



# PUBLIC NOTICE

Federal Communications Commission  
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## COMMENT SOUGHT ON AMENDMENT TO APPLICATION OF CAPTIONCALL, LLC, FOR CERTIFICATION AS A PROVIDER OF IP CAPTIONED TELEPHONE SERVICE

CG Docket No. 03-123

**Comment Date: December 21, 2020**

**Reply Comment Date: January 5, 2021**

The Consumer and Governmental Affairs Bureau (Bureau) of the Federal Communications Commission (Commission) seeks comment on the amendment filed by CaptionCall, LLC, and Sorenson Communications, LLC, to CaptionCall's application for certification to provide Internet Protocol Captioned Telephone Service supported by the TRS Fund.<sup>1</sup>

CaptionCall has redacted portions of its application for which it requests confidential treatment. Access to the redacted material is governed by the Third Protective Order in this docket.<sup>2</sup>

*Filing Requirements.* Interested parties may file comments on or before the dates indicated above.<sup>3</sup> All filings must reference CG Docket No. 03-123. Comments may be filed using the Commission's Electronic Comment Filing System (ECFS).<sup>4</sup>

- Electronic Filers: Comments may be filed electronically using the Internet by accessing ECFS: <https://www.fcc.gov/ecfs/>.
- Paper Filers: Parties who choose to file by paper must file an original and one copy of each filing.
  - Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail. All filings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission.
  - All hand-delivered or messenger-delivered paper filings for the Commission's Secretary must be delivered to Secretary's Office at 9050 Junction Drive, Annapolis Junction, MD

<sup>1</sup> Application of CaptionCall, LLC and Sorenson Communications, LLC to Expand Its Internet Protocol Captioned Telephone Service Certification to Incorporate Automatic Speech Recognition (ASR)-Only Captioning, CG Docket No. 03-123 (filed Nov. 13, 2020) (redacted), [https://ecfsapi.fcc.gov/file/1114096667910/2020-11-13%20REDACTED%20CaptionCall%20Update%20to%20Add%20ASR%20Final%20As%20Filed\\_Redacted.pdf](https://ecfsapi.fcc.gov/file/1114096667910/2020-11-13%20REDACTED%20CaptionCall%20Update%20to%20Add%20ASR%20Final%20As%20Filed_Redacted.pdf).

<sup>2</sup> See *Misuse of Internet Protocol (IP) Captioned Telephone Service; Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket Nos. 13-24, 10-51, and 03-123, Order and Third Protective Order, 33 FCC Rcd 6802, 6803, para. 4 (CGB 2018).

<sup>3</sup> See 47 CFR §§ 1.1, 1.49.

<sup>4</sup> *Electronic Filing of Documents in Rulemaking Proceedings*, GC Docket No. 97-113, Report and Order, 13 FCC Rcd 11322 (1998).

20701. The filing hours are 8:00 a.m. to 4:00 p.m., Monday through Friday. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes and boxes must be disposed of before entering the building.

- Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9050 Junction Drive, Annapolis Junction, MD 20701.
- U.S. Postal Service first-class, Express, and Priority mail may be addressed to 45 L Street, NE, Washington, DC 20554.

*Ex Parte Rules.* The proceeding this Notice initiates shall be treated as a “permit-but-disclose” proceeding in accordance with the Commission’s *ex parte* rules.<sup>5</sup> Persons making *ex parte* presentations must file a copy of any written presentation or a memorandum summarizing any oral presentation within two business days after the presentation (unless a different deadline applicable to the Sunshine period applies). Persons making oral *ex parte* presentations are reminded that memoranda summarizing the presentation must (1) list all persons attending or otherwise participating in the meeting at which the *ex parte* presentation was made, and (2) summarize all data presented and arguments made during the presentation. If the presentation consisted in whole or in part of the presentation of data or arguments already reflected in the presenter’s written comments, memoranda or other filings in the proceeding, the presenter may provide citations to such data or arguments in his or her prior comments, memoranda, or other filings (specifying the relevant page and/or paragraph numbers where such data or arguments can be found) in lieu of summarizing them in the memorandum. Documents shown or given to Commission staff during *ex parte* meetings are deemed to be written *ex parte* presentations and must be filed consistent with rule 1.1206(b). In proceedings governed by rule 1.49(f) or for which the Commission has made available a method of electronic filing, written *ex parte* presentations and memoranda summarizing oral *ex parte* presentations, and all attachments thereto, must be filed through the electronic comment filing system available for that proceeding, and must be filed in their native format (*e.g.*, .doc, .xml, .ppt, searchable .pdf). Participants in this proceeding should familiarize themselves with the Commission’s *ex parte* rules.

*People with Disabilities.* To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Bureau at 202-418-0530 (voice).

*Additional Information.* For further information regarding this Notice, please contact William Wallace, Disability Rights Office, Consumer and Governmental Affairs Bureau, at 202-418-2716 or by e-mail to [William.Wallace@fcc.gov](mailto:William.Wallace@fcc.gov).

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<sup>5</sup> 47 CFR §§ 1.1200 *et seq.*