**Before the**

Federal Communications Commission

Washington, D.C. 20554

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| In the Matter of  Promoting Telehealth to Low-Income Consumers  COVID-19 Telehealth Program | **)**  **)**  **)**  **)**  **)**  **)** | WC Docket 18-213  WC Docket No. 20-89 |

Report

**Adopted: March 21, 2023 Released: March 21, 2023**

By the Chief, Wireline Competition Bureau:

# Introduction

1. In this Report, the Wireline Competition Bureau (Bureau) analyzes how the Connected Care Pilot Program (Pilot Program) and the COVID-19 Telehealth Program impacted health care providers’ use of telehealth services. Telehealth took on an increasingly critical role in health care delivery during the coronavirus disease 2019 (COVID-19) pandemic. Additionally, advances in technology and broadband connectivity are transforming health care from a service delivered solely through traditional brick and mortar health care facilities to include connected care options delivered via a broadband Internet access connection directly to the patient’s home or mobile location.[[1]](#footnote-3) As a result, since the COVID-19 pandemic began in spring of 2020, many health care providers expanded their telehealth options or began offering telehealth for the first time. The COVID-19 Telehealth Program enabled health care providers to continue offering necessary care throughout the pandemic, and the ongoing Connected Care Pilot Program has increased participation in telehealth and improved health care outcomes.

# Background

1. The Commission’s efforts to support telehealth care offered by health care providers first began in 2020 with the adoption of the *Connected Care and COVID-19 Program Report and Order*.[[2]](#footnote-4) While the Commission adopted the Pilot Program and COVID-19 Telehealth Program on the same day, each program serves a different role in supporting telehealth access.[[3]](#footnote-5) Before the COVID-19 pandemic began, the Commission initially contemplated a pilot program to be funded through the Universal Service Fund (USF or Fund) to study how the Commission might support connected care services.[[4]](#footnote-6) The Commission identified “connected care” services as a subset of telehealth that uses broadband Internet access service-enabled technologies to deliver remote medical, diagnostic, patient-centered, and treatment-related services directly to patients outside of traditional brick and mortar medical facilities—including specifically to patients at their mobile location or residence.[[5]](#footnote-7) Although the Commission adopted the Connected Care Pilot Program at the outset of the coronavirus pandemic, the Pilot Program’s purpose—to gain insight into how the Fund might be leveraged to promote connected care services—was not specifically connected to the COVID-19 pandemic.[[6]](#footnote-8) By contrast, the Commission adopted the COVID-19 Telehealth Program pursuant to Congressional direction to provide funding on a temporary, emergency basis to health care providers responding to the pandemic.[[7]](#footnote-9) Following the final selections in the Connected Care Pilot Program in March 2022, Chairwoman Rosenworcel charged Commission staff with preparing, within a year, a report on lessons learned thus far from the COVID-19 Telehealth Program and the Connected Care Pilot Program.[[8]](#footnote-10)

## COVID-19 Telehealth Program

1. On March 27, 2020, in response to the coronavirus outbreak, the Coronavirus Aid, Relief, and Economic Security (CARES) Act was signed into law, providing, among a panoply of other actions, $200 million to the Commission to support health care providers in the fight against the ongoing coronavirus pandemic.[[9]](#footnote-11) The CARES Act established the COVID-19 Telehealth Program “to prevent, prepare for, and respond to coronavirus” including support of health care providers “to address coronavirus by providing telecommunications services, information services, and devices necessary to enable the provision of telehealth services.”[[10]](#footnote-12)
2. On April 2, 2020, the Commission established the COVID-19 Telehealth Program with a budget of $200 million for its first round (Round 1).[[11]](#footnote-13) The Program provides 100% reimbursement for eligible equipment and services.[[12]](#footnote-14) End-user devices and equipment were eligible for support, as were other connected devices and monthly recurring charges for six months for Round 1 or 12 months for the second round (Round 2).[[13]](#footnote-15)
3. The Commission’s work regarding purchasing and invoicing for Round 1 is complete. The Commission fully obligated the $200 million appropriated by Congress by issuing awards for 539 applications from April 16, 2020, through July 8, 2020.[[14]](#footnote-16) Awardees had until December 31, 2020, to complete purchases and initiate eligible services and until July 31, 2021, to submit invoices and reimbursement requests.[[15]](#footnote-17) The reimbursement period for recurring costs, such as broadband or software subscriptions, has lapsed, and the Commission has paid all qualifying Round 1 reimbursement requests.
4. Supplemental funding of $249.95 million was provided in December 2020 through the Consolidated Appropriations Act, 2021.[[16]](#footnote-18) As directed in this second appropriation, the Commission held a 10-day comment period on how to handle first round applications that were not funded, as well as the metrics to be used in evaluating applications.[[17]](#footnote-19) The second appropriation also appended to the initial CARES Act language certain requirements for the application process, including equitable geographic distribution of awards, a requirement that Round 1 applicants who were not selected be allowed to amend their applications, a two-stage application review process, and specific Congressional reporting requirements.[[18]](#footnote-20) The Commission adopted requirements and procedures governing Round 2 on March 30, 2021.[[19]](#footnote-21) The second appropriation, combined with unclaimed Round 1 funds,[[20]](#footnote-22) provided for Round 2 awards of $256.4 million to 446 applicants, announced between August 2021 and January 2022.[[21]](#footnote-23) At the present stage of Round 2, awardees have completed all purchases and are being reimbursed by the Commission. All reimbursement requests must be submitted by October 31, 2023.[[22]](#footnote-24)

## Connected Care Pilot Program

1. As part of the same *Connected Care and COVID-19 Program Report and Order* establishing the COVID-19 Telehealth Program, the Commission also established the Connected Care Pilot Program to help support the continuing trend toward connected care services and defray eligible health care providers’ costs of providing connected care services.[[23]](#footnote-25) The Pilot Program designated up to $100 million in Universal Service Funds over three years for selected pilot projects with an emphasis on supporting these projects for low-income Americans and veterans.[[24]](#footnote-26) The Commission expected that the Pilot Program would benefit many low-income patients and veterans who are responding to a wide variety of health challenges such as diabetes management, opioid dependency, high-risk pregnancies, pediatric heart disease, mental health conditions, and cancer.[[25]](#footnote-27) The Commission established three specific goals for the Pilot Program, to determine how USF support can be used to: (1) improve health outcomes through connected care; (2) reduce health care costs for patients, facilities, and the health care system; and (3) support the trend towards connected care everywhere.[[26]](#footnote-28)
2. The Pilot Program provides support for 85% of the cost of eligible services and network equipment, which include: (1) patient broadband internet access services; (2) health care provider broadband data connections; (3) other connected care information services, and (4) certain network equipment (e.g., equipment necessary to make a supported broadband service function, such as routers).[[27]](#footnote-29) The remaining 15% share of the costs of eligible services must be paid by the selected Pilot Program recipients from eligible sources, and participating health care providers must also pay the costs of any ineligible expenses associated with their respective projects.[[28]](#footnote-30) The Pilot Program does not provide funding for devices, including end-user connected devices (e.g., tablets, smart phones, or remote patient monitoring equipment), medical equipment, health care provider administrative costs, personnel costs (including, but not limited to medical professional costs), or other miscellaneous expenses.[[29]](#footnote-31) The Pilot Program also does not fund network deployment, the construction of networks between health care providers, or connectivity services between health care provider sites.[[30]](#footnote-32)

# Discussion

1. We next provide specific information about funding for the COVID-19 Telehealth Program and Connected Care Pilot Program, as well as an analysis of lessons learned to date from the programs.

## COVID-19 Telehealth Program

1. Selectees have completed all purchases in the COVID-19 Telehealth Program. As noted above, all Round 1 expenses have been reimbursed to awardees, while the Round 2 reimbursement process is underway, and some Round 2 awardees are in mid-stream with recurring service agreements. The COVID-19 Telehealth Program helped health care providers respond to the COVID-19 pandemic by supporting the purchase of telehealth equipment and related services that enabled providers to offer new and more treatments via telehealth. Telehealth services supported by the COVID-19 Telehealth Program reimbursements were particularly effective for remote patient monitoring applications and treatment for behavioral health conditions.
2. The Commission informed awardees in both rounds that they should complete post-program reports providing information on funding-related outcomes, the devices and services purchased, any unused award funding, and general feedback on the COVID-19 Telehealth Program and its processes for applications and reimbursements.[[31]](#footnote-33) Post-program reports by Round 1 awardees were due January 31, 2022.[[32]](#footnote-34) Because Round 2 is ongoing, only a small number of Round 2 post-program reports have been received. Most Round 2 reports are expected by the reporting deadline of January 31, 2024.[[33]](#footnote-35) Thus, this Report focuses on Round 1 and its post-program reports. A wrap-up report, as required by the *Second COVID-19 Report and Order*, will be issued in 2024.[[34]](#footnote-36)

### Funding Award Summary

1. Between April 16, 2020, and July 8, 2020, the Commission issued awards for the full $200 million in available Round 1 funding to health care providers in 47 states, the District of Columbia, and Guam.[[35]](#footnote-37) In the Consolidated Appropriations Act, 2021, Congress required the Commission to award Round 2 funding “to the extent feasible” to “at least one applicant from all 50 states and the District of Columbia.”[[36]](#footnote-38) As a result, the *Second COVID-19 Report and Order* directed that, over the course of both rounds of the Program, at least two awards be made in each state, territory, and the District of Columbia.[[37]](#footnote-39) The Commission issued Round 2 awards for $256.4 million to 446 health care providers in all 50 states, the District of Columbia, and the Territories of American Samoa, Guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands in a series of commitment batches, beginning August 26, 2021, and ending January 26, 2022.[[38]](#footnote-40) Lists of all Round 1 and Round 2 awardees are contained in Appendices B and C.

### Lessons Learned

1. Most Round 1 reports presented qualitative and quantitative evidence suggesting that COVID-19 Telehealth Program funding was effective in helping patients access health care during the pandemic. Many post-program reports concluded that telehealth funding helped safeguard health professionals and vulnerable populations, conserved resources such as hospital rooms and personal protective equipment (PPE), and assisted in maintaining or increasing the volume of patient care services.[[39]](#footnote-41) The ways that awardees approached their pandemic-related needs were varied. Many purchased handheld devices like tablets, laptops, web cams, or remote patient monitoring devices, and networking gear like wireless access points, network switches, and teleworker VPN gateway-routers.[[40]](#footnote-42) Many used COVID-19 Telehealth Program funding to buy video conferencing services, broadband service subscriptions, software licenses for telehealth platforms, and a variety of cloud-based services and data storage.[[41]](#footnote-43) A strength of the COVID-19 Telehealth Program was its flexibility in accommodating locally designed telehealth initiatives. Awardees report several notable use cases for COVID-19 Telehealth Program funding.
2. *Continuity of care.* Many participants reported that participation in the COVID-19 Telehealth Program allowed them to continue providing necessary care to patients during the pandemic while protecting patients and providers from the heightened health risks brought on by the spread of COVID-19. Most participants noted significant increases in the use of telehealth. Barnes Jewish Hospital in St. Louis, Missouri (Barnes), reported that its virtual visits grew from 4,000 in 2019 to more than 180,000 virtual encounters in 2020.[[42]](#footnote-44) Barnes spent 90% of its funding on connected devices, including connected telehealth carts, tablet computers, remote patient monitoring devices and patient kits, and connected stethoscopes.[[43]](#footnote-45) Asian Pacific Health Care Venture, Inc. in Los Angeles, California, experienced an increase from 36% of services being provided via telehealth in March 2020 to 86% of services provided via telehealth by January 2021, after it began participating in the COVID-19 Telehealth Program.[[44]](#footnote-46) Its most useful purchases were network switches, video conferencing software, tablet computers, and laptops.[[45]](#footnote-47) The 20,000 video visits enabled by the COVID-19 Telehealth Program allowed Grady Health System in Atlanta to “maintain [its] clinic volumes throughout the height of COVID” as remote treatment was used for patients with chronic illnesses such as cancer, patients with high blood pressure, patients on anticoagulation therapy, and patients with heart and vascular illnesses.[[46]](#footnote-48) Grady used Program funds to purchase remote teleconferencing appliances, high-resolution monitors, telehealth carts and mobile devices, connected medical cameras, and software licenses.[[47]](#footnote-49)
3. The University of Florida Department of Pediatrics, Gainesville, Florida (UF), reported that “we expanded our telemedicine offerings by more than 500% across most of our pediatric specialties thanks to support from the COVID-19 Program.”[[48]](#footnote-50) The COVID-19 Telehealth Program, coupled with innovative outreach programs through local schools and county extension offices, enabled UF to serve additional patients from outside of Florida.[[49]](#footnote-51) UF used Program funds to purchase multi-function home medical exam tools, tablet computers, fingertip pulse oximeters, connected baby scales, connected stethoscopes and related software, remote glucose monitors, speaker phones, web cameras, and smartphone-compatible scales.[[50]](#footnote-52) Saratoga Hospital Consortium in Saratoga Springs, New York, offered no telehealth prior to the pandemic, but ramped up to 27,203 video visits in 2020 and 14,149 video visits in 2021.[[51]](#footnote-53) Using funding from the COVID-19 Telehealth Program, Saratoga navigated a dramatic increase in COVID cases by diverting patients from the emergency room to temporary facilities in a parking lot for triage with wireless access points and tablets.[[52]](#footnote-54) Saratoga reported that this change “would not have been possible without iPads, portable devices, and connectivity in the parking lot.”[[53]](#footnote-55)
4. While other local health care providers had to reduce patients and lay off staff during the pandemic, Harbor in Toledo, Ohio, was able to build on its modest existing telehealth program and “quickly expand the scope of our HIPAA compliant telehealth service delivery model with funding from the COVID-19 Telehealth Program.”[[54]](#footnote-56) Harbor used Program funding to purchase HIPAA compliant telehealth software licenses for clinical staff, laptops with cameras and speakers for clinical staff, a patient wellness app, and tablets for patients with pre-installed telehealth software.[[55]](#footnote-57) Harbor was able to scale up its services to serve current clients and also accept referrals from health care providers in other parts of Ohio that could not adjust to the pandemic operating environment. The number of Harbor telehealth patients grew 264% during the pandemic.[[56]](#footnote-58)
5. *Patient experience.* The use of telehealth also improved the quality of the patient experience. Even after the worst of the pandemic ended and patients began returning to clinics, Barnes noted that patients’ new familiarity with telehealth treatment made it possible to “improve the patient journey by allowing a mix of in-person and virtual care which decreased travel time, reduced exposure to pathogens in waiting rooms, and allowed patients to interact with their provider from the comfort of their own home.”[[57]](#footnote-59) Using telehealth enabled additional members of the patient’s care team, the patient’s caregiver and medically trained interpreters to join appointments for Asian Pacific Health Care Venture’s patients.[[58]](#footnote-60) In the long-term care facility, Grady Health System was able to link patients who were locked down in one facility with HIV/AIDS specialists who were located at another facility and also create patient consultations involving the long-term care facility’s primary care doctor and a multidisciplinary team from off-site.[[59]](#footnote-61) Valley View Health Center in Chehalis, Washington, reports that some skeptical medical professionals later recognized telehealth’s benefits: “The pandemic forced us into doing telehealth with much initial reluctance, but our providers are now converted, and as one stated, ‘I am grateful every day for the option and think it is working well.’”[[60]](#footnote-62) Finally, Providence Regional Medical Center, Everett, Washington, offered several direct quotes from patients related to telehealth visits completed from January to March 2021:

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|  | * “Our visit was a joy.... Providence has provided a simple process allowing us to participate in a virtual office visit which is a very appreciated option in these trying times.” * “I really like using Zoom for appointments. I realized I was a lot more relaxed and able to communicate better.” * “Love the telemedicine.” * “I loved the fact that due to a schedule change in my surgery date, [my doctor] adapted to a Zoom visit easily, as I was in pre-op quarantine.”[[61]](#footnote-63) |

In sum, both providers and patients appreciated how access to telehealth services improved the patient experience.

1. *Remote patient monitoring.* The availability of telehealth provided by the COVID-19 Telehealth Program bolstered some participants’ ability to monitor patients’ medical conditions from home. Faith Regional Health Services in Norfolk, Nebraska, initiated its first-ever remote patient monitoring program using Program funds to purchase tablet computers, blood pressure cuffs, weight scales, and pulse oximeters that were used for 140 patients.[[62]](#footnote-64) It found that better remote patient monitoring reduced in-patient admissions and allowed for constant monitoring for patients who could not tolerate risks associated with office visits.[[63]](#footnote-65) Stony Brook University Hospital in Stony Brook, New York, used the COVID-19 Telehealth Program to fund remote monitoring kits and service plans for 176 patients who had been treated for COVID-19, treated for heart failure, or discharged after surgery.[[64]](#footnote-66) Participants reported satisfaction with the overall quality of service and felt that it facilitated early detection of complications.[[65]](#footnote-67) Although Stony Brook University Hospital cautions that other confounding variables cannot be ruled out, the readmission rate for patients in the remote patient monitoring program was 3%, compared to 11% previously.[[66]](#footnote-68) Atlantic Health System in Morristown, New Jersey, used Program funding to purchase connected devices and services allowing remote patient management and thus was able to care for COVID-19 patients in their homes in six New Jersey counties.[[67]](#footnote-69) To reach certain underserved and older populations, Atlantic Health negotiated special terms with a vendor so devices could be deployed to homes.[[68]](#footnote-70) The connected devices enabled earlier hospital discharges and seven-day-per-week monitoring of COVID-19 patients, thus conserving PPE and protecting staff from infection. [[69]](#footnote-71)
2. *Behavioral health.* According to the World Health Organization’s assessment of early studies it commissioned, the pandemic “has had a severe impact on the mental health and well being of people around the world.”[[70]](#footnote-72) The COVID-19 Telehealth Program enabled participants to treat their patients for behavioral health issues remotely. When asked if its Program purchases affected patient health outcomes, Access Community Health Centers, Inc., of Richmond, Texas, highlighted that the Program was particularly helpful for treating behavioral health issues and noted that it had a very high volume of patients and patients with high need.[[71]](#footnote-73) Although Access Community Health did not provide telehealth prior to the pandemic, it now uses telehealth for 90% of behavioral health visits.[[72]](#footnote-74) In one case, a patient with complex medical conditions was experiencing increased anxiety due to the pandemic and changes in her regular access to specialty care services. Access Community Health was “able to engage in a mindfulness intervention over the phone, complete guided imagery, explore the mind-body connection, and then assist the patient with scheduling a same-day virtual visit with her medical provider.”[[73]](#footnote-75)
3. Many other Program participants also highlighted the value of telehealth in addressing behavioral health conditions. Barnes Jewish Hospital noted that the use of telehealth to treat behavioral health issues improved no-show rates because there may have been “an associated stigma” with in-clinic visits.[[74]](#footnote-76) Spring Branch Community Health Center in Houston, Texas, provided behavioral health services via telehealth prior to the pandemic, but was able to expand its offerings with Program funding.[[75]](#footnote-77) Eastern Shore Rural Health System, Inc. in Onancock, Virginia, started offering telehealth services during the pandemic and delivered multiple types of care, including teledentistry and chronic disease management.[[76]](#footnote-78) Eastern Shore noted that the “ability to provide responsiveness and continuity of care has become even more essential as patients struggle with the effects of isolation, stress, grief, and depression resulting from the ongoing pandemic."[[77]](#footnote-79) In addition to patient care, Eastern Shore scheduled a weekly online meeting between its care providers and an external child behavioral health provider to discuss cases and expand the providers’ knowledge base.[[78]](#footnote-80)
4. Harbor provided advice to other behavioral health agencies on setting up telehealth services.[[79]](#footnote-81) It also reported an incident that highlights how telehealth can be used in emergencies. During a group video session for patients with substance use disorders, a Harbor clinician realized that one participant had relapsed and was at serious risk of overdose.[[80]](#footnote-82) While another team member called 911 to have paramedics dispatched to the patient’s location, the clinician used the new software and connected devices to redirect the group to a different telehealth session.[[81]](#footnote-83) The clinician was able to maintain verbal and visual contact with the patient until the paramedics arrived.[[82]](#footnote-84)

## Connected Care Pilot Program

1. The three-year, $100 million Connected Care Pilot Program is ongoing. The Commission made its final round of selections in March 2022.[[83]](#footnote-85) After each year of funding, Pilot Program participants are required to file annual reports providing data on, among other things, patient population, patient satisfaction, impact on the number of appointments and hospital stays, and progress toward meeting the Pilot Program’s goals.[[84]](#footnote-86) The Bureau will prepare a final report in 2026 on the Pilot Program after the final projects are complete.[[85]](#footnote-87)

### Funding Award Summary

1. The filing window for the Pilot Program opened on November 6, 2020, and closed on December 7, 2020.[[86]](#footnote-88) The Commission received 220 applications. In total, the Pilot Program approved 111 projects seeking approximately $98.2 million in funding serving patients in 40 states, including the District of Columbia.[[87]](#footnote-89) These selections represented several different geographic areas and provider types, served patients in underserved communities, and addressed a range of health conditions.
2. On January 15, 2021, the Commission announced the initial set of Pilot projects, which included 14 applicants with 23 separate projects requesting $26.5 million.[[88]](#footnote-90) On June 17, 2021, the Commission announced a second set of Pilot projects, which included 36 separate applications requesting $31.3 million.[[89]](#footnote-91) Following further review of the applications on file, the Commission announced a third set of selections on October 27, 2021, which included a selection of 26 entities with a total of 36 separate project applications amounting to $15.3 million.[[90]](#footnote-92) On March 16, 2022, the Commission announced its fourth and final round of selections approving 16 projects for a total of $29.8 million in funding.[[91]](#footnote-93) A list of all selectees for the Connected Care Pilot Program is in Appendix D.

