**DA 21-135**

**Released: February 8, 2021**

captioned telephone services metrics:

comment dates for proposed rules

**CG Docket Nos. 13-24, 03-123, and 10-51**

**Comment Date: March 3, 2021**

**Reply Comment Date: April 2, 2021**

On October 2, 2020, the Federal Communications Commission (Commission) released a Further Notice of Proposed Rulemaking to seek comment on adopting measurable standards and metrics for captioning delay and accuracy for IP CTS and the Captioned Telephone Service (CTS).[[1]](#footnote-3) Comments on the Further Notice of Proposed Rulemaking (FNPRM) are due 30 days after publication in the Federal Register, and reply comments are due 60 days after such publication.[[2]](#footnote-4)

On February 1, 2021, a summary of the FNPRM was published in the Federal Register.[[3]](#footnote-5) Accordingly, comments on the FNPRM must be filed by March 3, 2021, and reply comments must be filed by April 2, 2021.

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For further information, please contact William Wallace at (202) 418-2716, or [William.Wallace@fcc.gov](mailto:William.Wallace@fcc.gov), or the Commission’s American Sign Language Consumer Support Line at (844) 432-2275 (videophone).

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1. *Misuse of Internet Protocol (IP) Captioned Telephone Service; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Structure and Practices of the Video Relay Service Program*, CG Docket Nos. 13-24, 03-123, 10-51, Report and Order, Order on Reconsideration, and Further Notice of Proposed Rulemaking, 35 FCC Rcd 10866 (2020). [↑](#footnote-ref-3)
2. *Id.* at 10907, para. 98. [↑](#footnote-ref-4)
3. FCC, Captioned Telephone Services Quality Metrics, 86 Fed. Reg. 7681 (Feb. 1, 2021). [↑](#footnote-ref-5)