



# PUBLIC NOTICE

Federal Communications Commission  
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## PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES COMMENT AND REPLY COMMENT DATES FOR 988 OUTAGE REPORTING NOTICE OF PROPOSED RULEMAKING

PS Docket Nos. 23-5, 15-80; and WC Docket No. 18-336

**Comments Due: May 8, 2023**

**Reply Comments Due: June 6, 2023**

On January 26, 2023, the Federal Communications Commission (Commission) adopted a Notice of Proposed Rulemaking (*NPRM*) seeking comment on proposed rules to ensure that the Commission and those parties that provide life-saving crisis intervention services to people calling the 988 Lifeline, which includes the Veterans Crisis Lifeline, receive timely and actionable information about 988 service outages that potentially affect those services' ability to meet the immediate health needs of people in suicidal crisis and mental health distress.<sup>1</sup>

The *NPRM* set deadlines for filing comments and reply comments at 30 and 60 days, respectively, after publication of a summary of the *NPRM* in the Federal Register.<sup>2</sup> On April 7, 2023, the Office of the Federal Register published a summary of the *NPRM*.<sup>3</sup> Accordingly, *NPRM* comments must be filed on or before May 8, 2023, and reply comments must be filed on or before June 6, 2023. The *NPRM* contains the comment filing instructions.<sup>4</sup>

For further information regarding Notice, please contact Tara B. Shostek, Cybersecurity and Communications Reliability Division, Public Safety and Homeland Security Bureau, at (202) 418-8130, or by email to [Tara.Shostek@fcc.gov](mailto:Tara.Shostek@fcc.gov).

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<sup>1</sup> *Ensuring the Reliability and Resiliency of the 988 Suicide & Crisis Lifeline; Amendments to Part 4 of the Commission's Rules Concerning Disruptions to Communications; Implementation of the National Suicide Hotline Improvement Act of 2018*, PS Docket Nos. 23-5 and 15-80, WC Docket No. 18-336, Notice of Proposed Rulemaking, FCC 23-7 (Jan. 27, 2023) (*NPRM*).

<sup>2</sup> *Id.* at 1.

<sup>3</sup> Federal Communications Commission, *Ensuring the Reliability and Resiliency of the 988 Suicide & Crisis Lifeline; Rules Concerning Disruptions to Communications; Implementation of the National Suicide Hotline Improvement Act of 2018*, Proposed Rule, 88 Fed. Reg. 20790 (April 7, 2023).

<sup>4</sup> *NPRM* at 18-19, para. 46.