### Lessons Learned

1. At this time many of the projects in the Connected Care Pilot Program are in their early stages of implementation. Given that a limited number of annual reports have been filed because most Pilot Program participants have not yet completed their first year of funding, the data currently available to the Commission is limited. The following discussion therefore represents our initial impressions of, and projections for, the Pilot Program. Even at this early stage, it is already apparent that participating healthcare providers are able to serve more patients via telehealth than before they began participating in the Pilot Program.
2. *Increased participation in telehealth.*  Based on the projects selected by the Commission, Connected Care Pilot Program projects will open the door for telehealth use for participating health care providers, some of whom had little to no experience with telehealth prior to being selected for participation in the Pilot Program. Fourteen percent of selectees reported in their initial applications that they had no experience with telehealth and another 33% reported less than 5 years experience with it.[[92]](#footnote-94) We expect that many of these Pilot Program participants will elect to continue offering the telehealth services they originally obtained from the three-year Pilot Program after it closes. The Pilot Program will also allow for increases in the number of patients participating health care providers are able to treat. Indeed, the initial Annual Report submissions indicate a 10-20% increase in the number of patients Pilot Program participants are able to serve.[[93]](#footnote-95) With the three years of telehealth experience enabled by the Pilot Program, we anticipate that participants will be well-positioned to use telehealth to meet patients’ future needs.
3. *Improved health outcomes.* We anticipate that Pilot Program participants will experience significant improvement in patient health outcomes as a result of implementing telehealth capabilities with the use of Pilot Program funding. Participants previously indicated that by providing high-speed broadband services for patients who have little to no access to connectivity, patients will be able to utilize virtual visits and remote patient monitoring devices.[[94]](#footnote-96) We anticipate that these tools, available due to Pilot Program funding, will lead to decreases in appointment cancellations, emergency room visits, and hospitalizations, and increases in patient engagement and adherence to treatment plans.[[95]](#footnote-97) For example, providers targeting patients experiencing high risk pregnancy, mental health and substance use disorders, and chronic conditions project that incorporating virtual visits and remote patient monitoring will lead to a significant improvement in providers’ ability to administer quality care.[[96]](#footnote-98)
4. We expect that, like the COVID-19 Telehealth Program, the Connected Care Pilot Program will have a significant positive impact on behavioral health and remote patient monitoring. Eighty-three percent of selectees indicated in their initial applications that they would leverage connected care services for behavioral health care. Additionally, 64% of selectees indicated that they would provide their patients with remote monitoring.
5. Providers also anticipate that funding from the Pilot Program will significantly improve their ability to increase treatment and care for vulnerable patients who experience homelessness, live in public housing, or live in rural and Tribal communities.[[97]](#footnote-99) As participants continue to implement their projects over the several years, we expect to receive additional insight into the positive impact the Pilot Program has had on patient health outcomes and the ability for providers to facilitate quality care.
6. *Other benefits.* Initial reports indicate that the Connected Care Pilot Program has improved areas related to health care such as patient well-being and costs to the health care provider. The University of Virginia Health System (UVA) reported that patients saved significant travel time, experienced a reduction in time away from work or time away from school, and experienced shorter wait times when engaging with telehealth services.[[98]](#footnote-100) Further, Temple University Hospital indicated that providing connected care services through the Pilot Program lead to increased savings for the health care provider.[[99]](#footnote-101)
7. *Challenges faced.* Most providers that have submitted reports have indicated overall satisfaction with the Pilot Program, though the initial reports reveal challenges that the Commission should consider as it continues its evaluation of how the USF can improve telehealth use. Digital literacy and health literacy are crucial for participating in remote patient monitoring and remain barriers for many patients. UVA reported that patients, especially geriatric and non-English speaking patients, are often intimidated by technology.[[100]](#footnote-102) Further, UVA reports that it is helpful to have materials and instructions for online platforms in more than one language and to provide patients with technical support to troubleshoot any needs related to connectivity.[[101]](#footnote-103) We certainly agree that digital literacy is an important factor in the success of telehealth efforts and will be mindful of consideration moving forward.
8. Additionally, it appears that shifting priorities over the course of the COVID-19 pandemic may have impacted which selectees ultimately participated in the Pilot Program.[[102]](#footnote-104) Generally, participants who have formally withdrawn from the Pilot Program experienced operational barriers in implementing their programs or changes to their telemedicine priorities since the peak of the pandemic when the Pilot Program application period opened.[[103]](#footnote-105) We also note that several projects were removed from the Pilot Program for failing to file their initial Request for Funding by the deadline.[[104]](#footnote-106)

# Conclusions

1. With the COVID-19 Telehealth Program and Connected Care Pilot Program scheduled to wind down over the next few years and in light of the recent advances in telehealth utilization and popularity, we will continue to monitor the impact of both programs to aid us in assessing future options for telehealth support. In considering whether and how to build on these programs, the Commission may want to consider a few general takeaways from the COVID-19 Telehealth Program and the Pilot Program.
2. First, telehealth has become an invaluable component of health care. Participants in both programs highlighted the importance of the availability of telehealth, particularly for behavioral health and maternal health treatment and for remote patient monitoring.
3. Additionally, the COVID-19 Telehealth Program appears to have generally been more attractive to applicants than the Pilot Program because it provided a more expansive definition of eligible services, which included reimbursement for connected devices, and offered 100% reimbursement for eligible devices and services.[[105]](#footnote-107) Next, it appears that some Pilot Program selectees underestimated the difficulty in implementing telehealth services in certain areas by not accounting for the resources necessary to educate patients who were unfamiliar with telehealth on how to use it. That, along with shifting priorities over the course of the COVID-19 pandemic, ultimately impacted participation in the Pilot Program.
4. We believe the successes and challenges faced in the COVID-19 Telehealth Program and Connected Care Pilot Program should prove useful to the Commission as it plans future steps for meeting Americans’ telehealth needs. We anticipate additional insights about these Programs will continue to emerge as participants provide additional information in the coming months and years.

FEDERAL COMMUNICATIONS COMMISSION

Trent B. Harkrader

Chief

Wireline Competition Bureau

# Appendix A

**COVID-19 Telehealth Program**

**Funding Summary**

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| --- | --- | --- | --- |
| **Round** | **Legal authority** | **Applications – Awards** | **Final deadlines** |
| **Round 1** | CARES Act, 2020  [*Promoting Telehealth for Low-Income Consumers; COVID-19 Telehealth Program*](https://www.fcc.gov/document/fcc-fights-covid-19-200m-adopts-long-term-connected-care-study) - released 4/2/2020 | 4,937 applications  $200 million awarded to 539 applicants | Invoicing: 7/31/2021  Post-program report: 1/31/2022 |
| **Round 2** | Consolidated Appropriations Act, 2021  [*Report and Order and Order on Reconsideration*](https://www.fcc.gov/document/fcc-moves-forward-round-2-covid-19-telehealth-program) - released 3/30/2021 | 1,953 applications  $256.4 million awarded to 446 applicants | Invoicing: 10/31/2023  Post-program report: 1/31/2024 |

