



PUBLIC NOTICE

Federal Communications Commission
45 L Street NE
Washington, DC 20554

News Media Information: 202-418-0500
Internet: www.fcc.gov
TTY: 888-835-5322

DA 24-15
Released: January 5, 2024

MEDIA BUREAU ANNOUNCES COMMENT AND REPLY COMMENT DEADLINES FOR THE CABLE OPERATOR AND DBS PROVIDER BILLING PRACTICES NPRM

MB Docket No. 23-405

Comment Date: February 5, 2024
Reply Comment Date: March 5, 2024

On December 14, 2023, the Commission released a *Notice of Proposed Rulemaking (NPRM)* that sought comment on a proposal to “to adopt customer service protections that prohibit cable operators and direct broadcast satellite (DBS) service providers from imposing early termination fees (ETFs) and billing cycle fees (BCFs) on subscribers.”¹ The Commission set deadlines for filing comments and reply comments in response to the *NPRM* at 30 and 60 days, respectively, after publication of the *NPRM* in the Federal Register.²

A summary of the *NPRM* was published in the Federal Register on January 5, 2024.³ Accordingly, comments will be due on or before February 5, 2024 and reply comments on or before March 5, 2024. Commenters should follow the filing instructions provided in paragraph 26 of the *NPRM*.⁴ The *NPRM* is available on the Commission’s website.⁵

For additional information, contact Katie Costello, Policy Division, Media Bureau at katie.costello@fcc.gov or (202) 418-2233.

- FCC -

¹ *Promoting Competition in the American Economy: Cable Operator and DBS Provider Billing Practices*, Notice of Proposed Rulemaking, MB Docket No. 23-405, FCC 23-106, para. 1 (rel. December 14, 2023) (footnotes omitted).

² *Id.* at 1.

³ 89 FR 740 (January 5, 2024).

⁴ See *NPRM* at para. 26.

⁵ See <https://www.fcc.gov/document/fcc-proposes-rules-eliminate-video-service-junk-fees>.