**DA 20-162**

**Released: February 14, 2020**

**Purple CommunicationS, Inc., Surrenders Conditional Certification and Withdraws Application to provide Video Relay Service**

**CG Docket Nos. 03-123 and 10-51**

On February 7, 2020, Purple Communications, Inc. (PCI) notified the Federal Communications Commission that effective February 15, 2020, it surrenders its conditional certification to provide video relay service (VRS) and withdraws its application for certification to provide VRS.[[1]](#footnote-3) PCI will become a wholly-owned subsidiary of CSDVRS, LLC. CSDVRS, LLC (which is changing its name to ZP Better Together, LLC) will continue to provide VRS under the sub-brands ZVRS and Purple, pursuant to its conditional certification to provide VRS.[[2]](#footnote-4)

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For further information, please contact Michael Scott at (202) 418-1264 or [Michael.Scott@fcc.gov](mailto:Michael.Scott@fcc.gov), or the Commission’s American Sign Language Consumer Support Line at (844) 432-2275 (videophone).

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1. PCI, Notice of Surrender of Conditional Certification to Provide Video Relay Service and Withdrawal of Application for Full Certification, CG Docket Nos. 03-123 and 10-51, at 1 (filed Feb. 7, 2020), <https://ecfsapi.fcc.gov/file/1020772197301/Surrender%20of%20Purple%20Certification%20and%20Withdrawal%20of%20Application.pdf> (PCI Certification Surrender Notice). [↑](#footnote-ref-3)
2. *See* PCI Certification Surrender Notice at 1; *see also* CSDVRS, LLC, Notice of Non-Substantive Name Change, CG Docket Nos. 03-123 and 10-51, at 1 (filed Feb. 7, 2020), <https://ecfsapi.fcc.gov/file/102072182425599/ZVRS%20Non-Substantive%20Change%20Notice%20(Name%20Change).pdf>; CSDVRS, LLC, Ninth Amendment to Application for Full Certification to Provide Video Relay Service, CG Docket Nos. 03-123 and 10-51, at 2-3 (filed Feb. 7, 2020), <https://ecfsapi.fcc.gov/file/102072182425599/REDACTED%20-%20ZVRS%20Ninth%20Amendment%20to%20‌Application.pdf> (updating the application of CSDVRS, LLC, for certification to provide VRS). [↑](#footnote-ref-4)