# Appendix B

**COVID-19 Telehealth Awards**

**Round 1**

**539 awards, totaling $200 million**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Selection**  **Date** | **Awardee** | **City** | **State** | **Amount** |
| 6/24/20 | 10th Street Clinic | Richmond | IN | $152,931 |
| 7/1/20 | A Renewed Mind | Perrysburg | OH | $98,247 |
| 6/10/20 | Access Community Health Centers, Inc. | Madison | WI | $92,323 |
| 6/10/20 | Access Community Health Network | Chicago | IL | $130,401 |
| 6/3/20 | Access Health Louisiana | Kenner | LA | $930,098 |
| 6/24/20 | AccessCNY | Syracuse | NY | $134,286 |
| 5/28/20 | AccessHealth (Brookshire Clinic) | Richmond | TX | $439,286 |
| 5/20/20 | Adult Services (Preferred Behavioral Health Group) | Lakewood | NJ | $420,675 |
| 5/20/20 | Advance Community Health | Raleigh | NC | $690,671 |
| 6/17/20 | Agape Health Services - Washington | Washington | NC | $600,583 |
| 6/3/20 | Airline Children's Clinic | Houston | TX | $58,312 |
| 6/10/20 | Albert Einstein Medical Center | Philadelphia | PA | $315,357 |
| 7/8/20 | Alivio Medical Center | Chicago | IL | $510,190 |
| 6/10/20 | also known as NewPath Mental Health Services | Golden Valley | MN | $15,500 |
| 7/8/20 | AltaPointe Health Systems | Mobile | AL | $842,637 |
| 7/1/20 | Ambulatory Health Services | Philadelphia | PA | $791,398 |
| 5/6/20 | Ampala Health | Yuba City | CA | $332,079 |
| 4/23/20 | Anne Arundel Medical Center, Inc. | Annapolis | MD | $664,606 |
| 6/24/20 | Ascension Health | St Louis | MO | $926,266 |
| 6/10/20 | Asian Pacific Health Care Venture, Inc. | Los Angeles | CA | $295,215 |
| 5/20/20 | Aspire Health Partners, Inc. | Orlando | FL | $173,037 |
| 7/1/20 | Association to Benefit Children--Children's Mobile Mental Health Clinic | New York | NY | $174,270 |
| 6/10/20 | Atlantic General Hospital | Berlin | MD | $51,425 |
| 6/17/20 | Atlantic General Hospital | Berlin | MD | $515,449 |
| 6/24/20 | Atlantic Health System, Inc. | Morristown | NJ | $499,800 |
| 7/1/20 | Atrius Health, Inc. | Auburndale | MA | $985,312 |
| 4/29/20 | Augusta University Medical Center | Augusta | GA | $113,744 |
| 6/24/20 | Augusta University Medical Center | Augusta | GA | $710,316 |
| 6/10/20 | Aultman Hospital | Canton | OH | $294,749 |
| 6/3/20 | Avenal Community Health Center | Lemoore | CA | $194,700 |
| 5/6/20 | Avenue 360 Health and Wellness | Houston | TX | $297,975 |
| 6/24/20 | Avera eCARE | Sioux Falls | SD | $803,588 |
| 7/1/20 | Avera Health | Sioux Falls | SD | $672,879 |
| 4/21/20 | Banyan Community Health Center | Coral Gables | FL | $958,270 |
| 6/17/20 | Baptist Health Louisville | Louisville | KY | $873,982 |
| 6/17/20 | Baptist Hospital of Miami | Miami | FL | $1,000,000 |
| 7/1/20 | Barnabas Health Medical Group | West Orange | NJ | $784,200 |
| 7/1/20 | Barnes-Jewish Hospital | St. Louis | MO | $996,119 |
| 6/24/20 | Barnes-Kasson County Hospital | Susquehanna | PA | $12,595 |
| 7/1/20 | Barren River District Health Department | Bowling Green | KY | $99,006 |
| 6/10/20 | Bayside Clinic | Anahuac | TX | $399,038 |
| 6/24/20 | Baystate Medical Center | Springfield | MA | $927,146 |
| 5/13/20 | Bee Busy Wellness Center | Houston | TX | $182,854 |
| 7/1/20 | Beebe Healthcare | Lewes | DE | $399,320 |
| 5/13/20 | Behavioral Health Services North, Inc. | Plattsburgh | NY | $39,181 |
| 7/1/20 | Beloit Area Community Health Center | Beloit | WI | $107,701 |
| 6/10/20 | Berkeley Center | Bayville | NJ | $58,336 |
| 6/3/20 | Betances Health Center | New York | NY | $122,710 |
| 5/13/20 | Bethesda Community Clinic | Canton | GA | $5,886 |
| 5/20/20 | Blackstone Valley Community Health Care | Pawtucket | RI | $108,306 |
| 7/1/20 | BMS Family Health and Wellness Centers | Brooklyn | NY | $1,000,000 |
| 7/1/20 | Boston Children's Hospital | Boston | MA | $770,913 |
| 6/3/20 | Boulder Community Hospital - Foothills | Boulder | CO | $638,842 |
| 5/6/20 | Brazos Valley Community Action Agency dba HealthPoint | Bryan | TX | $415,621 |
| 5/28/20 | Bridge Counseling Associates, Inc. | Las Vegas | NV | $91,460 |
| 5/20/20 | Bridgeport Hospital | New Haven | CT | $938,960 |
| 5/20/20 | BronxCare Health System (Ira H. Kirschenbaum, MD) | Bronx | NY | $539,797 |
| 6/17/20 | Brookline Community Mental Health Center | Brookline | MA | $19,562 |
| 6/24/20 | Broward Health | Fort Lauderdale | FL | $1,000,000 |
| 6/24/20 | Burrell, Inc. | Springfield | MO | $767,184 |
| 6/10/20 | Calhoun County Office | Oxford | MS | $102,397 |
| 7/8/20 | California Telehealth Network | Sacramento | CA | $1,000,000 |
| 6/3/20 | Callen-Lorde 18th Street Clinic | New York | NY | $917,255 |
| 7/8/20 | Cambridge Hospital | Cambridge | MA | $535,172 |
| 5/20/20 | Capstone Rural Health Center-Parrish | Nauvoo | AL | $165,478 |
| 7/1/20 | Care Alliance Health Center | Cleveland | OH | $86,626 |
| 6/17/20 | Care Plus NJ | Paramus | NJ | $442,361 |
| 6/17/20 | CARTI Cancer Center | Little Rock | AR | $676,416 |
| 7/1/20 | Catholic Health Initiatives Iowa Corp., dba Mercy Medical Center-Des Moines | Des Moines | IA | $945,590 |
| 6/3/20 | Catholic Health System of Long Island, Inc. | Rockville Centre | NY | $141,397 |
| 6/3/20 | CCI Health & Wellness Services | Silver Spring | MD | $618,628 |
| 6/24/20 | Center for Family Health & Education | Panorama City | CA | $313,974 |
| 7/1/20 | Centerstone of Florida, Inc. | Bradenton | FL | $882,255 |
| 6/17/20 | Central Ave. - South Los Angeles Clinic | Los Angeles | CA | $281,231 |
| 5/28/20 | Central Kansas Mental Health Center | Salina | KS | $113,768 |
| 5/28/20 | Central Maine Medical Center | Lewiston | ME | $270,172 |
| 6/24/20 | Central Nassau Guidance & Counseling Services | Hicksville | NY | $513,403 |
| 5/28/20 | Central New York Services | Syracuse | NY | $546,009 |
| 7/8/20 | Charleston Area Medical Center, Inc. | Charleston | WV | $781,964 |
| 6/24/20 | CHCW | Yakima | WA | $288,530 |
| 6/3/20 | Chehalis Clinic | Chehalis | WA | $451,400 |
| 7/8/20 | CHI St. Alexius Health | Dickinson | ND | $124,053 |
| 5/13/20 | Chicago Family Health Center | Chicago | IL | $292,000 |
| 4/29/20 | Children's Hospital Colorado | Aurora | CO | $807,090 |
| 5/20/20 | Children's National Hospital | Washington | DC | $928,183 |
| 5/6/20 | Chinatown Service Center | Los Angeles | CA | $460,572 |
| 5/20/20 | Christ Health Center, Inc. | Birmingham | AL | $631,612 |
| 4/23/20 | Christiana Care Health Services | Newark | DE | $714,322 |
| 7/1/20 | CHRISTUS Health Corporate Office | Irving | TX | $870,925 |
| 5/13/20 | Cincinnati Children's Hospital | Cincinnati | OH | $719,098 |
| 6/24/20 | Circle Health Services | Cleveland | OH | $663,704 |
| 6/17/20 | Citrus Health Network, Inc. | Hialeah | FL | $453,601 |
| 5/28/20 | Clark County Rehabilitation and Living Center | Owen | WI | $201,863 |
| 6/3/20 | Clarke County Hospital | Osceola | IA | $170,072 |
| 7/1/20 | Clay Behavioral Health Center, Inc. | Middleburg | FL | $51,460 |
| 6/24/20 | Clay County Medical Center | Clay Center | KS | $126,960 |
| 5/20/20 | Clinica Colorado | Westminster | CO | $10,231 |
| 6/24/20 | Clinica Family Health | Lafayette | CO | $182,347 |
| 7/1/20 | Cloud Peak Counseling Center | Worland | WY | $17,538 |
| 6/3/20 | CNS Healthcare-Novi | Novi | MI | $152,075 |
| 6/17/20 | Coastal Health & Wellness | LaMarque | TX | $159,750 |
| 6/17/20 | Colorado Rural Health Center | Aurora | CO | $141,465 |
| 5/20/20 | CommuniHealth Services Bastrop Family Practice & Behavioral Health Center | Bastrop | LA | $102,016 |
| 6/24/20 | Community Alliance Rehabilitation | Omaha | NE | $637,128 |
| 6/3/20 | Community Counseling Services - Malvern | Hot Springs National Park | AR | $40,850 |
| 6/10/20 | Community Guidance Center | Indiana | PA | $70,198 |
| 5/13/20 | Community Healing Centers | Kalamazoo | MI | $36,673 |
| 6/17/20 | Community Health Access Network | Newmarket | NH | $907,383 |
| 6/17/20 | Community Health Association of Spokane | Spokane | WA | $804,641 |
| 5/20/20 | Community Health Care, Inc | Davenport | IA | $799,305 |
| 5/6/20 | Community Health Center of Lubbock, Inc. | Lubbock | TX | $143,584 |
| 7/1/20 | Community Health Center, Inc. | Middletown | CT | $986,261 |
| 7/8/20 | Community Health Centers of Benton (Benton Health Center) | Corvallis | OR | $146,390 |
| 5/6/20 | Community Health Centers of Burlington (CHCB) | Burlington | VT | $782,903 |
| 6/24/20 | Community Health Network - Stephen F Austin Community Health Center | Pearland | TX | $71,131 |
| 6/24/20 | Community Health Service Agency, Inc. of Hunt County dba Carevide | Greenville | TX | $189,653 |
| 7/1/20 | Community Health Services | Fremont | OH | $55,135 |
| 6/24/20 | Community HealthCare Association of the Dakotas (CHAD) | Sioux Falls | SD | $443,417 |
| 6/10/20 | Community Healthcare Network | New York | NY | $180,734 |
| 6/10/20 | Community Hospital North | Indianapolis | IN | $872,363 |
| 7/8/20 | Community Medical Wellness Centers | Long Beach | CA | $164,474 |
| 6/24/20 | Community Mental Health Center, Inc. | Lawrenceburg | IN | $65,142 |
| 6/3/20 | Community Mental Health Centers of Warren County | Lebanon | OH | $67,979 |
| 7/1/20 | Community Reach Center Inc | Westminster | CO | $223,569 |
| 5/13/20 | Community Service, Inc. - Morrilton Clinic | Morrilton | AR | $44,949 |
| 5/13/20 | Community Teaching Homes, Inc | Toledo | OH | $20,761 |
| 6/24/20 | CommUnityCare Admin | Austin | TX | $264,132 |
| 6/3/20 | Compass Behavioral Health - Garden City | Garden City | KS | $23,025 |
| 7/1/20 | Compass Health | Everett | WA | $247,819 |
| 7/8/20 | Comprehensive Community Health Centers | Glendale | CA | $298,659 |
| 6/17/20 | Comprehensive Healthcare | Yakima | WA | $421,748 |
| 7/8/20 | Comprehensive Mental Health Center of Tacoma-Pierce County | Tacoma | WA | $269,104 |
| 5/28/20 | Conway Hospital | Conway | SC | $536,359 |
| 5/20/20 | Cooper University Health | Camden | NJ | $506,284 |
| 5/13/20 | Council for Jewish Elderly | Chicago | IL | $6,783 |
| 4/29/20 | Country Doctor Community Health Center | Seattle | WA | $392,770 |
| 6/17/20 | Covenant Health Alliance of Pennsylvania | Lancaster | PA | $362,550 |
| 6/24/20 | Crawford County Mental Health Center | Pittsburg | KS | $19,669 |
| 6/24/20 | Creek Valley Health Clinic | Colorado City | AZ | $53,846 |
| 7/8/20 | Crook County Medical Services District | Sundance | WY | $240,428 |
| 7/1/20 | Cummins Behavioral Health System, Inc. | Avon | IN | $226,016 |
| 7/1/20 | Curran Seeley Foundation | Jackson | WY | $11,768 |
| 6/24/20 | Decatur County Memorial Hospital | Greensburg | IN | $698,603 |
| 6/17/20 | Deckerville Community Hospital | Deckerville | MI | $23,218 |
| 5/6/20 | Delaware Valley Community Health, Inc. | Philadelphia | PA | $504,880 |
| 6/3/20 | DeSoto Regional Health System | Mansfield | LA | $240,390 |
| 6/17/20 | Dimock Community Health Center | Roxbury | MA | $193,645 |
| 6/3/20 | Duncan Regional Hospital | Duncan | OK | $56,266 |
| 6/10/20 | Dunlevy Milbank Family Services | New York | NY | $73,848 |
| 5/20/20 | East Alabama Medical Center | Opelika | AL | $69,909 |
| 5/13/20 | East Texas Border Health Clinic dba Genesis PrimeCare | Marshall | TX | $990,716 |
| 6/17/20 | East Valley Community Health Center Inc. | West Covina | CA | $219,251 |
| 6/24/20 | Easter Seals - Michigan, Inc. | Auburn Hills | MI | $110,577 |
| 6/3/20 | Eastern Shore Rural Health System, Inc. Administrative Office | Onancock | VA | $174,634 |
| 5/20/20 | El Neuvo San Juan Health Center (1065 Southern Blvd.) (Urban Health Plan) | Bronx | NY | $873,202 |
| 5/6/20 | El Rio Santa Cruz Neighborhood Health Center, Inc. dba El Rio Health | Tucson | AZ | $444,462 |
| 5/28/20 | Ellis Hospital | Schenectady | NY | $131,261 |
| 5/28/20 | Elmwood Health Center Inc. | Williamsville | NY | $128,789 |
| 5/20/20 | Eprine Community Services, Inc. | Brooklyn | NY | $86,386 |
| 7/1/20 | Erie County Medical Center | Buffalo | NY | $98,435 |
| 6/17/20 | Excelsior Springs Hospital & Clinics | Excelsior Springs | MO | $995,000 |
| 6/3/20 | Excelsior Youth Center | Spokane | WA | $96,500 |
| 5/6/20 | Fair Haven Community Health Clinic, Inc. | New Haven | CT | $430,438 |
| 6/10/20 | Fairview Health Services | Minneapolis | MN | $598,000 |
| 6/17/20 | Faith Regional Health Services | Norfolk | NE | $241,200 |
| 6/24/20 | Families First in Essex County, Inc. | Elizabethtown | NY | $26,997 |
| 6/17/20 | Family and Children's Services | Elizabeth | NJ | $14,253 |
| 7/8/20 | Family Centers Health Care | Greenwich | CT | $338,909 |
| 6/24/20 | Family Connections | East Orange | NJ | $347,358 |
| 6/17/20 | Family Counseling Service of Aurora | Aurora | IL | $14,306 |
| 6/3/20 | Family Health Services | Twin Falls | ID | $284,739 |
| 6/24/20 | Family Health Services of Darke County | Greenville | OH | $438,547 |
| 6/17/20 | Family HealthCare Network - Porterville | Visalia | CA | $325,637 |
| 6/10/20 | Family Practice & Counseling Network | Philadelphia | PA | $206,763 |
| 6/3/20 | Family Pride of Northeast Ohio | Chardon | OH | $8,013 |
| 6/24/20 | Family Service League | Huntington | NY | $239,346 |
| 6/24/20 | Family Service Rochester | Rochester | MN | $13,234 |
| 6/17/20 | FCCH South Valley Family Health Commons | Albuquerque | NM | $376,621 |
| 6/10/20 | Finger Lakes Migrant Health Care Project | Penn Yan | NY | $582,491 |
| 5/20/20 | Florida Community Health Centers, Inc. | West Palm Beach | FL | $884,116 |
| 6/17/20 | Flushing Clinic | Forest Hills | NY | $94,972 |
| 5/20/20 | Foundations Behavioral Health Services | Celina | OH | $19,965 |
| 5/13/20 | Four County Mental Health Center, Inc. | Independence | KS | $16,129 |
| 6/17/20 | Four Rivers Behavioral Health | Paducah | KY | $4,831 |
| 5/28/20 | Franciscan Alliance dba Franciscan Health Indianapolis | Mishawaka | IN | $929,834 |
| 5/13/20 | Franklin County Memorial Hospital | Meadville | MS | $262,934 |
| 6/17/20 | Franklin Primary Health Center, Inc. | Mobile | AL | $587,021 |
| 6/10/20 | Frontier Behavioral Health | Spokane | WA | $197,387 |
| 6/10/20 | Gardner Family Healtlh Network, Inc. | San Jose | CA | $398,852 |
| 4/23/20 | Garfield Health Center | Monterey Park | CA | $130,217 |
| 6/17/20 | Gateway Community Health Center, Inc. | Laredo | TX | $135,594 |
| 6/24/20 | Geisinger Medical Center | Danville | PA | $978,935 |
| 5/20/20 | Goodwill NYNJ Clinic | New York | NY | $435,879 |
| 7/1/20 | Grace Health | Battle Creek | MI | $574,594 |
| 5/13/20 | Grace Medical Home | Orlando | FL | $34,732 |
| 4/16/20 | Grady Memorial Hospital Corporation dba Grady Health System | Atlanta | GA | $727,747 |
| 5/6/20 | Greater Baden Medical Services | Brandywine | MD | $537,747 |
| 5/13/20 | Greater Elgin Family Care Center | Elgin | IL | $39,639 |
| 7/1/20 | Greater Lawrence Family Health Center | Lawrence | MA | $712,694 |
| 7/1/20 | Greater Philadelphia Health Action | Philadelphia | PA | $754,950 |
| 4/29/20 | Greene County General Hospital | Linton | IN | $60,480 |
| 6/10/20 | Greene County Health Care, Inc. | Snow Hill | NC | $948,576 |
| 5/20/20 | Greenwich Hospital | New Haven | CT | $462,797 |
| 7/8/20 | Guam Community Health Centers | Dededo | GU | $321,244 |
| 6/10/20 | GW Medical Faculty Associates | Washington | DC | $817,248 |
| 6/24/20 | Hackensack University Medical Center | Neptune | NJ | $973,055 |
| 7/1/20 | Hancock Regional Hospital | Greenfield | IN | $409,984 |
| 5/28/20 | Harbor | Toledo | OH | $328,126 |
| 7/1/20 | Harbor Community Clinic, Inc. | San Pedro | CA | $103,169 |
| 6/10/20 | Hawarden Regional Healthcare | Hawarden | IA | $14,356 |
| 5/6/20 | Health Access For All Inc. | Los Angeles | CA | $442,376 |
| 6/3/20 | Health Care Partners of SC, Inc | Conway | SC | $156,293 |
| 4/21/20 | Health Partners of Western Ohio | Lima | OH | $737,098 |
| 6/3/20 | Heart of The City Health Center | Grand Rapids | MI | $493,586 |
| 5/28/20 | Heartland Regional Medical Center | Saint Joseph | MO | $266,800 |
| 6/17/20 | Hearts for Hearing Foundation | Oklahoma City | OK | $114,123 |
| 5/13/20 | Helio Health | Syracuse | NY | $504,034 |
| 6/17/20 | Henry Ford Health System | Detroit | MI | $715,723 |
| 6/17/20 | Henry J Austin Health Center | Trenton | NJ | $223,485 |
| 5/13/20 | Heritage Clinic and Community Assistance Program for Seniors | Pasadena | CA | $41,457 |
| 6/10/20 | Hillendahl CHC | Houston | TX | $627,667 |
| 6/17/20 | Hillsides | Los Angeles | CA | $225,359 |
| 6/3/20 | Hilltop Regional Health Center | Tacoma | WA | $534,139 |
| 4/23/20 | HIV/AIDS Alliance for Region Two | Baton Rouge | LA | $116,049 |
| 5/6/20 | Holyoke Health Center, Inc. | Holyoke | MA | $668,335 |
| 6/10/20 | HOPE Clinic - Beltway | Houston | TX | $112,547 |
| 5/13/20 | Hope House Outpatient Clinic | Albany | NY | $8,586 |
| 6/3/20 | HopeHealth Irby | Florence | SC | $423,645 |
| 6/17/20 | Hospital For Special Surgery | New York | NY | $596,045 |
| 6/3/20 | Hough Clinic | Cleveland | OH | $560,356 |
| 5/28/20 | Housing Works Health Services III, Inc. d/b/a Housing Works Community Healthcare | Brooklyn | NY | $857,750 |
| 6/3/20 | Howard University Hospital | Washington | DC | $881,958 |
| 4/16/20 | Hudson River Health Care | Peekskill | NY | $753,367 |
| 6/24/20 | Hudson Valley Regional Community Health Centers, Inc. | Brewster | NY | $342,449 |
| 6/24/20 | Human Services Center | New Castle | PA | $28,768 |
| 5/20/20 | Hunterdon Drug Awareness Program | Flemington | NJ | $37,571 |
| 6/24/20 | Icahn School of Medicine at Mount Sinai | New York | NY | $923,487 |
| 5/13/20 | Impact Family Counseling | Birmingham | AL | $75,000 |
| 6/10/20 | Indian Health Center of Santa Clara Valley | San Jose | CA | $371,175 |
| 5/28/20 | Insight House Chemical Dependency Services | Utica | NY | $78,528 |
| 5/28/20 | InterCommunity Hartford | East Hartford | CT | $100,083 |
| 5/13/20 | Intermountain Health Care | Murray | UT | $772,680 |
| 5/20/20 | Irvington Counseling Center | Irvington | NJ | $17,124 |
| 5/28/20 | Isaiah's Place Inc. | Troy | OH | $30,494 |
| 7/1/20 | Jackson-Madison County General Hospital | Jackson | TN | $110,785 |
| 7/1/20 | Jasper Memorial Hospital | Monticello | GA | $15,149 |
| 5/28/20 | JBS Mental Health Authority | Birmingham | AL | $120,035 |
| 5/20/20 | Jefferson Parish Community Health Care Centers | Avondale | LA | $188,500 |
| 5/13/20 | Jewish Family & Children's Services | Tucson | AZ | $27,320 |
| 5/13/20 | Jewish Family Service of the Desert | Palm Springs | CA | $19,636 |
| 5/28/20 | Jordan Valley Community Health Center | Springfield | MO | $742,780 |
| 6/10/20 | Kansas City CARE Clinic | Kansas City | MO | $90,400 |
| 5/6/20 | Kennedy Krieger Children's Hospital | Baltimore | MD | $994,950 |
| 6/24/20 | Kheir Clinic | Los Angeles | CA | $45,132 |
| 5/20/20 | Knoxville Adult Center | Knoxville | TN | $249,773 |
| 7/1/20 | KVC Behavioral HealthCare Kentucky, Inc. | Lexington | KY | $42,354 |
| 6/3/20 | Labette Center for Mental Health Services, Inc. | Parsons | KS | $41,619 |
| 6/17/20 | Labette Health | Parsons | KS | $109,344 |
| 5/28/20 | Lafayette Foundation Clinic | Lafayette | LA | $21,075 |
| 6/10/20 | Lake Powell Medical Center | Page | AZ | $221,267 |
| 6/3/20 | Lakeland Regional Health System, Inc. | Grand Rapids | MI | $351,175 |
| 4/29/20 | Lancaster Health Center | Lancaster | PA | $75,710 |
| 5/20/20 | Lawrence + Memorial Hospital | New Haven | CT | $384,024 |
| 6/24/20 | Lawrence County Health Department - Behavior | Parsippany | NJ | $37,308 |
| 5/28/20 | Legacy Community Health Services | Houston | TX | $571,045 |
| 5/20/20 | Legacy Emanuel Hospital & Health Center | Portland | OR | $368,912 |
| 6/10/20 | Legacy Medical Care, Inc. | Arlington Heights | IL | $48,591 |
| 7/1/20 | Lehigh Valley Health Network | Allentown | PA | $499,779 |
| 5/28/20 | Leland Medical Center | Leland | MS | $448,442 |
| 6/10/20 | Leyden Family Service and Mental Health Center | Franklin Park | IL | $1,468 |
