

Certification
I certify that I am <i>[Enter Office Title]</i> of <i>[Enter Exact Legal Name of Respondent]</i> and that I have examined the responses to the Lifeline Data Collection Questionnaire, and that to the best of my knowledge and belief, all responses to the questionnaire are true, correct, and complete.
Signature: <i>[Enter Digital Signature]</i>
Full Name: <i>[Enter Full Name]</i>
Date: <i>[Enter Date in MM/DD/YY Format]</i>
Telephone Number: <i>[Enter Telephone Number]</i>
E-mail Address: <i>[Enter E-mail Address]</i>
Willful false statements in responses to this information collection are punishable by fine and/or imprisonment (U.S. Code, Title 18, Section 1001).

For each calendar year, report the number of customers in each usage category listed below:

Table 1.1	2016	2017	2018	2019	2020
Total customers who average Less than 1 GB usage per month					
Total customers who average more than or equal to 1 GB & less than 2 GB usage per month					
Total customers who average more than or equal to 2 GB & less than 3 GB usage per month					
Total customers who average more than or equal to 3 GB & less than 4 GB usage per month					
Total customers who average more than or equal to 4 GB & less than 5 GB usage per month					
Total customers who average more than or equal to 5 GB & less than 6 GB usage per month					
Total customers who average more than or equal to 6 GB & less than 8 GB usage per month					
Total customers who average more than or equal to 8 GB & less than 10 GB usage per month					
Total customers who average more than or equal to 10 GB & less than 15 GB usage per month					
Total customers who average more than or equal to 15 GB & less than 20 GB usage per month					
Total customers who average more than or equal to 20 GB usage per month					
Total customers who average less than 250 minutes usage per month					
Total customers who average more than or equal to 250 minutes & less than 500 minutes usage per month					
Total customers who average more than or equal to 500 minutes & less than 750 minutes usage per month					
Total customers who average more than or equal to 750 minutes & less than 1,000 minutes usage per month					
Total customers who average more than or equal to 1,000 minutes & less than 1,250 minutes usage per month					
Total customers who average more than or equal to 1,250 minutes & less than 1,500 minutes usage per month					
Total customers who average more than or equal to 1,500 minutes & less than 2,000 minutes usage per month					
Total customers who average more than or equal to 2,000 minutes usage per month					

SAMPLE

For each calendar year, report the number of Lifeline customers in each usage category listed below:

Table 1.2	2016	2017	2018	2019	2020
Total Lifeline customers who average Less than 1 GB usage per month					
Total Lifeline customers who average more than or equal to 1 GB & less than 2 GB usage per month					
Total Lifeline customers who average more than or equal to 2 GB & less than 3 GB usage per month					
Total Lifeline customers who average more than or equal to 3 GB & less than 4 GB usage per month					
Total Lifeline customers who average more than or equal to 4 GB & less than 5 GB usage per month					
Total Lifeline customers who average more than or equal to 5 GB & less than 6 GB usage per month					
Total Lifeline customers who average more than or equal to 6 GB & less than 8 GB usage per month					
Total Lifeline customers who average more than or equal to 8 GB & less than 10 GB usage per month					
Total Lifeline customers who average more than or equal to 10 GB & less than 15 GB usage per month					
Total Lifeline customers who average more than or equal to 15 GB & less than 20 GB usage per month					
Total Lifeline customers who average more than or equal to 20 GB usage per month					
Total Lifeline customers who average less than 250 minutes usage per month					
Total Lifeline customers who average more than or equal to 250 minutes & less than 500 minutes usage per month					
Total Lifeline customers who average more than or equal to 500 minutes & less than 750 minutes usage per month					
Total Lifeline customers who average more than or equal to 750 minutes & less than 1,000 minutes usage per month					
Total Lifeline customers who average more than or equal to 1,000 minutes & less than 1,250 minutes usage per month					
Total Lifeline customers who average more than or equal to 1,250 minutes & less than 1,500 minutes usage per month					
Total Lifeline customers who average more than or equal to 1,500 minutes & less than 2,000 minutes usage per month					
Total Lifeline customers who average more than or equal to 2,000 minutes usage per month					

SAMPLE

For each calendar year, report the following:

