



PUBLIC NOTICE

Federal Communications Commission
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PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES INFORMATION SHARING WORKSHOP TO BE HELD VIRTUALLY SEPTEMBER 7, 2022

By this Public Notice, the Public Safety and Homeland Security Bureau (PSHSB or Bureau) announces an upcoming virtual workshop for federal, state, territories, Tribal agencies, and agencies of the District of Columbia that will soon be eligible to access the Federal Communications Commission's (FCC's) Network Outage Reporting System (NORS) and Disaster Information Reporting System (DIRS). The event is designed to help educate participating agencies about the public safety benefits of the information, provide insight on how to best interpret the information, and to review the rules that must be followed to access NORS and DIRS filings.¹

The workshop will be held on Wednesday, September 7, 2022, from 10:00 AM EDT to 1:00 PM EDT utilizing the Microsoft Teams platform. Representatives of State Public Utility Commissions, State Offices of Emergency Management, and Federal Government agencies are all parties who should consider registering to attend this event. The event will also be accessible to the public, for viewing only, through Webex. A recording of the workshop will be available afterward on the PSHSB webpage.

FCC staff will provide an overview of the outage reporting rules and the outage reporting processes, technical safeguards built into NORS and DIRS, appropriate use of the data, and the importance of confidentiality. Additionally, a panel of service providers will share lessons learned on outage reporting based on past experience, including their advice regarding the factual information participating agencies should know about outages and how to best interpret the data. Finally, experts from the U.S. Cybersecurity and Infrastructure Security Agency (CISA) and Federal Emergency Management Agency (FEMA) will provide insights from their past use of NORS and DIRS data. They will discuss how they have used the information, the benefit to public safety, and how they ensure confidentiality is maintained.

Registration is free. To register for the workshop, please send your name, title, agency name and contact information to NORS_DIRS_Information_Sharing@fcc.gov with the subject line "September Workshop." Registration will close on Thursday, September 1, and information to access the Workshop will be sent to registered agencies prior to the event. Questions about the workshop may be directed to the Public Safety and Homeland Security Bureau: William Kang, CCR Deputy Chief, william.kang@fcc.gov or Suzon Cameron, Senior Legal Advisor, suzon.cameron@fcc.gov.

Reasonable accommodations for people with disabilities are available upon request. Include a description of the accommodation you will need and tell us how to contact you if we need more information. Please make your request as early as possible. Last minute requests will be accepted but may be difficult to fill. Send an e-mail to: FCC504@fcc.gov or call the Consumer and Governmental

¹ *Amendments to Part 4 of the Commission's Rules Concerning Disruptions to Communications*, PS Docket No. 15-80, Second Report and Order, 36 FCC Rcd 6136, (2021).

Affairs Bureau at 202-418-0530 (voice).

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