| 6/24/20 | Life Challenge of Southeastern Michigan | Detroit | MI | $47,605 |
| 6/3/20 | Lifeline Connections | Vancouver | WA | $49,580 |
| 6/3/20 | LifeSkills Corporate/Warren County Clinic | Bowling Green | KY | $491,818 |
| 5/20/20 | Lincoln County Primary Care Center, Inc. | Hamlin | WV | $967,304 |
| 4/16/20 | Linda DeCherrie (Mount Sinai Health) | New York | NY | $312,500 |
| 5/6/20 | Linn County Department of Health | Albany | OR | $56,332 |
| 6/3/20 | Lisbon Community Health Center | Lisbon | OH | $376,191 |
| 6/3/20 | Logansport Memorial Hospital | Logansport | IN | $103,457 |
| 7/1/20 | Long Island FQHC, Inc. | Westbury | NY | $636,834 |
| 5/28/20 | Long Island Select Healthcare, Inc. | Central Islip | NY | $480,854 |
| 6/3/20 | Lorain County Alcohol and Drug Abuse Services, Inc. | Lorain | OH | $26,922 |
| 4/29/20 | Loudoun Community Health Center T/A HealthWorks for Northern Virginia | Leesburg | VA | $93,380 |
| 6/10/20 | LUK Behavioral Health Clinic | Fitchburg | MA | $28,919 |
| 6/24/20 | Lutheran Medical Center | Broomfield | CO | $730,008 |
| 5/20/20 | Lynn County Hospital District | Tahoka | TX | $127,980 |
| 5/6/20 | MA FQHC Telehealth Consortium | Boston | MA | $939,627 |
| 6/24/20 | Magee-Womens Hospital of UPMC | Pittsburgh | PA | $4,220 |
| 6/10/20 | Mahaska County Hospital | Oskaloosa | IA | $68,620 |
| 6/17/20 | Maimonides Medical Center | Brooklyn | NY | $1,000,000 |
| 6/24/20 | Maine Medical Center | Portland | ME | $803,268 |
| 6/10/20 | Manna Ministries | Picayune | MS | $75,358 |
| 5/28/20 | Maple Knoll Communities, Inc | Cincinnati | OH | $98,984 |
| 7/1/20 | Margaret Mary Community Hospital | Batesville | IN | $140,357 |
| 5/20/20 | Marietta Memorial Hospital | Marietta | OH | $473,159 |
| 5/20/20 | Marin City Health and Wellness Center | Marin City | CA | $162,207 |
| 6/17/20 | Marion Area Counseling Center, Inc. | Marion | OH | $33,216 |
| 6/17/20 | Marshfield Medical Center | Marshfield | WI | $1,000,000 |
| 6/3/20 | Martin Luther King, Jr. Family Clinic, dba Foremost Family Health Centers | Dallas | TX | $294,368 |
| 7/1/20 | Mary and Alexander Laughlin Children's Center | Sewickley | PA | $56,768 |
| 7/1/20 | Mary's Center for Maternal and Child Care, Inc. | Washington | DC | $672,149 |
| 5/6/20 | Matagorda Episcopal Health Outreach | Bay City | TX | $193,038 |
| 5/13/20 | Mattapan Community Health Center | Mattapan | MA | $755,468 |
| 4/29/20 | Mayo Clinic | Rochester | MN | $1,000,000 |
| 7/1/20 | McCall Center for Behavioral Health | Torrington | CT | $45,843 |
| 4/29/20 | McLaren Health Care | Grand Blanc | MI | $626,328 |
| 7/1/20 | Medical Advocacy and Outreach | Montgomery | AL | $288,847 |
| 7/8/20 | MedStar Health | Hyattsville | MD | $976,679 |
| 6/3/20 | Meharry Medical College | Nashville | TN | $718,752 |
| 6/24/20 | Memorial Hospital for Cancer and Allied Diseases | New York | NY | $781,831 |
| 6/3/20 | Mental Health Association of Essex and Morris, Inc. | Montclair | NJ | $39,959 |
| 6/24/20 | Mental Health Association of Rockland | Valley Cottage | NY | $69,636 |
| 6/17/20 | Meridian | Tampa | FL | $63,700 |
| 6/10/20 | Meridian Health Services | Muncie | IN | $240,669 |
| 5/20/20 | Metro Health - University of Michigan Health | Wyoming | MI | $356,597 |
| 7/1/20 | Metropolitan Center for Mental Health | New York | NY | $22,708 |
| 6/17/20 | Midwestern Colorado Mental Health Center | Montrose | CO | $149,339 |
| 6/3/20 | Minnesota Community Care | St Paul | MN | $498,818 |
| 6/17/20 | Mission City Community Network | North Hills | CA | $308,471 |
| 6/10/20 | Missouri Delta Physician Services | Sikeston | MO | $273,522 |
| 7/1/20 | Mobile Infirmary Medical Center | Mobile | AL | $785,992 |
| 6/24/20 | Monongalia County General Hospital Company | Morgantown | WV | $283,396 |
| 7/1/20 | Montefiore Medical Center | Bronx | NY | $1,000,000 |
| 6/24/20 | Montezuma Creek Community Health Center | Montezuma Creek | UT | $232,009 |
| 7/1/20 | Moore Regional Hospital | Pinehurst | NC | $759,635 |
| 6/17/20 | Morristown Medical Center | Morristown | NJ | $827,637 |
| 5/6/20 | Mount Sinai Hospital (Eyal Shemesh) | New York | NY | $862,950 |
| 7/8/20 | MultiCare Medical Associates | Tacoma | WA | $333,781 |
| 6/17/20 | NARA Indian Health Clinic | Portland | OR | $342,346 |
| 5/28/20 | Native American Community Clinic | Minneapolis | MN | $21,533 |
| 5/6/20 | Navajo Nation Department of Health | Window Rock | AZ | $954,990 |
| 6/24/20 | Ne Ia Shing Clinic | Onamia | MN | $350,679 |
| 4/16/20 | Neighborhood Health Care, Inc. | Cleveland | OH | $244,282 |
| 5/28/20 | New York and Presbyterian Hospital | New York | NY | $1,000,000 |
| 4/29/20 | New York Psychotherapy and Counseling Center | Bronx | NY | $126,799 |
| 5/20/20 | New York-Presbyterian/Brooklyn Methodist | New York | NY | $1,000,000 |
| 7/8/20 | NewYork-Presbyterian Hudson Valley Hospital | Cortland Manor | NY | $713,611 |
| 6/24/20 | NewYork-Presbyterian/Queens | New York | NY | $1,000,000 |
| 5/28/20 | Niagara Falls Memorial Medical Center | Niagara Falls | NY | $35,640 |
| 6/24/20 | NO/AIDS Task Force dba CrescentCare | New Orleans | LA | $242,209 |
| 6/24/20 | Norman Regional Hospital | Norman | OK | $915,862 |
| 7/1/20 | North Country HealthCare | Flagstaff | AZ | $418,996 |
| 7/8/20 | North Mississippi Medical Center-Tupelo | Tupelo | MS | $883,702 |
| 7/8/20 | North Penn Comprehensive Health | Mansfield | PA | $102,584 |
| 5/20/20 | North Suffolk Mental Health Association | Chelsea | MA | $56,786 |
| 6/10/20 | Northeast Medical Group | New Haven | CT | $494,839 |
| 6/10/20 | Northern Kentucky Mental Health | Covington | KY | $452,166 |
| 7/1/20 | Northern Nevada HOPES | Reno | NV | $507,861 |
| 6/17/20 | Northern NY Rural Behavioral Health Institute | Saranac Lake | NY | $55,180 |
| 5/28/20 | NorthLakes Community Clinic | Iron River | WI | $286,046 |
| 6/17/20 | Northwest Human Services West Salem Clinic | Salem | OR | $45,000 |
| 6/10/20 | Northwestern Memorial HealthCare | Chicago | IL | $1,000,000 |
| 6/24/20 | Not For Profit Hospital Corporation (United Medical Center) | Washington | DC | $535,481 |
| 5/20/20 | Novant Health Inc | Winston Salem | NC | $1,000,000 |
| 5/28/20 | Novant Health Inc | Winston Salem | NC | $536,485 |
| 6/10/20 | NYC Health + Hospitals | New York | NY | $1,000,000 |
| 4/23/20 | NYU Grossman School of Medicine | New York | NY | $772,687 |
| 4/21/20 | NYU Langone Hospitals | New York | NY | $983,772 |
| 7/1/20 | Oak Orchard Health Center, Inc. | Brockport | NY | $454,916 |
| 5/28/20 | Ocean Health Initiatives (Lakewood Health Center) | Neptune | NJ | $782,629 |
| 7/8/20 | OCHIN, Inc. | Portland | OR | $1,000,000 |
| 4/16/20 | Ochsner Clinic Foundation | New Orleans | LA | $1,000,000 |
| 7/1/20 | Odyssey House Louisiana Community Health Center | New Orleans | LA | $143,454 |
| 6/24/20 | OhioGuidestone | Berea | OH | $620,736 |
| 5/13/20 | OLV Human Services (Baker Hall, Inc.) | Lackawanna | NY | $174,840 |
| 5/6/20 | Opportunities Industrialization Center, Inc. (dba: OIC Family Medical Center) | Rocky Mount | NC | $27,468 |
| 6/17/20 | Oregon Health & Science University | Portland | OR | $372,757 |
| 7/1/20 | Our Lady of the Lake Hospital | Baton Rouge | LA | $997,720 |
| 5/28/20 | Outside In | Portland | OR | $291,235 |
| 7/1/20 | Pacific Clinics | Santa Fe Springs | CA | $41,553 |
| 6/24/20 | Pacific Clinics East | Arcadia | CA | $254,524 |
| 6/17/20 | PAF at Biscayne Medical Center | Miami | FL | $55,260 |
| 5/6/20 | Parker Health Group | Piscataway | NJ | $28,838 |
| 4/29/20 | Parker Jewish Institute for Health Care and Rehabilitation | New Hyde Park | NY | $97,965 |
| 7/1/20 | Parkview Hospital, Inc. | Fort Wayne | IN | $891,276 |
| 6/24/20 | Pastoral Counseling Service of Summit County | Akron | OH | $33,961 |
| 6/10/20 | PCC Community Wellness Center | Oak Park | IL | $393,575 |
| 6/10/20 | People's Community Clinic | Austin | TX | $136,214 |
| 6/24/20 | Pinebrook Family Answers Main Office | Allentown | PA | $9,243 |
| 6/24/20 | Plains Area Mental Health Center - Carroll Office | Le Mars | IA | $107,180 |
| 5/6/20 | Pomona Community Health Center | Pomona | CA | $209,933 |
| 5/28/20 | Portland Community Health Center | Portland | ME | $245,988 |
| 6/3/20 | Positive Directions-The Center for Prevention and Counseling | Westport | CT | $9,420 |
| 7/1/20 | PrimaryOne Health | Columbus | OH | $175,125 |
| 6/10/20 | PrimeCare West Town | Chicago | IL | $260,517 |
| 6/10/20 | Prism Health | Portland | OR | $28,131 |
| 5/28/20 | Project Health Inc. d/b/a/ Langley Health Services | Sumterville | FL | $437,114 |
| 6/24/20 | ProMedica Health System | Toledo | OH | $707,298 |
| 7/1/20 | Providence Regional Medical Center | Everett | WA | $19,736 |
| 6/3/20 | Providence St. Joseph Health Consortium | Seattle | WA | $1,000,000 |
| 6/10/20 | Providence St. Joseph Health Consortium | Seattle | WA | $866,750 |
| 6/17/20 | Providence St. Joseph Health Consortium | Seattle | WA | $105,000 |
| 5/28/20 | Public Health Management Corporation | Philadelphia | PA | $202,065 |
| 7/1/20 | Pulask Clinic | Somerset | KY | $6,327 |
| 5/28/20 | Purdue University Fort Wayne Community Counseling Center | West Lafayette | IN | $34,982 |
| 7/8/20 | Recovery Consultants of Atlanta | Decatur | GA | $26,733 |
| 4/21/20 | Regents of the University of Michigan | Ann Arbor | MI | $649,000 |
| 5/28/20 | Region 8 Mental Health Services | Brandon | MS | $32,349 |
| 5/13/20 | Reliance Health, Inc. | Norwich | CT | $18,601 |
| 6/10/20 | Renown Regional Medical Center | Reno | NV | $977,720 |
| 5/28/20 | Resource Center for the Chemically Dependent Inc. | Denville | NJ | $19,750 |
| 5/20/20 | Ritter Center | San Rafael | CA | $133,445 |
| 5/13/20 | River Edge Behavioral Health | Macon | GA | $735,365 |
| 6/3/20 | Rochester General Hospital | Rochester | NY | $794,909 |
| 6/17/20 | Rosalind Franklin University Health Clinics | North Chicago | IL | $18,250 |
| 6/10/20 | Roswell Park Cancer Institute | Buffalo | NY | $600,456 |
| 6/3/20 | RotaCare Bay Area | Milpitas | CA | $159,022 |
| 5/20/20 | Rutgers Community Health (Suzanne Salamanca) | Newark | NJ | $21,434 |
| 7/1/20 | Ryan Health West 97th Street | New York | NY | $749,766 |
| 6/24/20 | Salem Home | Parsippany | NJ | $16,079 |
| 5/13/20 | Salina Family Healthcare Center | Salina | KS | $14,418 |
| 6/24/20 | San Fernando Community Health Center | San Fernando | CA | $112,244 |
| 5/20/20 | Saratoga Hospital Consortium | Saratoga Springs | NY | $61,515 |
| 6/24/20 | Sayre Health Center | Philadelphia | PA | $112,926 |
| 6/17/20 | Serenity First Counseling Prevention & Support Coalition | Sahuarita | AZ | $40,202 |
| 6/17/20 | SERV Behavioral Health Center | Clifton | NJ | $37,193 |
| 4/29/20 | Service Program for Older People, Inc. | New York | NY | $26,180 |
| 6/10/20 | Sharon Lee Family Health Care | Kansas City | KS | $23,015 |
| 5/28/20 | Shasta Community Health Center | Redding | CA | $44,263 |
| 6/3/20 | Singing River Services, Region 14 | Gautier | MS | $414,717 |
| 6/3/20 | Sixteenth Street Community Health Centers - Chavez | Milwaukee | WI | $257,284 |
| 6/17/20 | Sojourns Community Clinic, INC | Westminster | VT | $43,411 |
| 5/6/20 | South Plains Rural Health Services, Inc. | Levelland | TX | $109,365 |
| 7/1/20 | South Shore Health | South Weymouth | MA | $400,392 |
| 5/13/20 | Southeast Alabama Rural Health Associates | Troy | AL | $732,827 |
| 6/10/20 | Southeast Arkansas Behavioral Healthcare System-Stuttgart | Pine Bluff | AR | $36,231 |
| 6/3/20 | Southeast Community Health Systems | Zachary | LA | $561,131 |
| 6/10/20 | Southern Illinois Hospital Services | Carbondale | IL | $242,600 |
| 7/1/20 | Southern Jersey Family Medical Centers | Burlington | NJ | $937,755 |
| 5/13/20 | Southwest General Health Center | Middleburg Heights | OH | $190,150 |
| 7/1/20 | Southwest Health Center | Platteville | WI | $6,344 |
| 6/3/20 | Southwest Mississippi Mental Health Complex | McComb | MS | $659,092 |
| 7/8/20 | Spanish Peaks Behavioral Health Centers | Pueblo | CO | $55,380 |
| 5/6/20 | Spectrum Health Services, Inc. | Philadelphia | PA | $40,417 |
| 7/1/20 | Spectrum Health System - Butterworth Hospital | Grand Rapids | MI | $638,263 |
| 5/20/20 | Spectrum Human Services | Orchard Park | NY | $463,866 |
| 6/10/20 | Squirrel Hill Health Center | Pittsburgh | PA | $144,940 |
| 7/1/20 | SSM Health | St. Louis | MO | $944,766 |
| 5/20/20 | St Joseph's Hospital and Medical Center, Inc. | Paterson | NJ | $472,059 |
| 7/8/20 | St Luke's Hospital | Duluth | MN | $299,118 |
| 6/10/20 | St Vincent General Hospital District | Leadville | CO | $2,796 |
| 6/10/20 | St. John's Health | Jackson | WY | $57,499 |
| 7/1/20 | St. John's Riverside Hospital | Yonkers | NY | $923,989 |
| 4/21/20 | St. John's Well Child & Family Center | Los Angeles | CA | $382,331 |
| 5/20/20 | St. Joseph Orphanage | Cincinnati | OH | $228,619 |
| 6/10/20 | St. Lawrence Health System | Potsdam | NY | $615,545 |
| 6/3/20 | St. Luke Hospital | Marion | KS | $15,941 |
| 6/10/20 | St. Thomas Community Health Center, Inc. | New Orleans | LA | $999,700 |
| 6/24/20 | St. Vincent Center | Chicago | IL | $126,442 |
| 5/28/20 | St. Vincent Charity Medical Center | Cleveland | OH | $183,195 |
| 6/10/20 | Sto-Rox Family Health Center | McKees Rocks | PA | $34,489 |
| 6/24/20 | Stony Brook University Hospital | Stony Brook | NY | $966,026 |
| 5/28/20 | SUNY Upstate Cancer Center at Seneca Hill | Syracuse | NY | $373,731 |
| 7/1/20 | Surgery Clinic of Philadelphia | Philadelphia | MS | $71,564 |
| 6/17/20 | SWLA Center for Health Services | Lake Charles | LA | $793,274 |
| 7/1/20 | Syracuse Community Health Center | Syracuse | NY | $247,510 |
| 6/10/20 | T.H.E. Clinic, Inc. | Los Angeles | CA | $80,894 |
| 5/13/20 | Tanner Medical Center, Inc. | Carrollton | GA | $879,520 |
| 7/1/20 | TCC Family Health | Long Beach | CA | $920,019 |
| 5/28/20 | Temple University Hospital, Inc. | Philadelphia | PA | $902,290 |
| 7/8/20 | Texas A&M Health Family Care Clinic | Bryan | TX | $110,295 |
| 5/28/20 | The Arc Madison Cortland | Oneida | NY | $49,455 |
| 6/24/20 | The Bridge, Inc. | New York | NY | $440,875 |
| 5/28/20 | The Chautauqua Center Medical Center | Dunkirk | NY | $164,634 |
| 5/6/20 | The Children's Home of Cincinnati | Cincinnati | OH | $456,871 |
| 6/24/20 | The Childrens Center Behavioral Health | Detroit | MI | $118,604 |
| 6/24/20 | The Connecticut Hospice, Inc. | Branford | CT | $312,572 |
| 5/20/20 | The Counseling Center of Wayne and Holmes Counties | Wooster | OH | $28,270 |
| 6/3/20 | The Family Center | Brooklyn | NY | $49,855 |
| 5/28/20 | The Family Counseling Center | Gloversville | NY | $43,667 |
| 7/1/20 | The Family Medicine Residency of Idaho, Inc. | Boise | ID | $134,048 |
| 6/3/20 | The Floating Hospital | Long Island City | NY | $47,658 |
| 6/24/20 | The Harris Center for Mental Health and IDD | Houston | TX | $836,243 |
| 4/29/20 | The Institute for Family Health | New Paltz | NY | $729,118 |
| 5/28/20 | The Johns Hopkins Health System Corporation | Baltimore | MD | $1,000,000 |
| 5/28/20 | The Key Program, Inc. (Children's Charter) | Framingham | MA | $20,069 |
| 5/28/20 | The Key Program, Inc. (State St) | Framingham | MA | $6,423 |
| 6/10/20 | The Los Angeles Free Clinic (dba Saban Community Clinic) | Los Angeles | CA | $260,959 |
| 6/17/20 | The MetroHealth System | Brooklyn Heights | OH | $914,049 |
| 6/10/20 | The Nord Center | Lorain | OH | $101,294 |
| 6/24/20 | The Osborn Family Health Center | Camden | NJ | $204,603 |
| 6/17/20 | The Silvercrest Center for Nursing and Rehab | New York | NY | $631,795 |
| 7/1/20 | The T.I.M.E Organization, Inc. | Baltimore | MD | $90,816 |
| 5/13/20 | The Transition House Inc. | Saint Cloud | FL | $106,625 |
| 6/17/20 | Thomas Jefferson University Hospitals | Philadelphia | PA | $922,688 |
| 7/8/20 | Thundermist Health Center | Warwick | RI | $128,347 |
| 6/24/20 | Tri County's Family Medicine Program Inc. - Dansville | Dansville | NY | $60,009 |
| 5/28/20 | TriHealth | Cincinnati | OH | $537,471 |
| 6/24/20 | Tuscola County Health Department | Caro | MI | $9,015 |
| 6/10/20 | UCNW | Bellingham | WA | $302,000 |
| 6/17/20 | Unicare Community Health Center, Inc | Ontario | CA | $281,124 |
| 5/28/20 | United Methodist Communities at the Shores | Neptune | NJ | $909,560 |
| 7/1/20 | Unity Health Care Community Health Centers | Washington | DC | $820,493 |
| 5/28/20 | Universal Community Health Center | Los Angeles | CA | $170,479 |
| 5/28/20 | University Hospitals Cleveland Medical Center | Cleveland | OH | $821,882 |
| 7/1/20 | University of Alabama at Birmingham Hospital | Birmingham | AL | $1,000,000 |
| 6/24/20 | University of Arkansas for Medical Sciences | Little Rock | AR | $940,693 |
| 6/17/20 | University of Colorado Health | Aurora | CO | $998,250 |
| 6/24/20 | University of Connecticut Health Center | Farmington | CT | $135,707 |
| 6/24/20 | University of Florida Department of Pediatrics | Gainesville | FL | $967,957 |
| 6/10/20 | University of Iowa Hospitals and Clinics | Iowa City | IA | $266,944 |
| 6/3/20 | University of Louisiana at Lafayette | Lafayette | LA | $271,850 |
| 5/28/20 | University of Mississippi Medical Center / UMMC Consortium | Jackson | MS | $1,000,000 |
| 6/24/20 | University of Virginia Health System | Charlottesville | VA | $767,139 |
| 6/10/20 | UPMC Bedford | Pittsburgh | PA | $22,520 |
| 4/16/20 | UPMC Children's Hospital of Pittsburgh | Allegheny | PA | $192,500 |
| 6/10/20 | UPMC Hanover | Harrisburg | PA | $264,969 |
| 6/17/20 | UPMC Magee-Women's Hospital | Pittsburgh | PA | $85,234 |
| 6/17/20 | UPMC Mercy | Pittsburgh | PA | $67,958 |
| 6/24/20 | UPMC Mercy | Pittsburgh | PA | $10,029 |
| 6/10/20 | UPMC Passavant | Pittsburgh | PA | $216,502 |
| 6/17/20 | UPMC Passavant | Pittsburgh | PA | $12,591 |
| 7/1/20 | UPMC Pinnacle Hospitals | Harrisburg | PA | $705,940 |
| 6/24/20 | UPMC Presbyterian Shadyside | Pittsburgh | PA | $540,410 |
| 5/28/20 | Upper Great Lakes Family Health Center | Calumet | MI | $213,997 |
| 6/24/20 | UTMB Health | Galveston | TX | $24,690 |
| 6/10/20 | Valley Presbyterian Hospital | Van Nuys | CA | $381,642 |
| 4/29/20 | Valley-Wide Health Systems, Inc. | Alamosa | CO | $46,437 |
| 6/3/20 | Vantage Health System, Inc. | Dumont | NJ | $34,856 |
| 6/3/20 | Vermont Psychological Services: Leitenberg Center for Evidence-Based Practice | Charlotte | VT | $7,171 |
| 5/13/20 | Via Care Community Health Center | Los Angeles | CA | $157,123 |
| 5/28/20 | View Point Health | Lawrenceville | GA | $315,672 |
| 6/17/20 | Virginia Mason Memorial Hospital (formerly Yakima Valley Memorial Hospital) | Yakima | WA | $390,611 |
| 6/10/20 | Vitality Integrated Programs | Elko | NV | $180,050 |
| 6/10/20 | Volunteers of America Oregon | Portland | OR | $740,513 |
| 7/1/20 | Washburn Center for Children | Minneapolis | MN | $169,538 |
| 6/10/20 | Wayne HealthCare | Greenville | OH | $2,082 |
| 6/3/20 | West Chester Medical Center | Valhalla | NY | $593,957 |
| 7/8/20 | Westside Family Healthcare | Wilmington | DE | $524,062 |
| 4/23/20 | White Plains Hospital Medical Center | White Plains | NY | $165,832 |
| 6/3/20 | Whitehall Family Health Center | Columbus | OH | $150,475 |
| 5/6/20 | Wilmington Community Clinic | Wilmington | CA | $232,291 |
| 5/20/20 | Windrose Health Network | Greenwood | IN | $223,720 |
| 5/13/20 | Wirt County Health Services Association, Inc. | Elizabeth | WV | $274,432 |
| 6/10/20 | Woodland Centers | Willmar | MN | $118,294 |
| 5/6/20 | Wright Center Medical Group | Scranton | PA | $629,051 |
| 6/17/20 | WVUHS - West Virginia United Health System Consortium | Morgantown | WV | $780,899 |
| 5/13/20 | Yakima Neighborhood Health Services | Yakima | WA | $177,945 |
| 5/20/20 | Yale New Haven Hospital | New Haven | CT | $1,000,000 |
| 6/24/20 | Youth Development Clinic of Newark | Newark | NJ | $9,250 |

