PUBLIC NOTICE

Federal Communications Commission
45 L Street NE
Washington, DC 20554

DA 23-1130
December 4, 2023

PSHSB ANNOUNCES NEW DISASTER INFORMATION REPORTING SYSTEM (DIRS) PLATFORM

By this Public Notice, the Public Safety and Homeland Security Bureau (Bureau) of the Federal Communications Commission (Commission) announces the launch of a new version of the Disaster Information Reporting System (DIRS) on December 4, 2023. DIRS is a voluntary, web-based system that communications providers, including wireless, wireline, broadcast, cable, interconnected VoIP, and broadband service providers, may use to report the status of their communications systems, as well as to request assistance during times of crisis. In times of disasters and emergencies, the Commission may activate DIRS to report communications infrastructure status and collect situational awareness information.

As of December 4, 2023, the legacy DIRS system will be decommissioned in favor of the new platform, accessible directly at https://dirs.fcc.gov. The new DIRS system has been modernized to enhance security and network features to better ensure the integrity of the system.

Current DIRS users without an existing account in the FCC's Commission Registration System (CORES) will need to create a CORES account prior to accessing DIRS. **Current DIRS users** with an existing CORES account will not need to create a new DIRS account. **New DIRS users** will first need to register in CORES, and then create new DIRS account. The username and password you establish in CORES is also used for DIRS. Detailed information on creating DIRS accounts, as well as using the system, can be found in the user's guide, available at www.fcc.gov/sites/default/files/DIRS-UserGuide-122023.docx.

We encourage those who have used DIRS in the past, or anticipate using it in the future, to complete a new DIRS registration as soon as possible rather than waiting until an activation. In order to facilitate a smooth transition for users ahead of the 2024 disaster season, the Commission will also conduct a DIRS exercise on January 16 to 18, 2024. The focus of the exercise will include the operation of DIRS and the mechanics of navigating the application.

The new DIRS platform will also feature an Application Programming Interface (API). User interested in using the API feature should contact a member of the DIRS team listed below for additional information after December 4, 2023.

Any questions regarding the enhanced DIRS system can be directed to staff of the Bureau's Cybersecurity and Communications Reliability Division: Michael Caiafa, at (202) 418-1311, michael.caiafa@fcc.gov, Ryan Hedgpeth at 202-664-9952, ryan.hedgpeth@fcc.gov or David Ahn at (202) 418-0853 david.ahn@fcc.gov.

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