-1122, FCCOPS@fcc.gov
- **Wireless Telecommunications Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, 202-418-1122, FCCOPS@fcc.gov
- Licensees are reminded that sections 22.307, 90.407, and 101.205 of the Commission's rules address operation during periods of emergency for licensees authorized under these rule parts. These rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations.

In addition, during evening hours, weekends, and holidays, licensees needing FCC emergency assistance or STA requests can call the FCC's Operations Center, which is open 24 hours a day, 7 days a week, at (202) 418-1122 or by email at FCCOPS@fcc.gov. To request materials in accessible formats for people

with disabilities (Braille, large print, electronic files, audio format), send an e-mail to FCC504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice).

Questions and information requests may be directed to the Commission's main telephone numbers:

- Voice (toll-free): 1-888-225-5322 (1-888-CALL FCC)
- American Sign Language Videophone (toll-free): 1-844-432-2275

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