# Appendix C

**COVID-19 Telehealth Program Awards**

**Round 2**

**446 awards, totaling $256.4 million**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Selection**  **Date** | **Awardee** | **City** | **State/**  **territory** | **Amount** |
| 1/27/22 | Adams County Regional Medical Center | Seaman | OH | $498,756 |
| 10/21/21 | Adelante Healthcare | Phoenix | AZ | $868,857 |
| 12/21/21 | Adena Regional Medical Center | Chillicothe | OH | $532,000 |
| 11/9/21 | Adult and Child Mental Health Center | Indianapolis | IN | $516,208 |
| 11/9/21 | Advantage Behavioral Health Systems | Athens | GA | $222,406 |
| 1/27/22 | Advantage Care Diagnostic and Treatment Center | Glen Head | NY | $572,310 |
| 9/29/21 | Adventist Health System | Altamonte Springs | FL | $791,497 |
| 9/29/21 | Adventist Health System-West | Roseville | CA | $1,000,000 |
| 9/29/21 | Alaska Native Tribal Health Consortium (ANTHC) | Anchorage | AK | $798,148 |
| 11/9/21 | Albany Medical Center | Albany | NY | $810,801 |
| 8/26/21 | Alfond Center for Health | Augusta | ME | $603,315 |
| 10/21/21 | Alleghany Memorial Hospital | Sparta | NC | $92,041 |
| 8/26/21 | Allegheny Health Network | Pittsburgh | PA | $999,910 |
| 12/21/21 | AllianceChicago | Chicago | IL | $975,124 |
| 8/26/21 | American Telemedicine Connect Consortium | Cody | WY | $949,592 |
| 1/27/22 | AMH Comprehensive Medical Centers | Los Angeles | CA | $33,335 |
| 11/9/21 | Ammonoosuc Community Health Services | Littleton | NH | $332,854 |
| 9/29/21 | Appalachian Regional Healthcare | Lexington | KY | $408,141 |
| 10/21/21 | Archie Hendricks Sr. Skilled Nursing Facility | Sells | AZ | $688,084 |
| 1/27/22 | Arkansas Valley Regional Medical Center | La Junta | CO | $339,501 |
| 11/9/21 | Aspire Indiana | Noblesville | IN | $211,861 |
| 12/21/21 | Aspirus Wausau Hospital | Wausau | WI | $999,463 |
| 11/9/21 | Astor Services for Children and Families | Rhinebeck | NY | $344,119 |
| 9/29/21 | AtlantiCare Regional Medical Center | Cape May Court House | NJ | $533,062 |
| 12/21/21 | Atrium Health | Charlotte | NC | $774,414 |
| 1/27/22 | Augusta University | Albany | GA | $102,328 |
| 12/21/21 | Aunt Martha's Health and Wellness | Olympia Fields | IL | $156,000 |
| 1/27/22 | AWARE | Anaconda | MT | $457,603 |
| 12/21/21 | Axis Health System | Durango | CO | $300,027 |
| 9/29/21 | Baldwin Family Health Care | Grant | MI | $713,657 |
| 10/21/21 | Baptist Health Medical Center - Little Rock | Little Rock | AR | $999,277 |
| 9/29/21 | Baptist Memorial Health Care Corporation | Memphis | TN | $209,009 |
| 11/9/21 | Barnes-Jewish Hospital | Saint Louis | MO | $996,722 |
| 9/29/21 | Baton Rouge General Medical Center - Mid-City Campus | Baton Rouge | LA | $367,664 |
| 8/26/21 | Baton Rouge Medical Center- Blue Bonnett Campus | Baton Rouge | LA | $377,440 |
| 11/9/21 | Bay Area Community Health | Fremont | CA | $960,436 |
| 9/29/21 | Baylor Scott and White Health | Dallas | TX | $984,184 |
| 12/21/21 | Beaumont Health | Southfield | MI | $850,789 |
| 8/26/21 | Bellin Memorial Hospital | Green Bay | WI | $682,017 |
| 10/21/21 | Berkshire Health Systems | Pittsfield | MA | $1,000,000 |
| 1/27/22 | Berkshire Healthcare Systems | Pittsfield | MA | $835,068 |
| 9/29/21 | Beth Israel Medical Center | New York | NY | $920,000 |
| 1/27/22 | Betty Jean Kerr People's Health Centers | St. Louis | MO | $218,741 |
| 8/26/21 | Bighorn Valley Health Center | Hardin | MT | $930,000 |
| 11/9/21 | Billings Area Office Indian Health Service | Billings | MT | $1,000,000 |
| 11/9/21 | Bluebonnet Trails Community Services | Round Rock | TX | $724,411 |
| 1/27/22 | Bluestone Health Association | Princeton | WV | $169,383 |
| 12/21/21 | BMH | Blackfoot | ID | $840,111 |
| 9/29/21 | Bon Secours St. Mary's Hospital of Richmond | Richmond | VA | $308,246 |
| 11/9/21 | Broad Top Area Medical Center | Broad Top | PA | $354,602 |
| 11/9/21 | Brooks Rehabilitation Hospital | Jacksonville | FL | $218,599 |
| 12/21/21 | Burnett Medical Center | Grantsburg | WI | $174,634 |
| 1/27/22 | Cabell Huntington Hospital | Huntington | WV | $493,888 |
| 8/26/21 | Cabin Creek Health Systems | Charleston | WV | $304,521 |
| 1/27/22 | California Rural Indian Health Board | Roseville | CA | $638,914 |
| 9/29/21 | Camillus Health Concern | Miami | FL | $983,465 |
| 1/27/22 | Canyonlands Community Health Care | Page | AZ | $506,702 |
| 8/26/21 | Cape Fear Valley Health System | Fayetteville | NC | $998,358 |
| 9/29/21 | Care Resource Community Health Centers | Miami | FL | $966,543 |
| 10/21/21 | CareSouth Carolina | Hartsville | SC | $242,334 |
| 11/9/21 | CareSTL Health | Saint Louis | MO | $386,476 |
| 8/26/21 | Carilion Roanoke Memorial Hospital | Roanoke | VA | $933,385 |
| 12/21/21 | Carle Foundation Hospital | Urbana | IL | $643,231 |
| 9/29/21 | Carolina Community Health Center | Wilson | NC | $1,000,000 |
| 11/9/21 | Caromont Regional Medical Center | Gastonia | NC | $130,591 |
| 11/9/21 | Catholic Health Initiatives | Englewood | CO | $1,000,000 |
| 11/9/21 | Catholic Health System | Buffalo | NY | $955,102 |
| 1/27/22 | Catholic Medical Center | Manchester | NH | $1,000,000 |
| 10/21/21 | CenterPlace Health | Sarasota | FL | $91,179 |
| 9/29/21 | Centerville Clinics | Fredericktown | PA | $224,205 |
| 9/29/21 | CentraCare Health System | Saint Cloud | MN | $234,353 |
| 11/9/21 | Centro De Salud Familiar La Fe | El Paso | TX | $750,948 |
| 8/26/21 | Centro de Salud Integral en Naranjito | Naranjito | PR | $869,990 |
| 11/9/21 | CGH Medical Center | Sterling | IL | $183,015 |
| 9/29/21 | Cherokee Health Systems | Talbott | TN | $861,560 |
| 10/21/21 | Chestnut Health Systems | Bloomington | IL | $271,866 |
| 11/9/21 | Children's Hospital of Philadelphia | Philadelphia | PA | $869,672 |
| 1/27/22 | Children's Hospital of Wisconsin | Milwaukee | WI | $447,400 |
| 1/27/22 | CHRISTUS Health | Irving | TX | $734,675 |
| 1/27/22 | Cibola General Hospital | Grants | NM | $152,398 |
| 1/27/22 | City of Hope National Medical Center and Community Practice Sites | Duarte | CA | $215,300 |
| 1/27/22 | Clara Martin Center | Randolph | VT | $128,517 |
| 1/27/22 | Cobre Valley Regional Medical Center | Globe | AZ | $449,201 |
| 1/27/22 | Coleman Professional Services | Kent | OH | $631,836 |
| 10/21/21 | Collier Health Services | Immokalee | FL | $506,652 |
| 8/26/21 | Commonwealth Health Center | Saipan | MP | $522,752 |
| 1/27/22 | CommuniCare Health Center | San Antonio | TX | $556,846 |
| 12/21/21 | Community Care Network of Kansas | Winfield | KS | $404,923 |
| 1/27/22 | Community Foundation Northwest Indiana | Munster | IN | $539,840 |
| 1/27/22 | Community Health Alliance of Pasadena | Pasadena | CA | $248,024 |
| 8/26/21 | Community Health Center | Middletown | CT | $999,023 |
| 12/21/21 | Community Health Center of Central Missouri | Jefferson City | MO | $329,215 |
| 10/21/21 | Community Health Center of Richmond | Staten Island | NY | $335,995 |
| 8/26/21 | Community Health Center of Southeast Kansas | Pittsburg | KS | $366,168 |
| 12/21/21 | Community Health Center of the North Country | Canton | NY | $328,104 |
| 1/27/22 | Community Health Center of Yavapai | Prescott | AZ | $915,985 |
| 12/21/21 | Community Health Centers | Winter Garden | FL | $956,655 |
| 10/21/21 | Community Health Centers of Pinellas | Clearwater | FL | $962,184 |
| 9/29/21 | Community Health Net | Erie | PA | $327,661 |
| 9/29/21 | Community Health of South Florida | Miami | FL | $347,850 |
| 1/27/22 | Community Health Partnership of Illinois | Chicago | IL | $237,738 |
| 11/9/21 | Community Health Programs Inc | Great Barrington | MA | $164,079 |
| 1/27/22 | Community Health Systems | Moreno Valley | CA | $33,320 |
| 12/21/21 | Community HealthNet | Gary | IN | $885,000 |
| 1/27/22 | Community Hospital | Tallassee | AL | $46,323 |
| 12/21/21 | Compass Community Health | Portsmouth | OH | $151,879 |
| 12/21/21 | Compass Health | St. Peters | MO | $967,371 |
| 12/21/21 | Cook County Health | Chicago | IL | $513,356 |
| 12/21/21 | Coos County Family Health Services | Berlin | NH | $68,750 |
| 9/29/21 | Cornell Scott-Hill Health Corporation | New Haven | CT | $713,726 |
| 9/29/21 | Cornerstone Family Healthcare | Cornwall | NY | $390,330 |
| 12/21/21 | County of Los Angeles - Department of Health Services | Los Angeles | CA | $1,000,000 |
| 9/29/21 | Covenant Health | Knoxville | TN | $987,991 |
| 9/29/21 | Covenant Living Communities and Services | Skokie | IL | $95,114 |
| 12/21/21 | CoxHealth Consortium | Springfield | MO | $553,551 |
| 1/27/22 | Credo Community Center for the Treatment of Addictions | Watertown | NY | $541,077 |
| 1/27/22 | Creek Valley Health Clinic | Colorado City | AZ | $241,586 |
| 8/26/21 | Dayspring Health Inc | Jellico | TN | $533,225 |
| 1/27/22 | Dayton Children's Hospital | Dayton | OH | $938,136 |
| 10/21/21 | Denver Health and Hospital Authority | Denver | CO | $529,250 |
| 9/29/21 | Detroit Health Care for the Homeless | Detroit | MI | $221,620 |
| 1/27/22 | Dickinson County Healthcare System | Gaylord | MI | $1,000,000 |
| 10/21/21 | DuBois Regional Medical Center | DuBois | PA | $530,800 |
| 11/9/21 | Duke University Health System | Durham | NC | $955,557 |
| 8/26/21 | East Bay Community Action Program | Newport | RI | $164,950 |
| 1/27/22 | East Carolina University | Greenville | NC | $367,900 |
| 9/29/21 | East Liberty Family Health Care Center | Pittsburgh | PA | $427,782 |
| 1/27/22 | Edgewater Health | Gary | IN | $411,750 |
| 8/26/21 | El Centro de Corazón, Magnolia Health Center | Portland | OR | $999,881 |
| 11/9/21 | El Centro del Barrio | San Antonio | TX | $999,879 |
| 10/21/21 | El Paso County Hospital District | El Paso | TX | $763,050 |
| 8/26/21 | Elaine Ellis Center of Health | Washington | DC | $332,125 |
| 11/9/21 | Elliot Health System | Manchester | NH | $984,953 |
| 10/21/21 | Empower U Community Health Center | Miami | FL | $301,554 |
| 1/27/22 | Equitas Health | Columbus | OH | $263,045 |
| 10/21/21 | Erie Family Health Center | Chicago | IL | $409,678 |
| 8/26/21 | Essentia Health | Duluth | MN | $981,205 |
| 10/21/21 | Evergreen Health | Buffalo | NY | $160,806 |
| 10/21/21 | Family Christian Health Center | Harvey | IL | $124,667 |
| 10/21/21 | Family First Health Corporation | York | PA | $620,510 |
| 10/21/21 | Family Health Centers | Okanogan | WA | $212,164 |
| 9/29/21 | Family Health Centers of Southwest Florida | Fort Myers | FL | $13,801 |
| 12/21/21 | Family Medicine Clinic for Health Equity | Denver | CO | $360,200 |
| 11/9/21 | FamilyCare Health Center | Scott Depot | WV | $406,896 |
| 1/27/22 | FCC Behavioral Health | Kennett | MO | $163,900 |
| 10/21/21 | First Nations Community HealthSource | Albuquerque | NM | $655,395 |
| 10/21/21 | Forsyth Memorial Hospital | Winston-Salem | NC | $1,000,000 |
| 11/9/21 | Fort Defiance Indian Hospital Board | Fort Defiance | AZ | $244,614 |
| 10/21/21 | FoundCare | West Palm Beach | FL | $942,083 |
| 9/29/21 | Franciscan Health Indianapolis | Mishawaka | IN | $747,666 |
| 9/29/21 | Gaston Family Health Services | Gastonia | NC | $983,524 |
| 8/26/21 | Georgia Association for Primary Health Care | Decatur | GA | $998,514 |
| 1/27/22 | Glencoe Regional Health Services | Glencoe | MN | $53,688 |
| 10/21/21 | Golden Valley Health Centers | Merced | CA | $509,048 |
| 8/26/21 | Governor Juan F Luis Hospital and Medical Center | Christiansted | VI | $345,566 |
| 10/21/21 | Great Lakes Bay Health Centers | Saginaw | MI | $963,947 |
| 1/27/22 | Great River Medical Center | Blytheville | AR | $134,645 |
| 8/26/21 | Guam Memorial Hospital Authority | Tamuning | GU | $722,000 |
| 10/21/21 | Gundersen Lutheran Health System Inc | La Crosse | WI | $999,909 |
| 8/26/21 | Gunnison Valley Hospital | Gunnison | UT | $275,851 |
| 10/21/21 | Hampton Roads Community Health Center | Portsmouth | VA | $195,666 |
| 8/26/21 | Harbor Care Health and Wellness Center | Nashua | NH | $801,768 |
| 10/21/21 | Health and Hospital Corporation of Marion County | Indianapolis | IN | $299,799 |
| 9/29/21 | Health Care Coalition of Lafayette County | Lexington | MO | $285,872 |
| 9/29/21 | Health Services | Montgomery | AL | $533,072 |
| 1/27/22 | Health West | Aberdeen | ID | $774,240 |
| 1/27/22 | HealtHIE Georgia Corporation | Clayton | GA | $923,986 |
| 8/26/21 | HealthLinc | Valparaiso | IN | $362,696 |
| 1/27/22 | HealthNet | Indianapolis | IN | $620,007 |
| 10/21/22 | HealthNet connect | West Des Moines | IA | $1,000,000 |
| 10/21/21 | HealthPoint | Renton | WA | $839,091 |
| 12/21/21 | Heart of Florida Health Center | Ocala | FL | $165,509 |
| 9/29/21 | Heartland Health Centers | Chicago | IL | $460,635 |
| 12/21/21 | Henry County Memorial Hospital | New Castle | IN | $338,511 |
| 1/27/22 | Herald Christian Health Center | Rosemead | CA | $604,854 |
| 1/27/22 | Heritage Behavioral Health Center | Decatur | IL | $294,000 |
| 1/27/22 | Heritage Health and Housing | New York | NY | $701,277 |
| 1/27/22 | High Country Community Health | Boone | NC | $495,429 |
| 11/9/21 | Highlands Health: Laurel Highlands Free & Charitable Medical Clinic | Johnstown | PA | $198,530 |
| 1/27/22 | Hill Country MHDD Centers | Kerrville | TX | $847,968 |
| 9/29/21 | Hills & Dales General Hospital | Cass City | MI | $684,801 |
| 1/27/22 | Hocking Valley Community Hospital | Logan | OH | $410,647 |
| 10/21/21 | Holyoke Medical Center | Holyoke | MA | $795,090 |
| 10/21/21 | Holzer Health System | Gallipolis | OH | $667,723 |
| 11/9/21 | Honor Community Health | Pontiac | MI | $693,990 |
| 11/9/21 | Horizon Health and Wellness | Apache Junction | AZ | $920,385 |
| 11/9/21 | Horizon Health Center | Jersey City | NJ | $74,100 |
| 9/29/21 | Horizon Health Services | Buffalo | NY | $697,590 |
| 1/27/22 | Houlton Regional Hospital | Houlton | ME | $277,934 |
| 9/29/21 | Huntsville Hospital | Huntsville | AL | $394,478 |
| 12/21/21 | Hutchinson Regional Medical Center | Hutchinson | KS | $1,000,000 |
| 9/29/21 | Indiana Regional Medical Center | Indiana | PA | $295,298 |
| 10/21/21 | Indiana University Health | Indianapolis | IN | $908,061 |
| 8/26/21 | INTEGRIS Health | Oklahoma City | OK | $998,854 |
| 11/9/21 | Intermountain Centers for Human Development | Tucson | AZ | $183,393 |
| 12/21/21 | Jackson Parish Hospital Service | Jonesboro | LA | $442,144 |
| 1/27/22 | Kadlec Regional Medical Center | Kennewick | WA | $762,420 |
| 10/21/21 | Kaleida Health | Buffalo | NY | $1,000,000 |
| 12/21/21 | Kalkaska Memorial Health Center | Kalkaska | MI | $526,250 |
| 4/25/22 | Kau Hospital and Rural Clinic | Pahala | HI | $825,254 |
| 1/27/22 | Kaweah Delta Health Care District | Visalia | CA | $994,003 |
| 9/29/21 | Keck Hospital and School of Medicine of USC | Los Angeles | CA | $895,103 |
| 12/21/21 | Kenosha Community Health Center | Kenosha | WI | $988,540 |
| 1/27/22 | Kern County Hospital Authority | Bakersfield | CA | $600,320 |
| 12/21/21 | Kettering Medical Center | Kettering | OH | $273,194 |
| 11/9/21 | Kirkland Village | Dillsburg | PA | $1,000,000 |
| 12/21/21 | Klickitat County Public Hospital | Goldendale | WA | $711,739 |
| 10/21/21 | Kodiak Island Health Care Foundation | Kodiak | AK | $86,033 |
| 11/9/21 | Konza Prairie Community Health Center | Junction city | KS | $488,176 |
| 9/29/21 | Kootenai Health | Coeur d'Alene | ID | $784,023 |
| 10/21/21 | La Casa de Salud | Bronx | NY | $419,875 |
| 8/26/21 | La Clinica del Valle Family Health Center | Medford | OR | $123,792 |
| 8/26/21 | La Red Health Center | Georgetown | DE | $287,766 |
| 1/27/22 | Lakewood Health System | Staples | MN | $376,200 |
| 11/9/21 | Lakewood Resource and Referral Center | Lakewood | NJ | $999,010 |
| 12/21/21 | LaSante Health Center Inc | Brooklyn | NY | $867,684 |
| 10/21/21 | Lawndale Christian Health Center | Chicago | IL | $172,354 |
| 8/26/21 | LBJ Tropical Medical Center | Pago Pago | AS | $334,519 |
| 9/29/21 | Lee Memorial Health System | Fort Myers | FL | $1,000,000 |
| 11/9/21 | LifeStream Behavioral Center | Leesburg | FL | $338,100 |
| 12/21/21 | Little Rivers Health care | Bradford | VT | $872,381 |
| 9/29/21 | Lone Star Circle of Care | Georgetown | TX | $220,477 |
| 10/21/21 | Loretto Hospital | Chicago | IL | $823,600 |