Table 1.3	2016	2017	2018	2019	2020
Average number of customers per month with a monthly data usage allowance					
Average number of customers per month who exceeded their monthly data usage allowance					
For customers who exceeded their data allowance, what was the average per month, per subscriber they exceeded it by?					
Average number of Lifeline customers per month with a monthly data usage allowance					
Average number of Lifeline customers per month who exceeded their monthly data usage allowance					
For Lifeline customers who exceeded their data allowance, what was the average per month, per subscriber they exceeded it by?					
Average number of customers per month without a monthly data usage allowance					
Average number of Lifeline customers per month without a monthly data usage allowance					

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Network Costs:

For each calendar year, report the costs paid to network operators for network access for your customers:

Table 2.1	2016	2017	2018	2019	2020
Total GB purchased					
Total amount paid for wholesale GB					
Total wholesale minutes purchased					
Total amount paid for wholesale minutes					
Total GB purchased for Lifeline customers					
Total amount paid for wholesale GB for Lifeline customers					
Total wholesale minutes purchased for Lifeline customers					
Total amount paid for wholesale minutes for Lifeline customers					

SAMPLE

Answer yes or no for the following questions:

Table 2.2		
2.2a	Do wholesale rates for minutes and/or GB vary if you purchase higher quantities? (if yes, fill out Table 2.3)	
2.2b	Do wholesale rates for minutes and/or GB vary if they are purchased specifically for Lifeline subscribers? (If yes, fill out Table 2.4)	
2.2c	Do wholesale rates for minutes and/or GB vary by geographic area? (If yes, fill out Table 2.5)	
2.2d	Did you incur any network costs other than the wholesale cost of minutes and/or data and excluding overhead costs (e.g., fixed payments made to the network operator, or network costs incurred by the MVNO)? (If yes, fill out Table 2.6)	
2.2e	Do any of the above additional network costs depend on Lifeline usage/or subscribership? (If yes, fill out Table 2.7)	
2.2f	Do any of these additional network costs vary by geography? (If yes, fill out Table 2.8)	
2.2g	Do you incur network costs for GB that were available to a customer in their data allowance but were never used? (If yes, fill out Table 2.9)	
2.2h	If you answered yes to 2.2g, are those specific costs included in Table 2.1, rows 8 through 11?	

If 2.2a is yes fill out Table 2.3:

Please describe in detail any volume discount you received for purchasing a larger quantity of wholesale GB or minutes:

Unique Identifier (i.e. price or discount code) [Optional]	Quantity threshold for price variation (i.e. surcharge or discount)	Applicable to minutes or GB	Price Variation (i.e. surcharge or discount amount)	Applicable years	Additional Information

SAMPLE

If 2.2b is yes fill out Table 2.4:

Table 2.4
Describe in detail any discount you received (or price variation you incurred) for purchasing a wholesale GB or minutes specifically for Lifeline subscribers:

If 2.2c is yes fill out Table 2.5:

Please describe in detail any discount you received (or price variation you incurred) for purchasing a wholesale GB or minutes in each relevant geographic area

Table 2.5

Unique Identifier (i.e. price or discount code) [Optional]	Geographic Area (e.g., the regions, states, MSAs, counties, ZIP codes)	Applicable to minutes or GB	Price Variation (i.e. surcharge or discount amount)	Applicable years	Additional Information

SAMPLE

If 2.2d is yes fill out Table 2.6:

Please describe in detail your additional network costs (excluding wholesale Min/GB and overhead costs)

Year	Cost Type	Cost Amount	Additional Information

SAMPLE

If 2.2e is yes fill out Table 2.7:

Table 2.7
Explain how and why your additional network costs depend on Lifeline usage/or subscribership:

If 2.2f is yes fill out Table 2.8:

Please explain how and why your additional network costs vary by geography:

Table 2.8			
Geographic Area	Cost Type	Cost	Any additional information or explanation (i.e. years these costs were or were not applicable in each geographic region):

SAMPLE

If 2.2g is yes fill out Table 2.9:

