**DA 23-598**

**Released: July 11, 2023**

**Reminder that revised TRS Fund contribution rules apply beginning July 1, 2023**

**CG Docket No. 03-123 and 10-51**

The Consumer and Governmental Affairs Bureau reminds telecommunications carriers and Voice over Internet Protocol (VoIP) service providers that, beginning July 1, 2023, contributors to the Telecommunications Relay Services (TRS) Fund must pay a percentage of their *intrastate, interstate, and international* end-user revenues for support of all Internet-based forms of TRS—IP Captioned Telephone Service (IP CTS), IP Relay Service (IP Relay), and Video Relay Service (VRS).[[1]](#footnote-3) The contribution factor for these payments is calculated as the ratio of IP CTS, VRS, and IP Relay funding requirements to the total *intrastate, interstate, and international* end-user revenues of all contributors for the prior calendar year.[[2]](#footnote-4) For TRS Fund Year 2023-24, the contribution factor for support of Internet-based TRS is 0.01615.[[3]](#footnote-5)

Contributions for support of interstate calls using other relay services—traditional TRS, Speech-to-Speech Relay Service, and Captioned Telephone Service—will continue to be paid as a percentage of contributors’ *interstate and international* end user revenues, using a separate contribution factor.[[4]](#footnote-6) For TRS Fund Year 2023-24, the contribution factor for these non-Internet-based relay services is 0.00025.[[5]](#footnote-7)

Each TRS Fund contributor will receive a statement from the TRS Fund administrator indicating the required contribution amount.[[6]](#footnote-8)

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1. *See* 47 CFR § 64.604(c)(5)(iii)(A); *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*; *Structure and Practices of the Video Relay Service Program*; *Misuse of Internet Protocol Relay Service*, CG Docket Nos. 03-123, 10-51, and 13-24, FCC 22-49 (June 30, 2022) (*2022* *VRS and IP Relay Contribution Base Order*) (including intrastate revenues in the contribution base for support of VRS and IP Relay, beginning July 1, 2023); *Misuse of Internet Protocol (IP) Captioned Telephone Service*; *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities,* CG Docket Nos. 13-24 and 03-123, Report and Order, 34 FCC Rcd 11265, 11268-70, paras. 7-12 (2019) (*2019 IP CTS Contribution Base Order*) (including intrastate revenues in the contribution base for support of IP CTS, beginning July 1, 2020). [↑](#footnote-ref-3)
2. 47 CFR § 64.604(c)(5)(iii)(B). [↑](#footnote-ref-4)
3. *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*; *Structure and Practices of the Video Relay Service Program,* CG Docket Nos. 03-123 and 10-51, Order, DA 23-577, at 9, para. 26 (CGB June 30, 2023) (*2023 TRS Funding Order*). [↑](#footnote-ref-5)
4. *2022* *VRS and IP Relay Contribution Base Order* at 6-7, para. 16 n.48*.* [↑](#footnote-ref-6)
5. *2023 TRS Funding Order* at 9, para. 26. [↑](#footnote-ref-7)
6. 47 CFR § 64.604(c)(5)(iii)(B). [↑](#footnote-ref-8)