| 1/27/22 | Los Angeles Christian Health Centers | Los Angeles | CA | $47,219 |
| 8/26/21 | Los Angeles Jewish Home for the Aging | Reseda | CA | $862,906 |
| 11/9/21 | Los Barrios Unidos Community Clinic | Dallas | TX | $951,800 |
| 11/9/21 | Louisiana Independent Hospital Network Coalition | Baton Rouge | LA | $452,758 |
| 12/21/21 | Louisiana Primary Care Association | Baton Rouge | LA | $890,860 |
| 12/21/21 | Lower Umpqua Hospital District | Reedsport | OR | $989,628 |
| 8/26/21 | Magnolia Regional Health Center | Corinth | MS | $471,885 |
| 9/29/21 | Maniilaq Health Center | Kotzebue | AK | $637,869 |
| 9/29/21 | Maple City Health Care Center | Goshen | IN | $312,073 |
| 12/21/21 | Marana Health Center | Marana | AZ | $794,998 |
| 11/9/21 | Maricopa County Special Health Care District | Phoenix | AZ | $975,530 |
| 10/21/21 | Marion General Hospital | Marion | IN | $716,050 |
| 10/21/21 | Marlette Regional Hospital | Gaylord | MI | $382,730 |
| 8/26/21 | McKenzie County Healthcare Systems | Watford City | ND | $194,267 |
| 1/27/22 | McLeod Regional Medical Center of the Pee Dee | Florence | SC | $764,309 |
| 8/26/21 | MCR Health | Palmetto | FL | $1,000,000 |
| 8/26/21 | Med Centro Healthcare System | Ponce | PR | $909,391 |
| 9/29/21 | Medical University of South Carolina | Charleston | SC | $607,979 |
| 9/29/21 | Memorial Healthcare System | Hollywood | FL | $974,968 |
| 11/9/21 | Memorial Hospital of South Bend | South Bend | IN | $116,571 |
| 1/27/22 | Mercy Foundation | Roseburg | OR | $375,768 |
| 10/21/21 | Mercy Health | St. Louis | MO | $793,788 |
| 8/26/21 | Mercy Health - St. Vincent Medical Center | Cincinnati | OH | $812,876 |
| 12/21/21 | Mercy Hospital Fort Smith | St. Louis | MO | $647,154 |
| 10/21/21 | Mercy Hospital Oklahoma City | St. Louis | MO | $776,620 |
| 8/26/21 | Mercy Rockford Health System | Janesville | WI | $1,000,000 |
| 9/29/21 | Methodist Healthcare Memphis Hospitals | Memphis | TN | $280,212 |
| 11/9/21 | Methodist Hospitals - Northlake | Gary | IN | $1,000,000 |
| 1/27/22 | Michigan Masonic Home | Alma | MI | $519,532 |
| 10/21/21 | Michigan Primary Care Association | Lansing | MI | $990,000 |
| 11/9/21 | Mid-State Health Center | Plymouth | NH | $198,662 |
| 11/9/21 | MidMichigan Health | Midland | MI | $765,175 |
| 10/21/21 | Minnie Hamilton Health Care Center | Grantsville | WV | $457,568 |
| 8/26/21 | Mobile County Board of Health | Mobile | AL | $803,979 |
| 10/21/21 | Mohawk Valley Health System | New Hartford | NY | $697,382 |
| 12/21/21 | Monongahela Valley Hospital | Monongahela | PA | $498,726 |
| 10/21/21 | Montefiore St. Luke's Cornwall | Newburgh | NY | $749,385 |
| 1/27/22 | Morehouse Healthcare | Atlanta | GA | $907,235 |
| 9/29/21 | Morris Heights Health Center | Bronx | NY | $197,529 |
| 1/27/22 | Mount Sinai Medical Center | Miami Beach | FL | $925,208 |
| 10/21/21 | Mount Vernon Neighborhood Health Center | Mount Vernon | NY | $761,314 |
| 11/9/21 | Mountain Park Health Center | Phoenix | AZ | $165,844 |
| 8/26/21 | Mountain States Health Alliance | Johnson City | TN | $994,355 |
| 1/27/22 | Multi-Cultural Health Evaluation Delivery System | Erie | PA | $80,137 |
| 11/9/21 | Munson Healthcare | Traverse City | MI | $485,415 |
| 12/21/21 | Na Pu'uwai | Kaunakakai | HI | $275,000 |
| 10/21/21 | Nathan Littauer Hospital | Gloversville | NY | $283,254 |
| 12/21/21 | Nationwide Children's Hospital | Columbus | OH | $964,076 |
| 11/9/21 | Native American Community Health Center | Phoenix | AZ | $416,006 |
| 1/27/22 | Navicent Health | Macon | GA | $549,463 |
| 8/26/21 | Nebraska Urban Indian Health Medical Center | Omaha | NE | $190,875 |
| 9/29/21 | Neighborcare Health | Seattle | WA | $823,563 |
| 1/27/22 | Neighborhood Health | Alexandria | VA | $968,632 |
| 8/26/21 | Neighborhood Health Services Corporation | Plainfield City | NJ | $491,308 |
| 12/21/21 | Neighborhood Healthcare | Escondido | CA | $998,675 |
| 11/9/21 | Nemours Children's Hospital | Jacksonville | FL | $904,048 |
| 12/21/21 | Neosho Memorial Regional Medical Center | Chanute | KS | $176,054 |
| 9/29/21 | Nett Lake Health Services | Nett Lake | MN | $120,306 |
| 8/26/21 | Nevada Health Centers | Las Vegas | NV | $995,087 |
| 1/27/22 | New Frontier | Fallon | NV | $134,353 |
| 8/26/21 | NEW Health Programs Association | Chewelah | WA | $485,048 |
| 1/27/22 | North Central Texas Community Health Care Center | Wichita Falls | TX | $531,156 |
| 1/27/22 | North Homes | Grand Rapids | MN | $233,446 |
| 10/21/21 | North Miami Center | Miami | FL | $213,834 |
| 11/9/21 | North Mississippi Medical Center-Tupelo | Tupelo | MS | $1,000,000 |
| 11/9/21 | North Valley Hospital | Tonasket | WA | $92,591 |
| 1/27/22 | Northeast Valley Health Corporation | San Fernando | CA | $341,392 |
| 12/21/21 | Northern Arizona Healthcare | Flagstaff | AZ | $969,884 |
| 11/9/21 | Northern Lakes Community Mental Health | Gaylord | MI | $404,812 |
| 1/27/22 | Northpointe Behavioral Healthcare | Gaylord | MI | $37,679 |
| 9/29/21 | Northwest Buffalo Community Health Care Center | Buffalo | NY | $479,019 |
| 12/21/21 | Northwestern Memorial HealthCare | Chicago | IL | $1,000,000 |
| 11/9/21 | Norton Healthcare | Louisville | KY | $964,576 |
| 8/26/21 | Norton Sound Health Corporation | Nome | AK | $416,250 |
| 10/21/21 | Novant Health | Fort Mill | SC | $574,413 |
| 9/29/21 | NSB Health & Social Service Department | Barrow | AK | $319,409 |
| 11/9/21 | Ochsner Medical Center | New Orleans | LA | $999,996 |
| 12/21/21 | Ohio State University Wexner Medical Center and James Cancer Hospital | Columbus | OH | $526,613 |
| 10/21/21 | Okeene Municipal Hospital | Okeene | OK | $221,821 |
| 1/27/22 | Oklahoma Department of Corrections | Oklahoma City | OK | $202,692 |
| 1/27/22 | One Brooklyn Health System | Brooklyn | NY | $354,000 |
| 10/21/21 | Oonalaska Wellness Center | Anchorage | AK | $79,892 |
| 1/27/22 | Open Door Community Health Centers | Arcata | CA | $201,300 |
| 9/29/21 | Orange Blossom Family Health | Orlando | FL | $126,361 |
| 9/29/21 | OSF HealthCare Consortium | Peoria | IL | $943,645 |
| 11/9/21 | Ossining Open Door | Ossining | NY | $426,039 |
| 10/21/21 | Palmetto Care Connections | Bamberg | SC | $782,575 |
| 8/26/21 | Peak Vista Community Health Centers | Colorado Springs | CO | $999,565 |
| 1/27/22 | Pediatric and Family Medical Center | Los Angeles | CA | $357,096 |
| 9/29/21 | Philadelphia FIGHT | Philadelphia | PA | $399,184 |
| 12/21/21 | Piedmont Healthcare | Atlanta | GA | $197,789 |
| 10/21/21 | Pillars Community Health | La Grange | IL | $598,504 |
| 12/21/21 | Pine Rest Christian Mental Health Services | Grand Rapids | MI | $398,825 |
| 9/29/21 | Plan de Salud del Valle | Fort Lupton | CO | $433,140 |
| 1/27/22 | Potomac Valley Hospital | Keyser | WV | $70,669 |
| 1/27/22 | Premier Community HealthCare Group | Dade City | FL | $569,940 |
| 1/27/22 | Premium Health | Brooklyn | NY | $29,438 |
| 9/29/21 | Presbyterian Healthcare Services | Albuquerque | NM | $625,790 |
| 8/26/21 | Presbyterian Medical Services | Santa Fe | NM | $357,725 |
| 1/27/22 | Prestera Center for Mental Health Services | Huntington | WV | $166,050 |
| 1/27/22 | Primary Care Health Services | Pittsburgh | PA | $321,183 |
| 11/9/21 | Professional Care Services of West TN | Covington | TN | $195,953 |
| 11/9/21 | Project Vida Health Center | El Paso | TX | $384,159 |
| 1/27/22 | Providence Community Health Centers | Providence | RI | $898,467 |
| 12/21/21 | Putnam County Hospital | Greencastle | IN | $934,736 |
| 11/9/21 | Red Lake Hospital | Red Lake | MN | $291,148 |
| 10/21/21 | Regions Hospital | Saint Paul | MN | $1,000,000 |
| 12/21/21 | Rehoboth McKinley Christian Health Care Services | Gallup | NM | $697,179 |
| 12/21/21 | Ritchie County Primary Care Association | Harrisville | WV | $960,444 |
| 1/27/22 | Riverwood Healthcare Center | Aitkin | MN | $250,488 |
| 10/21/21 | Robeson Health Care Corporation | Pembroke | NC | $495,633 |
| 1/27/22 | Roper St. Francis Hospital - Berkeley | Charleston | SC | $630,678 |
| 9/29/21 | Roseland Community Hospital | Chicago | IL | $44,107 |
| 1/27/22 | SAC Health System | San Bernardino | CA | $540,319 |
| 12/21/21 | Sacopee Valley Health Center | Porter | ME | $616,532 |
| 11/9/21 | Saint Joseph Health System | Lexington | KY | $403,191 |
| 10/21/21 | Saint Josephs Hospital, Yonkers | Yonkers | NY | $927,213 |
| 9/29/21 | Samaritan Healthcare | Moses Lake | WA | $425,449 |
| 1/27/22 | San Ysidro Health | San Diego | CA | $1,000,000 |
| 8/26/21 | Sanford Health | Sioux Falls | SD | $967,439 |
| 11/9/21 | Scheurer Health | Pigeon | MI | $161,488 |
| 1/27/22 | Scioto Paint Valley Mental Health Center | Chillicothe | OH | $400,712 |
| 12/21/21 | Seattle Children's Hospital | Seattle | WA | $1,000,000 |
| 12/21/21 | Shands Jacksonville Medical Center | Jacksonville | FL | $470,553 |
| 11/9/21 | Shawnee Christian Healthcare Center | Louisville | KY | $320,808 |
| 8/26/21 | Shenandoah Medical Center | Shenandoah | IA | $946,100 |
| 9/29/21 | Shore Memorial Hospital | Somers Point | NJ | $770,000 |
| 12/21/21 | Sinai Health System | Chicago | IL | $1,000,000 |
| 12/21/21 | Siouxland Community Health Center | Sioux City | IA | $977,978 |
| 10/21/21 | Skagit Regional Health | Mount Vernon | WA | $38,515 |
| 12/21/21 | Sky Lakes Medical Center Foundation | Klamath Falls | OR | $226,092 |
| 9/29/21 | South Boston Community Health Center | South Boston | MA | $45,557 |
| 12/21/21 | Southeast | Columbus | OH | $51,733 |
| 8/26/21 | SouthEast Alaska Regional Health Consortium | Juneau | AK | $804,092 |
| 11/9/21 | Southern Illinois University School of Medicine | Springfield | IL | $967,430 |
| 8/26/21 | Sparrow Health System | Lansing | MI | $586,375 |
| 1/27/22 | Spartanburg Regional Health Services District | Spartanburg | SC | $152,230 |
| 1/27/22 | Speare Memorial Hospital | Plymouth | NH | $307,324 |
| 8/26/21 | SSM Health | Saint Louis | MO | $914,400 |
| 9/29/21 | St. Anthony Hospital | Centennial | CO | $997,597 |
| 10/21/21 | St. Barnabas Hospital | Bronx | NY | $998,624 |
| 10/21/21 | St. Bernards Healthcare | Jonesboro | AR | $547,270 |
| 12/21/21 | St. Claire Medical Center | Morehead | KY | $308,894 |
| 11/9/21 | St. Croix Regional Medical Center | St. Croix Falls | WI | $437,475 |
| 1/27/21 | St. Elizabeth Medical Center | Edgewood | KY | $949,340 |
| 8/26/21 | St. Francis Hospital | Cincinnati | OH | $853,062 |
| 10/21/21 | St. John's Episcopal Hospital | Far Rockaway | NY | $372,744 |
| 11/9/21 | St. Joseph Mercy Oakland | Livonia | MI | $306,927 |
| 9/29/21 | St. Luke Community Healthcare | Ronan | MT | $251,610 |
| 8/26/21 | St. Luke's Health System | Boise | ID | $699,816 |
| 1/27/22 | St. Luke's Hospital | Bethlehem | PA | $796,010 |
| 8/26/21 | St. Luke's Hospital | New Bedford | MA | $1,000,000 |
| 1/27/22 | St. Mary's Health Wagon | Wise | VA | $40,800 |
| 1/27/22 | Summit Community Care Clinic | Frisco | CO | $143,495 |
| 12/21/21 | Summit Pacific Medical Center | Elma | WA | $977,994 |
| 12/21/21 | Sun Life Family Health Center | Casa Grande | AZ | $907,887 |
| 11/9/21 | Sunset Park Health Council Inc | Brooklyn | NY | $1,000,000 |
| 10/21/21 | SUNY Health Science Center at Brooklyn | Brooklyn | NY | $945,421 |
| 10/21/21 | Swope Health Services | Kansas City | MO | $843,387 |
| 8/26/21 | Tafuna Family Health Center | Pago Pago | AS | $187,297 |
| 12/21/21 | Talbert House Health Center | Middletown | OH | $153,208 |
| 11/9/21 | Tampa Family Health Centers | Tampa | FL | $657,250 |
| 9/29/21 | Tampa General Hospital | Tampa | FL | $1,000,000 |
| 11/9/21 | TCA Health | Chicago | IL | $99,574 |
| 1/27/22 | Tessie Cleveland Community Services Corporation | Los Angeles | CA | $394,142 |
| 10/21/21 | The Asian Human Services Family Health Center | Chicago | IL | $400,725 |
| 9/29/21 | The Brighter Beginnings Richmond Family Health Clinic | Philadelphia | PA | $1,000,000 |
| 10/21/21 | The C.W. Williams Community Health Center | Charlotte | NC | $312,399 |
| 10/21/21 | The Center for Family and Child Enrichment | Miami Gardens | FL | $78,204 |
| 9/29/21 | The Guthrie Clinic | Sayre | PA | $949,721 |
| 1/27/22 | The Jamaica Hospital | Jamaica | NY | $925,912 |
| 9/29/21 | The Medical Center at Bowling Green | Bowling Green | KY | $100,325 |
| 9/29/21 | The North Central Family Medical Center | Rock Hill | SC | $269,050 |
| 8/26/21 | The Queen's Medical Center - Punchbowl | Honolulu | HI | $924,603 |
| 10/21/21 | The University of Kansas Hospital Authority | Westwood | KS | $659,146 |
| 8/26/21 | The University of Vermont Medical Center (UVMMC) | Burlington | VT | $606,998 |
| 1/27/22 | The Village Health Center | San Diego | CA | $261,458 |
| 11/9/21 | The Wright Center Medical Group | Scranton | PA | $491,814 |
| 1/27/22 | ThedaCare | Neenah | WI | $728,429 |
| 12/21/21 | Trinitas Regional Medical Center | Elizabeth | NJ | $639,832 |
| 8/26/21 | Tuba City Regional Health Care Corporation | Tuba City | AZ | $266,946 |
| 10/21/21 | Union Community Health Center | Bronx | NY | $999,075 |
| 12/21/21 | Union Hospital | Terre Haute | IN | $173,450 |
| 1/27/22 | United Community Family Services | Norwich | CT | $946,016 |
| 8/26/21 | United Health Services Hospitals | Vestal | NY | $562,116 |
| 12/21/21 | University Hospitals Cleveland Medical Center | Cleveland | OH | $999,015 |
| 11/9/21 | University Medical Center Management Corporation | New Orleans | LA | $996,376 |
| 8/26/21 | University of Arkansas for Medical Sciences | Little Rock | AR | $982,589 |
| 12/21/21 | University of Cincinnati Medical Center | Cincinnati | OH | $1,000,000 |
| 12/21/21 | University of Colorado Hospital Authority | Aurora | CO | $779,447 |
| 1/27/22 | University of Colorado School of Medicine | Aurora | CO | $691,230 |
| 9/29/21 | University of Florida College of Medicine- Jacksonville | Jacksonville | FL | $480,762 |
| 8/26/21 | University of Hawaii Maternal Telehealth Network for Maternal Fetal Medicine | Honolulu | HI | $899,106 |
| 1/27/22 | University of Louisville Health | Louisville | KY | $571,652 |
| 11/9/21 | University of Maryland Medical System | Baltimore | MD | $795,146 |
| 8/26/21 | University of Maryland, Baltimore | Baltimore | MD | $977,066 |
| 8/26/21 | University of Montana College of Health | Missoula | MT | $684,593 |
| 9/29/21 | University of Rochester Medical Center | Rochester | NY | $996,280 |
| 10/21/21 | University of Virginia Health System | Charlottesville | VA | $388,574 |
| 9/29/21 | USA Health University Hospital | Mobile | AL | $833,250 |
| 11/9/21 | Valle del Sol | Phoenix | AZ | $383,959 |
| 1/27/22 | Valley Children's Hospital | Madera | CA | $158,442 |
| 11/9/21 | Valley Health | Winchester | VA | $1,000,000 |
| 1/27/22 | Valley Health Team | San Joaquin | CA | $665,958 |
| 1/27/22 | Venice Family Clinic | Venice | CA | $697,864 |
| 9/29/21 | Vidant Health System | Greenville | NC | $897,000 |
| 8/26/21 | Virgin Islands Healthcare Foundation | Christiansted | VI | $416,003 |
| 11/9/21 | Visiting Nurse Association of Central Jersey Community Health Center | Asbury Park | NJ | $204,808 |
| 1/27/22 | Vista Community Clinic | Vista | CA | $894,718 |
| 1/27/22 | Vocational Instruction Project | Bronx | NY | $515,984 |
| 11/9/21 | Washington University School of Medicine | St Louis | MO | $737,109 |
| 12/21/21 | Watauga Medical Center | Boone | NC | $131,975 |
| 9/29/21 | Wayne Memorial Community Health Centers | Honesdale | PA | $421,883 |
| 10/21/21 | Wellstar Sylvan Grove Hospital | Jackson | GA | $1,000,000 |
| 12/21/21 | Westchester County Health Care Corporation | Valhalla | NY | $1,000,000 |
| 10/21/21 | Wheeler Clinic | Plainville | CT | $91,612 |
| 9/29/21 | Whittier Street Health Center | Roxbury | MA | $936,400 |
| 9/29/21 | Wyckoff Heights Medical Center | Brooklyn | NY | $601,398 |
| 1/27/22 | Yakima Valley Council on Alcoholism Triumph Treatment Services | Yakima | WA | $916,782 |
| 11/9/21 | Yakutat Community Health Center | Yakutat | AK | $454,343 |
| 11/9/21 | York County Community Action | Sanford | ME | $346,506 |
| 11/9/21 | Yukon-Kuskokwim Health Corporation | Bethel | AK | $520,597 |
| 11/9/21 | Zufall Health Center | Dover | NJ | $707,508 |

