



# PUBLIC NOTICE

Federal Communications Commission  
45 L Street N.E.  
Washington, DC 20554

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TTY: 1-888-835-5322

DA 21-276

Released: March 5, 2021

## INTERCONNECTED VOIP NUMBERING AUTHORIZATION APPLICATION FILED BY FIVE9, INC. PURSUANT TO SECTION 52.15(g)(3) OF THE COMMISSION'S RULES

### STREAMLINED PLEADING CYCLE ESTABLISHED

WC Docket No. 20-309<sup>1</sup>

Comments Due: March 20, 2021

Five9, Inc. (Five9) is an interconnected Voice of Internet Protocol (VoIP) provider and filed an application pursuant to section 52.15(g)(3) of the Commission's rules, seeking authorization to obtain North American Numbering Plan telephone numbers directly from the Numbering Administrators.<sup>2</sup> In its Application, Five9 indicates that it intends to initially request numbers in Colorado.<sup>3</sup>

In its Application, Five9, includes the contact information and acknowledgements required by section 52.15(g)(3)(i) of the Commission's rules.<sup>4</sup> Five9 provides evidence that it will be capable of providing service within 60 days of the numbering resources activation date.<sup>5</sup> Five9 also certifies that it complies with the contribution, regulatory fee, and 911 obligations set forth in section 52.15(g)(3)(i)(E).<sup>6</sup> In addition, Five9 certifies that it has the financial, managerial, and technical expertise to provide reliable service.<sup>7</sup> Five9 further certifies that none of its key management and technical personnel are being or have been investigated by the Federal Communications Commission, or any law enforcement or

<sup>1</sup> We assign WC Docket No. 20-309 for this application and all related filings by the applicant and interested parties. See *Wireline Competition Bureau Announces Commencement Date and Process for Interconnected VoIP Providers to File Applications for Authorization to Obtain Telephone Numbers*, Public Notice, 31 FCC Rcd 949, 950 (WCB 2016).

<sup>2</sup> See Application of Five9 for Authorization to Obtain Numbering Resources, WC Docket No. 20-309 (filed Sept. 15, 2020), <https://www.fcc.gov/ecfs/filing/1091680584367> (Five9 Application); Supplement to Five9 Application, WC Docket No. 20-309 (filed Feb. 5, 2021), <https://www.fcc.gov/ecfs/filing/10205081209841> (Five9 First Supplement); Second Supplement to Five9 Application, WC Docket No. 20-309 (filed Feb. 25, 2021), <https://www.fcc.gov/ecfs/filing/10225157625807> (Five9 Second Supplement) see also 47 CFR § 52.15(g)(3). For purposes of this Public Notice, the Numbering Administrators include the North American Numbering Plan Administrator and the Pooling Administrator.

<sup>3</sup> Five9 Second Supplement at 1. See also *Numbering Policies for Modern Communications et al.*, Report and Order, 30 FCC Rcd 6839, 6850, para. 24 & n.74 (2015) (*VoIP Direct Access to Numbers Order*).

<sup>4</sup> Five9 Application at 1; see 47 CFR § 52.15(g)(3)(i)(A)-(C), (F).

<sup>5</sup> Five9 Application at 2; see 47 CFR § 52.15(g)(3)(i)(D).

<sup>6</sup> Five9 Application at 2 see 47 CFR § 52.15(g)(3)(i)(E); see also 47 CFR §§ 1.1154, 52.17, 52.32, 64.604(c)(5)(iii); 47 CFR pts. 9 and 54, subpt. H.

<sup>7</sup> Five9 Application at 3-4; see 47 CFR § 52.15(g)(3)(i)(F).

regulatory agency, for failure to comply with any law, rule, or order.<sup>8</sup> Finally, Five9 certifies that no party to the application is subject to a denial of Federal benefits pursuant to section 5301 of the Anti-Drug Abuse Act of 1988.<sup>9</sup>

### **GENERAL INFORMATION**

The Numbering Authorization Application identified herein has been found, upon initial review, to be acceptable for filing as a streamlined application. The Commission reserves the right to return any interconnected VoIP Numbering Authorization Application if, upon further examination, it is determined to be defective and not in conformance with the Commission's rules and policies. Pursuant to section 52.15(g)(3)(ii) of the Commission's rules, interested parties may file comments in WC Docket No. 20-309 **on or before March 20, 2021**.<sup>10</sup> Commenters must serve a copy of comments on Five9 no later than the above comment filing date. Unless otherwise notified by the Commission, Five9 may provide the states in which it intends to request numbers the required 30-day notice on the 31st day after the date of this notice.<sup>11</sup>

Interested parties to this proceeding must file any documents in this proceeding using the Commission's Electronic Comment Filing System (ECFS): <http://apps.fcc.gov/ecfs/>.<sup>12</sup>

#### **In addition, e-mail one copy of each pleading to each of the following:**

- 1) Margoux Newman, Competition Policy Division, Wireline Competition Bureau, Margoux.Newman@fcc.gov;
- 2) Jordan Marie Reth, Competition Policy Division, Wireline Competition Bureau, Jordan.Reth@fcc.gov;
- 3) Michelle Sclater, Competition Policy Division, Wireline Competition Bureau, Michelle.Sclater@fcc.gov.

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The proceeding in this Notice will be treated as a "permit-but-disclose" proceeding in accordance with the Commission's *ex parte* rules. Persons making *ex parte* presentations must file a copy of any written presentation or a memorandum summarizing any oral presentation within two business days after the presentation (unless a different deadline applicable to the Sunshine period applies). Persons making oral *ex parte* presentations are reminded that memoranda summarizing the presentation must (1) list all persons attending or otherwise participating in the meeting at which the *ex parte* presentation was made,

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<sup>8</sup> *Id.*

<sup>9</sup> Five9 Application at 4; *see* 47 CFR § 52.15(g)(3)(i)(G); *see also* 21 U.S.C. § 862.

<sup>10</sup> 47 CFR § 52.15(g)(3)(ii).

<sup>11</sup> 47 CFR § 52.15(g)(3)(iii); *see also VoIP Direct Access to Numbers Order*, 30 FCC Rcd at 6855, para. 34 (requiring interconnected VoIP providers to file notices of intent to request numbers with relevant state commissions, on an ongoing basis, at least 30 days prior to requesting numbers from the Numbering Administrators).

<sup>12</sup> 47 CFR § 52.15(g)(3)(ii).

and (2) summarize all data presented and arguments made during the presentation. If the presentation consisted in whole or in part of the presentation of data or arguments already reflected in the presenter's written comments, memoranda, or other filings in the proceeding, the presenter may provide citations to such data or arguments in his or her prior comments, memoranda, or other filings (specifying the relevant page and/or paragraph numbers where such data or arguments can be found) in lieu of summarizing them in the memorandum. Documents shown or given to Commission staff during *ex parte* meetings are deemed to be written *ex parte* presentations and must be filed consistent with rule 1.1206(b).<sup>13</sup> Participants in this proceeding should familiarize themselves with the Commission's *ex parte* rules.

For further information, please contact Margoux Newman at [margoux.newman@fcc.gov](mailto:margoux.newman@fcc.gov), Jordan Reth at [jordan.reth@fcc.gov](mailto:jordan.reth@fcc.gov), or Michelle Sclater at [michelle.sclater@fcc.gov](mailto:michelle.sclater@fcc.gov).

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<sup>13</sup> 47 CFR § 1.1206(b).