



Federal Communications Commission  
Washington, D.C. 20554

January 20, 2022

DA 22-68

WC Docket No. 18-213

VIA E-MAIL

Shannon Sale, Chief Strategy Officer  
Grady Health System  
80 Jesse Hill Jr. Drive, SE  
Atlanta, GA 30303

Dear Ms. Sale,

The Federal Communications Commission received Grady Health System's December 14, 2021 notice of withdrawal from the Connected Care Pilot Program. By this letter, we confirm Grady Health System's withdrawal from the Program. If there are any questions regarding this withdrawal confirmation, please contact [ConnectedCare@fcc.gov](mailto:ConnectedCare@fcc.gov). Thank you for your interest in the Connected Care Pilot Program.

Sincerely,

/s/ Ryan Palmer

Ryan Palmer  
Chief, Telecommunications Access Policy Division  
Wireline Competition Bureau

Attachment



November 29, 2021

Ryan Palmer  
Chief, Telecommunications Access Policy Division  
Wireline Competition Bureau  
Federal Communication Commission

Mr. Palmer,

We are writing to formally notify FCC that Grady Health System (HCP 72059) is declining further participation in the Connected Care Pilot Program. Our organizational goals no longer align with the program and we feel that the commitment of Grady resources (15% match and personnel) is not feasible at this time.

Grady's priorities related to telemedicine have changed since applying for this grant in the height of the pandemic. We have not seen as significant an uptake in telemedicine services as we anticipated at the time. And while we will continue to offer telemedicine services, the barriers that our patients experience to successfully use these services and that our system faces to increase accessibility are quite significant and beyond the scope of this pilot program.

Additionally, the proposed CCPP reporting requirements raise concerns. Tracking and reporting patient-level, health outcomes data may not be feasible for all components of our proposed program, and where possible, the level of effort is significant. Furthermore, without significant personnel investments by Grady to accompany the grant supported investments, we don't believe that it's likely that our project as proposed will have significant positive impacts on these measures.

While we are thankful for this opportunity and believe access to telemedicine has many benefits to our patients and the greater community, we feel our goals as a health system are not aligned with the objectives of this program.

Sincerely,

Shannon Sale  
Chief Strategy Officer  
Grady Health System