# Appendix D

Connected Care Pilot Program Awardees

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Selection Date** | **Awardee** | **State(s) served** | **Funding sought** | **Link to Application in ECFS** |
| 10/26/2021 | Adult MH and SA Outpatient Services | AK | $557,366 | <https://www.fcc.gov/ecfs/filing/1214279249727> |
| 6/17/2021 | ADV West - Frank R. Howard Memorial Hospital | CA | $504,900 | <https://www.fcc.gov/ecfs/filing/1214098704602> |
| 6/17/2021 | Albany Medical Center | NY | $331,429 | <https://www.fcc.gov/ecfs/filing/1214152116857> |
| 1/15/2021 | Banyan Community Health Center, Inc. | FL | $911,833 | <https://www.fcc.gov/ecfs/filing/1214136007638> |
| 6/17/2021 | Blessing Health System | IL, MO | $393,012 | <https://www.fcc.gov/ecfs/filing/121491766717> |
| 6/17/2021 | Boone Memorial Health Services | WV | $394,400 | <https://www.fcc.gov/ecfs/filing/121480911861> |
| 3/16/2022 | Boston Medical Center | MA | $446,250 | <https://www.fcc.gov/ecfs/filing/1214287516348> |
| 3/16/2022 | Boston's Community Medical Group, Inc. | MA | $918,000 | <https://www.fcc.gov/ecfs/filing/1214240216929> |
| 6/17/2021 | Bridgeport Hospital | CT | $320,790 | <https://www.fcc.gov/ecfs/filing/12140239102586> |
| 10/26/2021 | Carmen B. Pingree Autism Center of Learning | UT | $618,581 | <https://www.fcc.gov/ecfs/filing/121449008457> |
| 6/17/2021 | Catholic Health Initiatives | AR, IA, KY, MN, ND, NE | $6,183,189 | <https://www.fcc.gov/ecfs/filing/121466403917> |
| 10/26/2021 | Charles Judd Community Health Center | HI | $82,535 | <https://www.fcc.gov/ecfs/filing/1214047675187> |
| 10/26/2021 | Children with Special Health Needs Branch-State Dept. of Health | HI | $316,219 | <https://www.fcc.gov/ecfs/filing/121470857436> |
| 3/16/2022 | Children's Hospital of Denver | CO, WY | $824,096 | <https://www.fcc.gov/ecfs/filing/1214260273032> |
| 6/17/2021 | Children's National Medical Center | DC | $1,680,830 | <https://www.fcc.gov/ecfs/filing/1214224537361> |
| 10/26/2021 | Children's Outpatient Services | UT | $616,286 | <https://www.fcc.gov/ecfs/filing/1214821724752> |
| 10/26/2021 | Christian Family Solutions - Brookfield, WI | WI | $122,830 | <https://www.fcc.gov/ecfs/filing/121437957392> |
| 10/26/2021 | Christian Family Solutions - Lakeville, MN | MN | $190,669 | <https://www.fcc.gov/ecfs/filing/1214131460485> |
| 10/26/2021 | Christian Family Solutions - Mankato, MN | MN | $99,167 | <https://www.fcc.gov/ecfs/filing/1214017512710> |
| 3/16/2022 | Christiana Care Health Services | DE | $3,253,627 | <https://www.fcc.gov/ecfs/filing/12142950819571> |
| 10/26/2021 | Circare | NY | $133,246 | <https://www.fcc.gov/ecfs/filing/1214223414764> |
| 6/17/2021 | Coastal Health Alliance, dba Bolinas Family Practice | CA | $158,514 | <https://www.fcc.gov/ecfs/filing/12141922106362> |
| 6/17/2021 | Coastal Health Alliance, dba Point Reyes Medical Clinic | CA | $383,790 | <https://www.fcc.gov/ecfs/filing/12140849410816> |
| 3/16/2022 | Community Guidance Center - Indiana Location C-19 | PA | $154,530 | <https://www.fcc.gov/ecfs/filing/1214200154232> |
| 3/16/2022 | Community Health Center (CHCI) | CT | $1,093,398 | <https://www.fcc.gov/ecfs/filing/1214003517773> |
| 6/17/2021 | Community Health Center of Lubbock | TX | $59,142 | <https://www.fcc.gov/ecfs/filing/12142333213888> |
| 10/26/2021 | Conway Medical | SC | $1,018,449 | <https://www.fcc.gov/ecfs/filing/121445432349> |
| 10/26/2021 | Cooper Health System | NJ | $62,900 | <https://www.fcc.gov/ecfs/filing/12140652005624> |
| 10/26/2021 | Core Recovery Management Outpatient Services | UT | $614,756 | <https://www.fcc.gov/ecfs/filing/121493922471> |
| 3/16/2022 | Council of Athabascan Tribal Governments (Yukon Flats Health Center) | AK | $1,124,486 | <https://www.fcc.gov/ecfs/filing/12141348917335> |
| 10/26/2021 | Covington County Hospital | MS | $162,860 | <https://www.fcc.gov/ecfs/filing/12142430330584> |
| 10/26/2021 | Crisp Regional Hospital | GA | $849,720 | <https://www.fcc.gov/ecfs/filing/1214134608765> |
| 6/17/2021 | Dubuque Community Mental Health Center | IA | $363,463 | <https://www.fcc.gov/ecfs/filing/1214119877789> |
| 1/15/2021 | Duke University Health System | NC | $1,464,759 | <https://www.fcc.gov/ecfs/filing/1214103875023> |
| 10/26/2021 | Forensics | UT | $616,286 | <https://www.fcc.gov/ecfs/filing/1214405009428> |
| 10/26/2021 | Friend Health | IL | $606,900 | <https://www.fcc.gov/ecfs/filing/1214383504738> |
| 1/15/2021 | Geisinger | PA | $1,739,100 | <https://www.fcc.gov/ecfs/filing/1214796000692> |
| 3/16/2022 | Golden Valley Health Centers | CA | $725,195 | <https://www.fcc.gov/ecfs/filing/121404617139> |
| 6/17/2021 | Grace Health | MI | $606,339 | <https://www.fcc.gov/ecfs/filing/1214679516514> |
| 3/16/2022 | Greater Baden Medical Services, Inc. | MD | $406,249 | <https://www.fcc.gov/ecfs/filing/1214026081819> |
| 6/17/2021 | Greenwich Hospital | CT | $213,860 | <https://www.fcc.gov/ecfs/filing/1214117874249> |
| 6/17/2021 | Heartland Health Centers Consortium | IL | $693,154 | <https://www.fcc.gov/ecfs/filing/1214829029459> |
| 6/17/2021 | Heritage Behavioral Health Center, Inc | IL | $322,299 | <https://www.fcc.gov/ecfs/filing/1214011731798> |
| 10/26/2021 | Highland Springs Specialty Clinic American Fork | UT | $615,978 | <https://www.fcc.gov/ecfs/filing/12140407003819> |
| 10/26/2021 | Highland Springs Specialty Clinic Holladay | UT | $619,622 | <https://www.fcc.gov/ecfs/filing/121444881567> |
| 6/17/2021 | Housing Works Health Services III, Inc. on behalf of EngageWell IPA C-19 | NY | $2,527,220 | <https://www.fcc.gov/ecfs/filing/121479528025> |
| 6/17/2021 | Hudson Headwaters Health Network | NY | $767,210 | <https://www.fcc.gov/ecfs/filing/121415252213> |
| 6/17/2021 | IHS-CAL Round Valley Indian Health Center | CA | $968,836 | <https://www.fcc.gov/ecfs/filing/12140678210885> |
| 1/15/2021 | Intermountain Centers for Human Development | AZ | $237,150 | <https://www.fcc.gov/ecfs/filing/1214149169812> |
| 6/17/2021 | Johns Hopkins University | MD | $297,670 | <https://www.fcc.gov/ecfs/filing/121480846167> |
| 6/17/2021 | Kennedy Krieger Children's Hospital, Inc. | MD | $1,960,950 | <https://www.fcc.gov/ecfs/filing/12141266530296> |
| 10/26/2021 | Kids Intensive Day Services (KIDS) | UT | $617,595 | <https://www.fcc.gov/ecfs/filing/1214614001144> |
| 6/17/2021 | Lawrence + Memorial Hospital | CT | $319,940 | <https://www.fcc.gov/ecfs/filing/121427254374> |
| 10/26/2021 | Long Island Select Healthcare, Inc. | NY | $306,000 | <https://www.fcc.gov/ecfs/filing/121401581404> |
| 1/15/2021 | MA FQHC Telehealth Consortium | MA | $3,121,879 | <https://www.fcc.gov/ecfs/filing/12142862406316> |
| 10/26/2021 | Marion General Hospital | IN | $34,230 | <https://www.fcc.gov/ecfs/filing/1214076392272> |
| 10/26/2021 | Metro Health | DC | $297,517 | <https://www.fcc.gov/ecfs/filing/1214044405945> |
| 10/26/2021 | MFA 2150 C-19 | DC | $454,809 | <https://www.fcc.gov/ecfs/filing/121492657072> |
| 6/17/2021 | Mobile Medical Care, Inc. | MD | $293,250 | <https://www.fcc.gov/ecfs/filing/12142255930187> |
| 3/16/2022 | MUSC Medical Center | SC | $246,347 | <https://www.fcc.gov/ecfs/filing/1214736729675> |
| 1/15/2021 | Neighborhood Healthcare - El Cajon | CA | $22,644 | <https://www.fcc.gov/ecfs/filing/121462450067> |
| 1/15/2021 | Neighborhood Healthcare - Escondido | CA | $38,556 | <https://www.fcc.gov/ecfs/filing/1214899013936> |
| 1/15/2021 | Neighborhood Healthcare - Pauma Valley | CA | $15,300 | <https://www.fcc.gov/ecfs/filing/121417768437> |
| 1/15/2021 | Neighborhood Healthcare - Temecula | CA | $37,944 | <https://www.fcc.gov/ecfs/filing/1214196400745> |
| 1/15/2021 | Neighborhood Healthcare - Valley Parkway | CA | $15,300 | <https://www.fcc.gov/ecfs/filing/1214398228691> |
| 3/16/2022 | New England Telehealth Consortium, Inc. | ME, NH | $2,560,098 | <https://www.fcc.gov/ecfs/filing/1214265438618> |
| 10/26/2021 | New York Psychotherapy and Counseling Center - Bronx Child and Family Mental Health center | NY | $636,650 | <https://www.fcc.gov/ecfs/filing/1214294418247> |
| 10/26/2021 | North County Health Services (NCHS) | CA | $334,887 | <https://www.fcc.gov/ecfs/filing/1214296075829> |
| 3/16/2022 | Norther Nevada HOPES | NV | $331,884 | <https://www.fcc.gov/ecfs/filing/12140603008162> |
| 10/26/2021 | Norwegian American Hospital | IL | $203,065 | <https://www.fcc.gov/ecfs/filing/121468010127> |
| 10/26/2021 | NY Community Broadband Partnership | NY | $126,480 | <https://www.fcc.gov/ecfs/filing/1214069225984> |
| 1/15/2021 | OCHIN, Inc. | OH, OR, WA | $5,834,620 | <https://www.fcc.gov/ecfs/filing/12142890418016> |
| 10/26/2021 | One Brooklyn Health System | NY | $882,401 | <https://www.fcc.gov/ecfs/filing/1214952915442> |
| 3/16/2022 | Palmetto State Providers Network | SC | $7,192,893 | <https://www.fcc.gov/ecfs/filing/12142140905571> |
| 10/26/2021 | Parkview Consortium | IN, OH | $642,600 | <https://www.fcc.gov/ecfs/filing/1214254912044> |
| 1/15/2021 | Phoebe Family Medicine - Sylvester | GA | $112,200 | <https://www.fcc.gov/ecfs/filing/121445259327> |
| 1/15/2021 | Phoebe Family Medicine & Sports Medicine | GA | $112,200 | <https://www.fcc.gov/ecfs/filing/1214626826276> |
| 1/15/2021 | Phoebe Physicians Group - Ellaville Primary Medicine Center | GA | $112,200 | <https://www.fcc.gov/ecfs/filing/1214245457559> |
| 1/15/2021 | Phoebe Physicians Group Inc - PPC of Buena Vista | GA | $112,200 | <https://www.fcc.gov/ecfs/filing/121471598310> |
| 1/15/2021 | Phoebe Putney Memorial Hospital | GA | $112,200 | <https://www.fcc.gov/ecfs/filing/1214038814551> |
| 1/15/2021 | Phoebe Worth Medical Center - Camilla Clinic | GA | $112,200 | <https://www.fcc.gov/ecfs/filing/12141693806859> |
| 6/17/2021 | Primary Care Providers for a Healthy Feliciana, Inc - RKM Dental Clinic | LA | $79,560 | <https://www.fcc.gov/ecfs/filing/1214679301525> |
| 6/17/2021 | Sheppard Pratt | MD | $1,109,287 | <https://www.fcc.gov/ecfs/filing/121413956678> |
| 10/26/2021 | Sky Lakes Medical Center | OR | $193,673 | <https://www.fcc.gov/ecfs/filing/1214553305714> |
| 6/17/2021 | Summa Health System | OH | $783,870 | <https://www.fcc.gov/ecfs/filing/1214439603338> |
| 1/15/2021 | Summit Pacific Medical Center | WA | $169,977 | <https://www.fcc.gov/ecfs/filing/12142635321948> |
| 1/15/2021 | Temple University Hospital, Inc. | PA | $4,254,250 | <https://www.fcc.gov/ecfs/filing/1214310504229> |
| 6/17/2021 | The Counseling Center of Wayne and Holmes Counties | OH | $80,155 | <https://www.fcc.gov/ecfs/filing/1214604725502> |
| 6/17/2021 | The Mental Health Center of Greater Manchester | NH | $559,634 | <https://www.fcc.gov/ecfs/filing/1214061211895> |
| 6/17/2021 | The MetroHealth System | OH | $901,000 | <https://www.fcc.gov/ecfs/filing/1214326617808> |
| 3/16/2022 | Tower Health - Reading Hospital | PA | $396,457 | <https://www.fcc.gov/ecfs/filing/1214213932939> |
| 10/26/2021 | Trinity Health Consortium | PA | $652,800 | <https://www.fcc.gov/ecfs/filing/121419528751> |
| 3/16/2022 | University Hospital | NJ | $627,300 | <https://www.fcc.gov/ecfs/filing/121492657072> |
| 6/17/2021 | University of Florida - Department of Pediatrics | FL | $612,000 | <https://www.fcc.gov/ecfs/filing/12142429107224> |
| 6/17/2021 | University of Hawaii, JABSOM: Department of Family Medicine and Community Health Hawaii/Pacific Basin Area Health Education Center | HI | $320,535 | <https://www.fcc.gov/ecfs/filing/1214191100657> |
| 6/17/2021 | University of Kentucky HealthCare | KY | $998,466 | <https://www.fcc.gov/ecfs/filing/121452430614> |
| 1/15/2021 | University of Mississippi Medical Center | MS | $2,377,875 | <https://www.fcc.gov/ecfs/filing/1214264014334> |
| 1/15/2021 | University of Virginia Health System | VA | $4,462,500 | <https://www.fcc.gov/ecfs/filing/12141571415964> |
| 6/17/2021 | Upstate Consortium | NY | $2,050,200 | <https://www.fcc.gov/ecfs/filing/121486802792> |
| 10/26/2021 | Valley EPIC Outpatient Recovery Management | UT | $614,756 | <https://www.fcc.gov/ecfs/filing/121445767624> |
| 10/26/2021 | Valleywest | UT | $616,286 | <https://www.fcc.gov/ecfs/filing/12142561230621> |
| 10/26/2021 | Western New York Rural Area Health Education Center, Inc. | NY | $373,320 | <https://www.fcc.gov/ecfs/filing/121433002349> |
| 3/16/2022 | Willis-Knighton Health System | LA | $9,451,791 | <https://www.fcc.gov/ecfs/filing/12142931114181> |
| 10/26/2021 | Winchester Medical Center | VA, WV | $367,200 | <https://www.fcc.gov/ecfs/filing/121455878828> |
| 6/17/2021 | Wooster Community Hospital | OH | $104,414 | <https://www.fcc.gov/ecfs/filing/12142705703865> |
| 6/17/2021 | Yale New Haven | CT | $424,320 | <https://www.fcc.gov/ecfs/filing/121480731388> |
| 10/26/2021 | Youth Outreach Services | IL | $79,050 | <https://www.fcc.gov/ecfs/filing/12142487030018> |

