# PUBLIC NOTICE

**Federal Communications Commission**
**445 12th St., S.W.**
**Washington, D.C. 20554**

**News Media Information 202 / 418-0500**
**Internet: http://www.fcc.gov**
**TTY: 1-888-835-5322**

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**PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES THE ACTIVATION OF THE DISASTER INFORMATION REPORTING SYSTEM FOR TROPICAL STORM LAURA IN PUERTO RICO AND THE U.S. VIRGIN ISLANDS**

The Public Safety and Homeland Security Bureau (PSHSB) of the Federal Communications Commission (Commission), at the request of Puerto Rico and the U.S. Virgin Islands officials; in coordination with Department of Homeland Security Cybersecurity and Infrastructure Security Agency, the Federal Emergency Management Agency, and the Communications Information Sharing and Analysis Center; and in light of the impact of previous emergency events on infrastructure in these areas, has announced the activation of the Disaster Information Reporting System (DIRS) in response to Tropical Storm Laura. DIRS is a voluntary, web-based system that communications providers, including wireless, wireline, broadcast, cable and Voice over Internet Protocol providers, and satellite providers can use to report communications infrastructure status and situational awareness information during times of crisis.

The Commission requests that communications providers that provide service to any areas listed below expeditiously submit and update information through DIRS regarding, *inter alia*, the status of their communications equipment, restoration efforts, and power (*i.e.*, whether they are using commercial power or back-up power). Communications providers can accomplish this by accessing DIRS at https://www.fcc.gov/nors/disaster/. Providers that have not previously done so will be asked to first provide contact information and obtain a User ID when they access DIRS. There is a link on the login page that will allow them to obtain the User ID and password. If a user does not remember his/her password, he/she should use the forgotten password link on the login page. If any user has any problems accessing DIRS, please contact any of the numbers listed below.

Communications providers are reminded that for providers that participate in DIRS, the separate Network Outage Reporting System (NORS) obligations are suspended for the duration of the DIRS activation with respect to outages in the counties where DIRS has been activated. **Reports are requested at 10:00 a.m. on Saturday, August 22, 2020, and every day after that by 10:00 a.m. until DIRS is deactivated.**

Communications providers that serve an area listed below and that have already provided contact information in DIRS will be sent an e-mail requesting that they provide the above-referenced status information through DIRS. For any communications providers that have not already logged onto DIRS to input their contact information, the Commission encourages them to do so as soon as possible.

**COUNTIES OF INTEREST FOR THIS ACTIVATION INCLUDE ALL THE COUNTIES IN PUERTO RICO AND THE U.S. VIRGIN ISLANDS:**

**Puerto Rico:** Adjuntas, Aguada, Aguadilla, Aguas Buenas, Aibonito, Anasco, Arecibo, Arroyo, Barceloneta, Barranquitas, Bayamon, Cabo Rojo, Caguas, Camuy, Canovanas, Carolina, Catano, Cayey, Ceiba, Ciales, Cidra, Coamo, Comerio, Corozal, Culebra, Dorado, Fajardo, Florida, Guanica, Guayama, Guayanilla, Guaynabo, Gurabo, Hatillo, Hormigueros, Humacao, Isabela, Jayuya, Juana Diaz, Juncos, Lajas, Lares, Las Marias, Las Piedras, Loiza, Luquillo, Manati, Maricao, Maunabo, Mayaguez, Moca, Morovis, Naguabo, Naranjito, Orocovis, Patillas, Penuelas, Ponce, Quebradillas, Rincon, Rio Grande, Sabana Grande, Salinas, San German, San Juan, San Lorenzo, San Sebastian, Santa Isabel, Toa Alta, Toa Baja, Trujillo Alto, Utuado, Vega Alta, Vega Baja, Vieques, Villalba, Yabucoa and Yauco

**Virgin Islands:** St. Croix, St. John, St. Thomas

For further information, please contact:

Julia Tu (202) 418-0731, 202-321-4399 (cell), julia.tu@fcc.gov
Michael Caiafa (202) 418-1311, (202) 277-5690 (cell), michael.caiafa@fcc.gov
David Ahn (571) 232-8487 (cell), (202) 418-0853, david.ahn@fcc.gov
FCC 24/7 Operations Center – 202-418-1122

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