



# PUBLIC NOTICE

Federal Communications Commission  
45 L Street, N.E.  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Internet: <http://www.fcc.gov>  
TTY: 1-888-835-5322

DA 22-556  
May 19, 2022

## FCC ANNOUNCES THIRD PUBLIC HEARING ON BROADBAND CONSUMER LABELS

### CG Docket No. 22-2

WASHINGTON, May 19, 2022—The Federal Communications Commission (FCC) today announced the third of a series of virtual public hearings as part of its broadband consumer labels rulemaking proceeding. The hearing will take place **May 25, 2022, starting at 1:30 p.m. ET** and will stream free to the public at [fcc.gov/live](https://www.fcc.gov/live). The hearing will also be recorded and archived on the FCC's website.

The hearing will feature multiple panels comprised of consumers and national experts including digital navigators who assist consumers in finding and selecting broadband plans, representatives from Federal agencies that use Federal labels in their regulatory programs, and disability rights advocates to discuss accessibility needs regarding broadband service labels. We invite questions in advance of or during the hearing by sending an email to [BroadbandLabelsHearing@fcc.gov](mailto:BroadbandLabelsHearing@fcc.gov).

The Infrastructure Investment and Jobs Act (Infrastructure Act) instructed the agency to conduct a series of public hearings to assess how consumers evaluate internet service plans and whether current disclosures are sufficient. The hearings will be part of the record in response to the FCC's recent Notice of Proposed Rulemaking which sought comment on a requirement that broadband providers display simple-to-understand labels that disclose, at the point of sale, accurate information about prices, introductory rates, data allowances, broadband speeds, and management practices, among other things. Information on the Commission's work on broadband labels, including relevant documents and videos of the March 11<sup>th</sup> and April 7<sup>th</sup> public hearings, are available at [fcc.gov/broadbandlabels](https://www.fcc.gov/broadbandlabels).

The meeting will stream with open captioning and American Sign Language interpreting at [fcc.gov/live](https://www.fcc.gov/live). Other reasonable accommodations for persons with disabilities are available upon request. Include a description of the accommodation you will need and tell us how to contact you if we require additional information. Make your request as early as possible. Last minute requests will be accepted, but may be impossible to fulfill. Send an e-mail to: [FCC504@fcc.gov](mailto:FCC504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice).

For additional information about the webinar's logistical details, please contact Deandrea Wilson, Consumer Education and Outreach Specialist, at [Deandrea.Wilson@fcc.gov](mailto:Deandrea.Wilson@fcc.gov). For

additional information about the ongoing broadband consumer labels rulemaking, contact Erica H. McMahon, Consumer Policy Division, Consumer and Governmental Affairs Bureau, at (202) 418-0346 (voice) or e-mail at [Erica.McMahon@fcc.gov](mailto:Erica.McMahon@fcc.gov).

-FCC-