1. *See, e.g.*, Frank Cunningham and Sam Marwaha*, Rapid Advances in Digital and Remote Health Are Changing the Care Delivery Landscape* (Feb. 8, 2021), https://www.fiercehealthcare.com/sponsored/rapid-advances-digital-and-remote-health-are-changing-care-delivery-landscape. [↑](#footnote-ref-3)
2. *See* *Promoting Telehealth for Low-Income Consumers; COVID-19 Telehealth Program*, WC Docket No. 18-213, Report and Order, 35 FCC Rcd 3366 (2020) (*Connected Care and COVID-19 Program Report and Order*). [↑](#footnote-ref-4)
3. *See* *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd 3366. [↑](#footnote-ref-5)
4. *See Promoting Telehealth for Low-Income Consumers*, WC Docket No. 18-213, Notice of Inquiry, 33 FCC Rcd 7825 (2018) (*Connected Care Notice of Inquiry or Notice of Inquiry*); *Promoting Telehealth for Low-Income Consumers*, WC Docket No. 18-213, Notice of Proposed Rulemaking, 34 FCC Rcd 5620 (2019) (*Connected Care Notice*). [↑](#footnote-ref-6)
5. *See* *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd at 3375, 3385, paras. 14, 39. [↑](#footnote-ref-7)
6. *See id*. at 3368-69, paras. 5-6. While the Pilot Program was not adopted to specifically address the coronavirus pandemic, the Commission did contemplate the Program being useful in remote treatment of infectious diseases such as COVID-19. *See id*. at 3385, para. 39. [↑](#footnote-ref-8)
7. *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd at 3375, para. 13. [↑](#footnote-ref-9)
8. *See* *FCC Announces Final Set of Projects Selected for the Connected Care Pilot Program*, WC Docket 18-213, Public Notice, 9 (2022) (Statement of Chairwoman Jessica Rosenworcel) (*Connected Care Final Selection Public Notice*). [↑](#footnote-ref-10)
9. CARES Act, Pub. L. No. 116-136, 134 Stat. 281 (2020). This bill is available at <https://www.congress.gov/bill/116th-congress/house-bill/748?q=%7B%22search%22%3A%5B%22cite%3APL116-136%22%5D%7D&s=1&r=1>. The CARES Act appropriates $200 million to the Commission “to prevent, prepare for, and respond to coronavirus, including to support efforts of health care providers to address coronavirus by providing telecommunications services, information services, and devices necessary to enable the provision of telehealth services during an emergency period, as defined in section 1135(g)(1) of the Social Security Act (42 U.S.C. 1320b-5(g)(1).” [↑](#footnote-ref-11)
10. *See* CARES Act, Pub. L. No. 116-136, 134 Stat. 281, 531, 15 U.S.C. § 9001 (note) (2020). [↑](#footnote-ref-12)
11. *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd 3366. [↑](#footnote-ref-13)
12. *Id.* at 3376-77, para. 17. [↑](#footnote-ref-14)
13. CARES Act, 134 Stat. at 531. [↑](#footnote-ref-15)
14. Press Release, FCC, FCC Approves Final Set of COVID-19 Telehealth Program Applications (July 8, 2020), <https://www.fcc.gov/document/fcc-approves-final-set-covid-19-telehealth-program-applications>. [↑](#footnote-ref-16)
15. *See* *Wireline Competition Bureau Extends the COVID-19 Telehealth Program September 30, 2020 Purchase and Implementation Deadline*, WC Docket No. 20-89, Public Notice, 35 FCC Rcd 10580 (WCB Sept. 28, 2020); *Wireline Competition Bureau and Office of the Managing Director Set July 31, 2021 Invoicing Deadline for COVID-19 Telehealth Program and Provide Post-Program Guidance*, WC Docket No. 20-89, Public Notice, 35 FCC Rcd 14628 (WCB/OMD 2020) (*Round 1 Invoicing Deadline Public Notice*). [↑](#footnote-ref-17)
16. *See* Consolidated Appropriations Act, 2021, Pub. L. No. 116-260, Division N-Additional Coronavirus Response and Relief, Title IX-Broadband Internet Access Service, § 903 “FCC COVID-19 Telehealth Program” (2020), <https://www.congress.gov/bill/116th-congress/house-bill/133/text> (Consolidated Appropriations Act); Section 903(b), *Additional Appropriation*, provides as follows: “Out of amounts in the Treasury not otherwise appropriated, there is appropriated $249,950,000 in additional funds for the COVID-19 Telehealth Program, of which $50,000 shall be transferred by the Commission to the Inspector General of the Commission for oversight of the COVID-19 Telehealth Program.” Section 903(a)(3), in turn, defines the term “COVID-19 Telehealth Program” to mean “the COVID-19 Telehealth Program established by the Commission under the authority provided under the heading ‘SALARIES AND EXPENSES’ under the heading ‘FEDERAL COMMUNICATIONS COMMISSION’ under the heading ‘INDEPENDENT AGENCIES’ in title V of Division B of the CARES Act (Public Law 116-136; 134 Stat. 531).” (case formatting in the statute). [↑](#footnote-ref-18)
17. *See Wireline Competition Bureau Seeks Comment on COVID-19 Telehealth Program Application Evaluation Metrics*, WC Docket No. 20-89, Public Notice, DA 21-14 (WCB Jan. 6, 2021). [↑](#footnote-ref-19)
18. *See* Consolidated Appropriations Act, 2021. [↑](#footnote-ref-20)
19. *See* *COVID-19 Telehealth Program; Promoting Telehealth for Low-Income Consumers*, WC Docket Nos. 20-89 and 18-213, Report and Order and Order on Reconsideration,36 FCC Rcd7141 (2021) (*Second COVID-19 Report and Order*). [↑](#footnote-ref-21)
20. Based on financial records maintained by the Office of the Managing Director, approximately 7% of Round 1 awards went unused, a figure that includes funding for 17 awardees that submitted no eligible reimbursement requests. The unclaimed Round 1 funds were rolled over to Round 2. *See Wireline Competition Bureau Approves Sixth and Final Group of Funding Awards in Round 2 of COVID-19 Telehealth Program*, WC Docket No. 20-89, Public Notice, FCC 22-88, n.2 (2022). [↑](#footnote-ref-22)
21. Federal Communications Commission, Press Release, FCC Announces Final Set of Commitments for COVID-19 Telehealth Program (Jan. 26, 2022), <https://www.fcc.gov/document/fcc-announces-final-set-commitments-covid-19-telehealth-program>. [↑](#footnote-ref-23)
22. *See Wireline Competition Bureau Extends Deadlines for the COVID-19 Telehealth Program Round 2*, WC Docket No. 20-89, Public Notice, DA 22-805 (WCB July 29, 2022). [↑](#footnote-ref-24)
23. *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd at 3367, para. 2. [↑](#footnote-ref-25)
24. *Id*. at 3368, para. 4. [↑](#footnote-ref-26)
25. *Id*. at 3368-69, para. 5. [↑](#footnote-ref-27)
26. *Id*. at 3415, para. 83. [↑](#footnote-ref-28)
27. *Id*. at 3397, para. 55. [↑](#footnote-ref-29)
28. *See* *id*. at 3388-89, para. 43. *See* *also* 47 CFR § 54.611(b)(1) (“Eligible sources include the applicant or eligible health care provider participants, state grants, appropriations, or other sources of state funding; federal funding, grants, loans or appropriations except for other federal universal service funding, or other sources of federal funding; Tribal government funding; and other grants, including private grants.”); 47 CFR § 54.611(b)(2) (“Ineligible sources include (but are not limited to) in-kind or implied contributions from health care providers; direct payments from service providers, including contractors and consultants to such entities; and for-profit entities.”). Additionally, all applicants participating in the Connected Care Pilot Program are subject to the Commission prohibition on gifts from service providers. *See* *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd at 3412, para. 76. [↑](#footnote-ref-30)
29. *See id*. at 3402-04, paras. 65-66. [↑](#footnote-ref-31)
30. *Id.* at 3399-40, para. 60. [↑](#footnote-ref-32)
31. The Round 2 report template is slightly different in format and wording but requests responses on a nearly identical set of topics. The reporting templates were released in Public Notices on December 28, 2020 (Round 1) and May 25, 2022 (Round 2). *See Round 1 Invoicing Deadline Public Notice*, 35 FCC Rcd at 14631 and *Wireline Competition Bureau and Office of Managing Director Set July 31, 2023 Invoicing Deadline for COVID-19 Telehealth Program Round 2 and Provide Post-Program Guidance*,WC Docket No. 20-89, Public Notice, DA 22-582 (WCB/OMD May 25, 2022) (*Invoicing and Reporting Public Notice*). [↑](#footnote-ref-33)
32. *See* *Round 1 Invoicing Deadline Public Notice*, 35 FCC Rcd 14628. [↑](#footnote-ref-34)
33. The Round 2 reporting deadline and guidance were announced in the *Invoicing and Reporting Public Notice*. The January 31, 2024 deadline has not changed, despite other deadline extensions and hurricane-related waivers. [↑](#footnote-ref-35)
34. *Second COVID-19 Report and Order*, 36 FCC Rcd at 7167, para. 78. Per the Commission’s direction, the report should review “the effectiveness of the COVID-19 Telehealth Program funding on health outcomes, patient treatment, health care facility administration, benefits from services and connected devices on patients treatments and outcomes, administration, and health care providers overall expanded telehealth programs, and any other relevant aspects of the COVID-19 pandemic. Such information could include: feedback on the application and invoicing processes; a description of how funding was helpful in providing or expanding telehealth services, including anonymized patient accounts; a description of how funding promoted innovation and improved health outcomes; and other areas for improvement.” *Id.* [↑](#footnote-ref-36)
35. Federal Communications Commission, Press Release, FCC Approves Final Set of COVID-19 Telehealth Program  
    Applications (July 8, 2020), <https://www.fcc.gov/document/fcc-approves-final-set-covid-19-telehealth-program-applications>. [↑](#footnote-ref-37)
36. Consolidated Appropriations Act, 2021, § 903(c)(2). [↑](#footnote-ref-38)
37. *Second COVID-19 Report and Order*, 36 FCC Rcd at 7158, para. 48. [↑](#footnote-ref-39)
38. Federal Communications Commission, Press Release, *FCC Announces Final Set of Commitments for COVID-19 Telehealth Program* (Jan. 26, 2022), <https://www.fcc.gov/document/fcc-announces-final-set-commitments-covid-19-telehealth-program>. [↑](#footnote-ref-40)
39. For general effectiveness in sustaining health care delivery during the pandemic, *see* Asian Pacific Health Care Venture, Inc., Post-Program Report, Questions 2.b, 4.b (Outcomes tab), <https://www.fcc.gov/ecfs/search/search-filings/filing/105271238417059> (filed May 27, 2021) (Asian Pacific HCV Post-Program Report); Tanner Medical Center, Post-Program Report, Questions 3.b, 6.b., 7.b. (Outcomes tab), <https://www.fcc.gov/ecfs/search/search-filings/filing/1006149897162> (filed Oct. 6, 2021) (Tanner MC Post-Program Report); Navajo Nation Department of Health, Post-Program Report, Question 3, p. 1, <https://www.fcc.gov/ecfs/search/search-filings/filing/10201453827584> (filed Jan. 31, 2022) (Navajo Nation DH Post-Program Report); El Rio Santa Cruz Neighborhood Health Center, Question 2.b. (Outcomes tab), <https://www.fcc.gov/ecfs/search/search-filings/filing/1062944784452> (filed June 29, 2021) (El Rio Santa Cruz NHC Post-Program Report); Jewish Family Service of the Desert, Post-Program Report, Question 3.b., p. 3, <https://www.fcc.gov/ecfs/search/search-filings/filing/1012806658381> (filed Jan. 28, 2022) (JFS of the Desert Post-Program Report); and Pacific Clinics East, Post-Program Report, Questions 3.b, 7.b (Outcomes tab), <https://www.fcc.gov/ecfs/search/search-filings/filing/10426285253218> (filed April 26, 2021) (Pacific Clinics East Post-Program Report). With regard to safeguarding health professionals and vulnerable populations, examples appear in Eastern Shore Rural Health System, Inc., Post-Program Report, Question 3.b, <https://www.fcc.gov/ecfs/search/search-filings/filing/10126218942143> (filed Jan. 26, 2022) (Eastern Shore Rural Health Post-Program Report); Valley View Health Center, Chehalis Clinic, Post-Program Report, Question 6, <https://www.fcc.gov/ecfs/search/search-filings/filing/10621360711164> (filed June 21, 2021) (Valley View-Chehalis Post-Program Report); Spring Branch Community Health Center, Post-Program Report, Questions 3, 3.a, 3.c, <https://www.fcc.gov/ecfs/search/search-filings/filing/10128446229770> (filed Jan. 28, 2022) (Spring Branch CHC Post-Program Report); JFS of the Desert Post-Program Report, Question 3.a., p. 2; Asian Pacific HCV Post-Program Report, Question 6.b. (Outcomes tab); St. Luke's Hospital of Duluth, Post-Program Report, Question 6, p. 3, <https://www.fcc.gov/ecfs/search/search-filings/filing/1012877542625> (filed Jan. 28, 2022) (St. Luke's Duluth Post-Program Report); St. John's Riverside Hospital, Post-Program Report, Question 3, p. 1, and Question 3.d., p. 2, <https://www.fcc.gov/ecfs/search/search-filings/filing/10131003726296> (filed Jan. 31, 2022) (St. John's Riverside Post-Program Report). With regard to conserving resources, *see* Atlantic Health System, Inc., Post-Program Report, Question 4.b, <https://www.fcc.gov/ecfs/search/search-filings/filing/1013187006634> (filed Jan. 31, 2022) (Atlantic Health Post-Program Report); Saratoga Hospital Consortium, Post-Program Report, Question 3, <https://www.fcc.gov/ecfs/search/search-filings/filing/10131257287380> (filed Jan. 31, 2022) (Saratoga HC Post-Program Report); and Stony Brook University Hospital, Post-Program Report, Question 3.d, p. 2, <https://www.fcc.gov/ecfs/search/search-filings/filing/1013129696709> (filed Jan. 31, 2022) (Stony Brook UH Post-Program Report). Better ability to sustain or increase pre-pandemic patient care services were reported by, for example, Navajo Nation DH Post-Program Report, Question 3.b (Outcomes tab); JFS of the Desert Post-Program Report, Question 3, p. 2, and Question 6, p. 4; El Rio Santa Cruz NHC Post-Program Report, Question 3.b (Outcomes tab); Asian Pacific HCV Post-Program Report, Questions 3.b, 7.b (Outcomes tab); Atlantic Health Post-Program Report, Question 8.b; and Saratoga HC Post-Program Report, Question 3. [↑](#footnote-ref-41)
40. Lists of these and other devices and their utility are cited in Stony Brook UH Post-Program Report, Question 2, p.1; Asian Pacific HCV Post-Program Report, Questions 3.b, 5.b, 6.b (Outcomes tab); El Rio Santa Cruz NHC Post-Program Report, Questions 6.b and 6.c (Outcomes tab); and St. John's Well Child and Family Center, Post-Program Report, Question 1, p.1, <https://www.fcc.gov/ecfs/search/search-filings/filing/102012750916091> (filed Jan. 31, 2022) (St. John's WCFC Post-Program Report). [↑](#footnote-ref-42)
41. For examples of services like telehealth platform licenses, software licenses, and video conferencing subscriptions, see Stony Brook UH Post-Program Report, Question 3.d, pp. 2-7; El Rio Santa Cruz NHC Post-Program Report, Questions 6.b and 6.c (Outcomes tab); and St. John's Riverside Post-Program Report, Question 1, p. 1. [↑](#footnote-ref-43)
42. *See* Barnes Jewish Hospital, Post-Program Report, Question 3.b, p. 3, <https://www.fcc.gov/ecfs/search/search-filings/filing/1012782298990> (filed Jan. 27, 2022) (Barnes Jewish Post-Program Report). [↑](#footnote-ref-44)
43. *Id.*, Question 1, p.2. [↑](#footnote-ref-45)
44. *See* Asian Pacific HCV Post-Program Report, Question 3.b (Outcomes tab). [↑](#footnote-ref-46)
45. *Id.*, Question 6.b. [↑](#footnote-ref-47)
46. *See* Grady Memorial Hospital Corporation, Post-Program Report, Question 3.d, p. 2, <https://www.fcc.gov/ecfs/search/search-filings/filing/10131470907934> (filed Jan. 31, 2022) (Grady Post-Program Report). [↑](#footnote-ref-48)
47. *Id.* at 1. [↑](#footnote-ref-49)
48. *See* University of Florida Department of Pediatrics, Post-Program Report, Question 3.b, <https://www.fcc.gov/ecfs/search/search-filings/filing/101070798506947> (filed Jan. 7, 2022) (University of Florida Pediatrics Post-Program Report). [↑](#footnote-ref-50)
49. *Id.*, Questions 3.b, 5, and 6. [↑](#footnote-ref-51)
50. *Id.*, Question 1. [↑](#footnote-ref-52)
51. *See* Saratoga HC Post-Program Report, Question 3, p. 2. [↑](#footnote-ref-53)
52. *Id.*, Question 3, p. 2. [↑](#footnote-ref-54)
53. *See id.* [↑](#footnote-ref-55)
54. *See* Harbor, Post-Program Report, Question 3, p. 2, <https://www.fcc.gov/ecfs/search/search-filings/filing/101311851322425> (filed Jan. 31, 2022) (Harbor Post-Program Report). [↑](#footnote-ref-56)
55. *Id.,* Question 1. [↑](#footnote-ref-57)
56. *See* Harbor Post-Program Report, Question 3, p. 3. [↑](#footnote-ref-58)
57. *See* Barnes Jewish Post-Program Report, Question 3.c, p. 3. [↑](#footnote-ref-59)
58. *See* Asian Pacific HCV Post-Program Report, Question 7.b (Outcomes tab). [↑](#footnote-ref-60)
59. *See* Grady Post-Program Report, Question 3.d, p. 2. [↑](#footnote-ref-61)
60. *See* Valley View Health Center, Post-Program Report, Question 5, <https://www.fcc.gov/ecfs/search/search-filings/filing/10621360711164> (filed June 21, 2021) (Valley View Post-Program Report). [↑](#footnote-ref-62)
61. *See* Providence Regional Medical Center - Everett, Post-Program Report, Question 8, <https://www.fcc.gov/ecfs/search/search-filings/filing/10605063126902> (filed June 4, 2021) (Providence Regional Post-Program Report). [↑](#footnote-ref-63)
62. *See* Faith Regional Health Services, Post-Program Report, Question 1, p. 1, <https://www.fcc.gov/ecfs/search/search-filings/filing/10131300760645> (filed Jan. 31, 2022) (Faith Regional Post-Program Report). [↑](#footnote-ref-64)
63. *Id.*, Question 3.a, p. 1. [↑](#footnote-ref-65)
64. *See* Stony Brook UH Post-Program Report, Question 3, pp. 2-3. [↑](#footnote-ref-66)
65. *Id.*, Question 3, p. 3. [↑](#footnote-ref-67)
66. *Id.*, Question 3, p. 3. [↑](#footnote-ref-68)
67. *See* Atlantic Health Post-Program Report, Questions 5.b, 7.b, 8.b. [↑](#footnote-ref-69)
68. *Id.*, Question 9.b. [↑](#footnote-ref-70)
69. *Id.*, Questions 2.b, 4.b. [↑](#footnote-ref-71)
70. World Health Organization, Mental Health and COVID-19: Early evidence of the pandemic's impact at 1 (2022), <https://www.who.int/publications/i/item/WHO-2019-nCoV-Sci_Brief-Mental_health-2022.1>. [↑](#footnote-ref-72)
71. *See* Access Community Health Centers, Inc., Post-Program Report, Question 4, <https://www.fcc.gov/ecfs/search/search-filings/filing/104200275909696> (filed Apr. 20, 2021) (Access CHC Post-Program Report). [↑](#footnote-ref-73)
72. *See* Access CHC Post-Program Report, Question 5. [↑](#footnote-ref-74)
73. *Id.*, Question 3. [↑](#footnote-ref-75)
74. *See* Barnes Jewish Post-Program Report, Question 3.a, p. 2. [↑](#footnote-ref-76)
75. *See* Spring Branch CHC Post-Program Report, Question 3.b. [↑](#footnote-ref-77)
76. *See* Eastern Shore Rural Health Post-Program Report Branch CHC Post-Program Report, Question 3.c. [↑](#footnote-ref-78)
77. *Id.*, Question 3.c. [↑](#footnote-ref-79)
78. *Id.*, Question 5. [↑](#footnote-ref-80)
79. *See* Harbor Post-Program Report, Question 3, p. 2. [↑](#footnote-ref-81)
80. *Id.*, Question 3, pp. 2-3. [↑](#footnote-ref-82)
81. *Id*. [↑](#footnote-ref-83)
82. *Id*. [↑](#footnote-ref-84)
83. *Final Selection Notice* at 2, para. 6. [↑](#footnote-ref-85)
84. *See* *Promoting Telehealth for Low-Income Consumers*, WC Docket No. 18-213, Report and Order, 36 FCC Rcd 10642, 10658, para. 38 (2021) (*Second Connected Care Report and Order*). [↑](#footnote-ref-86)
85. *See id.*, 36 FCC Rcd at 10658, para. 17. [↑](#footnote-ref-87)
86. *Wireline Competition Bureau Announces Connected Care Pilot Program Application Filing Window Opening*, WC Docket No. 18-213, Public Notice, 35 FCC Rcd 12751 (2020) (*Connected Care Pilot Program Filing Window Notice*). [↑](#footnote-ref-88)
87. *Final Selection Notice* at 2, para. 6. [↑](#footnote-ref-89)
88. *FCC Announces Initial Projects Selected for the Connected Care Pilot Program*, WC Docket No. 18-213, Public Notice, 36 FCC Rcd 593 (2021) (*January Selection Notice*). [↑](#footnote-ref-90)
89. *FCC Announces Second Set of Projects Selected for the Connected Care Pilot Program*, WC Docket No. 18-213, Public Notice, 36 FCC Rcd 10533 (2021) (*June Selection Notice*). Shortly after the announcement of the second round of projects, the Commission released a Report and Order offering additional guidance to Pilot Program participants on eligible services, competitive bidding, data reporting, and the invoicing process. *Second Connected Care Report and Order*, 36 FCC Rcd at 10646-49, 10651-54, 10657-59, paras. 14-18, 21-25, 32-34, 36-38. [↑](#footnote-ref-91)
90. *FCC Announces Third Set of Projects Selected for the Connected Care Pilot Program*, WC Docket No. 18-213, Public Notice, 36 FCC Rcd 15952 (2021) (*October Selection Notice*). [↑](#footnote-ref-92)
91. *Final Selection Notice* at 2, para. 6. [↑](#footnote-ref-93)
92. All Connected Care Pilot Program applications are available in WC Docket No. 18-213, which is available on the Commission’s Electronic Filing Comment System. *See* FCC website, Welcome to the FCC’s Electronic Comment Filing System, https://www.fcc.gov/ecfs/search/search-filings (last visited Mar. 13, 2023). [↑](#footnote-ref-94)
93. *See* Blessing Health System Annual Report at 2.1c (Under Provider Focused Questions tab); University of Virginia Health System Annual Report at 2.1c (Under Provider Focused Questions tab). [↑](#footnote-ref-95)
94. *See e.g.* IHS-CAL Round Valley Indian Health Center Application (requesting high-speed patient broadband to allow patients access to remote patient monitoring for chronic health conditions); Heritage Health Clinic Application (implementing video visits to improve adherence to treatment plans); Banyan Community Health Center (reducing emergency room visits and hospitalizations by implementing remote patient monitoring. [↑](#footnote-ref-96)
95. *See id.* [↑](#footnote-ref-97)
96. *See* *e.g.* Christiana Care Health Services Application (focusing on improving access for patients experiencing high risk pregnancy); Intermountain Centers for Human Development Application (focusing on improving access for patients experiencing mental health and substance use disorders). [↑](#footnote-ref-98)
97. *See* IHS-CAL Round Valley Indian Health Center Application (requesting funding to provide patients in rural and tribal communities with broadband capabilities to be able access Telehealth platforms); Heritage Health Clinic Application (requesting funding for high speed wireless broadband internet service for low income patients, vulnerable adults and patients experiencing homelessness); The Metro Health System Application (requesting funding for high-speed broadband for patients who live in public housing). [↑](#footnote-ref-99)
98. University of Virginia Health System Annual Report at 3.4b-d (Under Patient Experience Questions tab) [↑](#footnote-ref-100)
99. The provider is not currently tracking the exact savings but indicates on the report that they have generally increased savings through using connected care services. Temple University Hospital Annual Report at 2.3a (Under Provider Focused Questions tab). [↑](#footnote-ref-101)
100. University of Virginia Health System Annual Report at 3.5b (Under Patient Experience Questions tab). [↑](#footnote-ref-102)
101. *Id*. [↑](#footnote-ref-103)
102. Out of the 111 projects selected for funding, six projects totaling $11.3 million in approved funding formally withdrew from the program. *See* Letter from Sean Whitely-Ross, Chief Financial Officer, OCHIN at 1 (Nov. 10, 2022), <https://www.fcc.gov/ecfs/document/1111205212795/1> (OCHIN Withdrawal Letter); Letter from Melissa Frederick, Manager of Finance Operations, Trinity Health Consortium at 1 (Aug. 16, 2022), <https://www.fcc.gov/ecfs/document/10816210193392/1> (Trinity Healthy Consortium Withdrawal Letter); Letter from Robyn East, Financial Analyst, Heritage Clinic at 1 (Dec. 10. 2021), <https://www.fcc.gov/ecfs/document/1210250327402/1>, (Heritage Clinic Withdrawal Letter); Letter from Shannon Sale, Chief Strategy Officer, Grady Health System at 1 (Nov. 29, 2021), <https://www.fcc.gov/ecfs/document/121372096669/1> (Grady Health System Withdrawal Letter); Letter from Shannon Gerig, Chief Executive Officer, Mountain Valley Health Center at 1 (July 22,2021), <https://www.fcc.gov/ecfs/document/1072656454581/1> (Mountain Valley Health Center Withdrawal Letter); Letter from Rick Davis, Chief Executive Officer, Central Peninsula Hospital at 1 (July 12, 2021), <https://www.fcc.gov/ecfs/document/1071516569438/1> (Central Peninsula Withdrawal Letter). [↑](#footnote-ref-104)
103. *See* OCHIN Withdrawal Letter at 1 (stating “operational barriers and limited capacity” to implement Pilot Program goals impacted their ability to participate in the Program);Grady Withdrawal Letter at 1 (expressing that “changes to priorities related to telemedicine” impacted their feasibility to fully implement their goals for the Program). *See* *also* Central Peninsula Hospital Withdrawal Letter at 1; Trinity Health Consortium Withdrawal Letter at 1; Mountain Valleys Health Center at 1 (explaining that changes in “executive leadership” and “staff” resources impacted their ability to carry out their goals for the Pilot Program). [↑](#footnote-ref-105)
104. Twenty-six projects selected for $10.5 million in funding were removed from the Pilot Program after failing to file their initial Request for Funding by the deadline. *See* *Connected Care and COVID-19 Program Report and Order*, 35 FCC Rcd at 3414, para. 81. [↑](#footnote-ref-106)
105. Participants faced some challenges regarding administration. There were recurring complaints about the complex and cumbersome Invoice Processing Platform (IPP) used for submission and initial review of reimbursement requests. For examples of complaints and suggestions regarding the IPP invoicing platform, *see* Navajo Nation DH Post-Program Report, Question 9, p. 2; Asian Pacific HCV Post-Program Report, Question 5 (General Program Feedback tab); El Rio Santa Cruz NHC Post-Program Report, Question 5 (General Program Feedback tab); Broward Health, Post-Program Report, Question 5 (General Program Feedback tab), <https://www.fcc.gov/ecfs/search/search-filings/filing/109212174429310> (filed Sept. 21, 2021) (Broward Health Post-Program Report); and Atlantic Health Systems, Inc., Post-Program Report, Row 7 (General Program Feedback tab), <https://www.fcc.gov/ecfs/search/search-filings/filing/1013187006634> (filed Jan. 31, 2022) (Atlantic Health Post-Program Report). A few awardees said the eligibility rules for telehealth devices and services were difficult to understand and created uncertainty in making certain purchases. For more information on problems understanding the eligibility rules for telehealth devices and services, *see* the Tanner MC Post-Program Report, Row 3 (General Program Feedback tab) and Saratoga Hospital Consortium, Post-Program Report, Question 9, p. 4, <https://www.fcc.gov/ecfs/search/search-filings/filing/10131257287380> (filed Jan. 31, 2022) (Saratoga HC Post-Program Report). [↑](#footnote-ref-107)