Table 2.9	2016	2017	2018	2019	2020
Total GB purchased for Lifeline customers that were not used by a Lifeline end-user					
Total amount paid for wholesale GB for Lifeline customers that were not used by a Lifeline end-user					
Total wholesale minutes purchased for Lifeline customers that were not used by a Lifeline end-user					
Total amount paid for wholesale minutes for Lifeline customers that were not used by a Lifeline end-user					

SAMPLE

Network Costs and Wholesale Prices:

For each calendar year, report the following:

Table 3.1	2016	2017	2018	2019	2020
Total GB sold					
Total amount received for wholesale GB					
Total wholesale minutes sold					
Total amount received for wholesale minutes					
Total GB sold for Lifeline customers use					
Total amount received for wholesale GB for Lifeline customers use					
Total wholesale minutes sold for Lifeline customers use					
Total amount received for wholesale minutes for Lifeline customers use					

SAMPLE

Answer yes or no for the following questions:

Table 3.2		
3.2a	Do your wholesale prices for minutes and/or GB vary for higher quantity amounts purchased? (If yes, fill out Table 3.3)	
3.2b	Do your wholesale prices for minutes and/or GB differ by geographic regions or areas? (If yes, fill out Table 3.4)	
3.2c	Do you have any additional variation in pricing, including, for example, limits on Lifeline customer usage? (If yes, fill out Table 3.5)	

If 3.2a is yes fill out Table 3.3:

Please describe in detail any volume discounts you offer for larger quantity of wholesale GB or minutes sold:

Table 3.3					
Unique Identifier (i.e. price or discount code) [Optional]	Quantity threshold for price variation (i.e. surcharge or discount)	Applicable to minutes or GB	Price Variation (i.e. surcharge or discount amount)	Applicable years	Additional Information

SAMPLE

If 3.2b is yes fill out Table 3.4:

Please describe in detail any regional or geographic specific discounts you offer:

Table 3.4					
Unique Identifier (i.e. price or discount code) [Optional]	Geographic Area (e.g., the regions, states, MSAs, counties, ZIP codes)	Applicable to minutes or GB	Price Variation (i.e. surcharge or discount amount)	Applicable years	Additional Information

SAMPLE

If 3.2c is yes fill out Table 3.5:

Table 3.5
Describe in detail your additional variation in pricing, specifically for Lifeline subscribers:

For each calendar year, report your average network costs per month per user:

Table 3.6	2016	2017	2018	2019	2020
Average Network Costs per month per user					
Average Network Costs per month per user in Urban / Non-Tribal areas					
Average Network Costs per month per user in Urban / Tribal areas					
Average Network Costs per month per user in Rural / Non-Tribal areas					
Average Network Costs per month per user in Rural / Tribal areas					

SAMPLE

Table 3.7	Explanation
Explanation on why network costs vary year to year	SAMPLE
Explanation for cost differences &/or allocations in Urban / Non-Tribal areas	
Explanation for cost differences &/or allocations in Urban / Tribal areas	
Explanation for cost differences &/or allocations in Rural / Non-Tribal areas	
Explanation for cost differences &/or allocations in Rural / Tribal areas	

For each calendar year, report your total overhead costs and the average customers supported by those overhead costs each month:

(Costs should include all operating costs other than network costs, and should exclude the cost of capital and interest; depreciation and amortization; capital expenditures; and adjustments to balance sheet values.)

Table 4.1	2016	2017	2018	2019	2020
Total Overhead Costs per Month					
Average number of Users Supported per month					
Additional overhead costs per Lifeline customer per month					
Explanation of Cost Difference of Lifeline customer					

Answer yes/no to the following questions:

Table 4.2		
4.2a	Do the overhead costs reported include marketing costs?	
4.2b	Do the overhead costs reported include sales costs?	
4.2c	Do the overhead costs reported include billing costs?	
4.2d	Do the overhead costs reported include advertising costs?	
4.2e	Do the overhead costs reported include administrative costs?	
4.2f	Do the overhead costs reported include in-person promotional event costs?	
4.2g	Do the overhead costs reported include promotional items (e.g. t-shirts, handsets, headphones)?	
4.2h	Are there any other items included in overhead costs that are not listed above:	

If 4.2h is yes fill out Table 4.3:

Table 4.3
Explain in detail the additional overhead costs categories included in your totals.