



PUBLIC NOTICE

Federal Communications Commission
45 L Street, N.E.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

DA 22-333
March 30, 2022

FCC ANNOUNCES SECOND PUBLIC HEARING ON BROADBAND CONSUMER LABELS CG Docket No. 22-2

WASHINGTON, March 30, 2022—The Federal Communications Commission (FCC) today announced the second of a series of virtual public hearings as part of its broadband consumer labels rulemaking proceeding. The hearing will take place **April 7, 2022, 1:30 p.m. ET** and will stream free to the public at [fcc.gov/live](https://www.fcc.gov/live). The hearing will also be recorded and archived on the FCC's website.

The hearing will feature multiple panels comprised of consumers, experts from nonprofit organizations, and academics. The hearing will focus on how to make the broadband labels useful, with an emphasis on what specific information consumers need. The hearing will also highlight research on how consumers interpret information and make informed decisions. We invite questions in advance of or during the hearing by sending an email to BroadbandLabelsHearing@fcc.gov.

The Infrastructure Investment and Jobs Act (Infrastructure Act) instructed the agency to conduct a series of public hearings to assess how consumers evaluate internet service plans and whether current disclosures are sufficient. The hearings will be part of the record in response to the FCC's recent Notice of Proposed Rulemaking which sought comment on a requirement that broadband providers display simple-to-understand labels that disclose, at the point of sale, accurate information about prices, introductory rates, data allowances, broadband speeds, and management practices, among other things. Information on the Commission's work on broadband labels, including relevant documents and a video of the March 11th public hearing, are available at [fcc.gov/broadbandlabels](https://www.fcc.gov/broadbandlabels).

The meeting will stream with open captioning and American Sign Language interpreting at [fcc.gov/live](https://www.fcc.gov/live). Other reasonable accommodations for persons with disabilities are available upon request. Include a description of the accommodation you will need and tell us how to contact you if we require additional information. Make your request as early as possible. Last minute requests will be accepted, but may be impossible to fulfill. Send an e-mail to: FCC504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice).

For additional information about the webinar's logistical details, please contact Diana Coho, Consumer Affairs and Outreach Specialist, at Diana.Coho@fcc.gov. For additional information

about the ongoing broadband consumer labels rulemaking, contact Erica H. McMahon, Consumer Policy Division, Consumer and Governmental Affairs Bureau, at (202) 418-0346 (voice) or e-mail at Erica.McMahon@fcc.gov.

-FCC-