

From: [Michael Nemcik](#)
To: [Michael Nemcik](#); [Matthew Collins](#)
Subject: Update on Robocall Mitigation Database Filing
Date: Friday, January 28, 2022 4:03:00 PM

Dear Robocall Mitigation Database Filer:

Upon review of your filing in the Federal Communications Commission's (FCC) Robocall Mitigation Database, we have determined that the robocall mitigation program description for which you are listed as the point of contact is deficient.

FCC rule 47 CFR § 64.6305(b)(2) requires a voice service provider to upload a robocall mitigation program description that explains the specific reasonable steps it is taking to avoid originating illegal robocall traffic as part of a robocall mitigation program. A robocall mitigation program must include detailed practices that can reasonably be expected to significantly reduce the origination of illegal robocalls, and the voice service provider must comply with the practices it describes.

However, your program description does not contain your specific mitigation steps. Rather, it appears you made a filing error and submitted the incorrect attachment.

By Friday, February 11, you must upload a revised mitigation program description that corrects the issue.

Failure to comply could result in referral to the FCC's Enforcement Bureau and removal of this entry from the Robocall Mitigation Database.

Please send any questions via email to Michael.Nemcik@fcc.gov.

Sincerely,

Michael Nemcik

Attorney Advisor
Competition Policy Division, Wireline Competition Bureau
The Robocall Mitigation Database Team