**DA 20-1519**

**Released: December 21, 2020**

**public safety and homeland security bureau seeks comment on a national 911 call center contact information database**

**PS Dockets Nos. 13-75, 11-60**

**Comments Due: (30 days after date of publication in the Federal Register)**

By this *Public Notice*, the Public Safety and Homeland Security Bureau (Bureau) of the Federal Communications Commission (FCC or Commission) seeks comment on the December 7, 2020 letter filed by the Alliance for Telecommunications Industry Solutions (ATIS) Network Reliability Steering Committee (NRSC) addressing third-party efforts to develop a national Public Safety Answering Point (PSAP) contact information database.[[1]](#footnote-2)

ATIS NRSC expresses support for such a database but indicates that industry faces several challenges to the adoption of the database.[[2]](#footnote-3) In particular, ATIS NRSC states that a national PSAP contact information database must be made available “at little or no cost to industry and must be less expensive than current processes.”[[3]](#footnote-4) ATIS NRSC also claims that, absent a safe harbor to shield providers from potential liability for reliance upon information provided by a national PSAP contact information database, providers would continue to maintain their own databases over which they could maintain quality control.[[4]](#footnote-5) ATIS NRSC states that use of a national PSAP contact information database must be voluntary as providers may wish to maintain separate databases until the integrity and stability of the national database is determined, and because providers may nevertheless seek to maintain their own databases “for other public safety business requirements.”[[5]](#footnote-6) The Bureau seeks comment on ATIS NRSC’s filing.

**Procedural Matters**

Interested parties may file comments in response to this *Public Notice* on or before the date indicated on the first page of this document.[[6]](#footnote-7) Comments may be filed using the Commission’s Electronic Comment Filing System (ECFS).

* Electronic Filers: Comments may be filed electronically using the Internet by accessing the ECFS: <http://apps.fcc.gov/ecfs/>.
* Paper Filers: Parties who choose to file by paper must file an original and one copy of each filing.
* Filings can be sent by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail. All filings must be addressed to the Commission’s Secretary, Office of the Secretary, Federal Communications Commission.
* Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9050 Junction Drive, Annapolis Junction, MD 20701.U.S.
* Postal Service first-class, Express, and Priority mail must be addressed to 45 L Street N.E. Washington, DC 20554.
* Effective March 19, 2020, and until further notice, the Commission no longer accepts any hand or messenger delivered filings. This is a temporary measure taken to help protect the health and safety of individuals, and to mitigate the transmission of COVID-19.[[7]](#footnote-8)
* During the time the Commission’s building is closed to the general public and until further notice, if more than one docket or rulemaking number appears in the caption of a proceeding, paper filers need not submit two additional copies for each additional docket or rulemaking number; an original and one copy are sufficient.
* People with Disabilities: To request materials in accessible formats for people with disabilities (braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (tty).

This proceeding has been designated as a “permit-but-disclose” proceeding in accordance with

the Commission’s *ex parte* rules. [[8]](#footnote-9) Persons making *ex parte* presentations must file a copy of any written presentation or a memorandum summarizing any oral presentation within two business days after the presentation (unless a different deadline applicable to the Sunshine period applies). Persons making oral *ex parte* presentations are reminded that memoranda summarizing the presentation must (1) list all persons attending or otherwise participating in the meeting at which the *ex parte* presentation was made, and (2) summarize all data presented and arguments made during the presentation. If the presentation consisted in whole or in part of the presentation of data or arguments already reflected in the presenter’s written comments, memoranda or other filings in the proceeding, the presenter may provide citations to such data or arguments in his or her prior comments, memoranda, or other filings (specifying the relevant page and/or paragraph numbers where such data or arguments can be found) in lieu of summarizing them in the memorandum. Documents shown or given to Commission staff during *ex parte* meetings are deemed to be written *ex parte* presentations and must be filed consistent with rule 1.1206(b). In proceedings governed by rule 1.49(f) or for which the Commission has made available a method of electronic filing, written *ex parte* presentations and memoranda summarizing oral *ex parte* presentations, and all attachments thereto, must be filed through the electronic comment filing system available for that proceeding, and must be filed in their native format (*e.g.*, .doc, .xml, .ppt, searchable .pdf). Participants in this proceeding should familiarize themselves with the Commission’s *ex parte* rules.

For further information*,* contact Jennifer Holtz, Deputy Division Chief, Cybersecurity and Communications Reliability Division, Public Safety and Homeland Security Bureau, (202) 418-2336, Jennifer.holtz@fcc.gov

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1. *See* Letter from Thomas Goode, General Counsel, ATIS, to Marlene Dortch, Secretary, FCC, PS Docket Nos. 11-60, 13-75 (filed Dec. 7, 2020) (on file in PS Dockets Nos. 11-60, 13-75) (Letter). [↑](#footnote-ref-2)
2. Letter at 1. [↑](#footnote-ref-3)
3. Letter at 2. [↑](#footnote-ref-4)
4. Letter at 2. [↑](#footnote-ref-5)
5. Letter at 1. [↑](#footnote-ref-6)
6. *See Electronic Filing of Documents in Rulemaking Proceedings*, 63 FR 24121-01 (1998). [↑](#footnote-ref-7)
7. *See FCC Announces Closure of FCC Headquarters Open Window and Change in Hand-Delivery Policy*, Public Notice, DA 20-304 (March 19, 2020). [↑](#footnote-ref-8)
8. *See* 47 CFR §§ 1.1200(a); 1.1206. [↑](#footnote-ref-9)