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ACCESSIBILITY RECORDKEEPING COMPLIANCE CERTIFICATION AND CONTACT INFORMATION REPORTING REQUIREMENTS

CG Docket No. 10-213

The Federal Communications Commission (FCC or Commission) reminds service providers and equipment manufacturers that are subject to section 255, 716, or 718 of the Communications Act of 1934, as amended (the Act),¹ of their obligation to maintain records of their efforts to implement these requirements.² The Commission also reminds these entities of their obligation to file their annual recordkeeping compliance certifications and required contact information no later than April 1, 2024,³ in the Recordkeeping Compliance Certification and Contact Information Registry (RCCCI Registry), a webbased system designed to facilitate compliance with these obligations.⁴

To submit a recordkeeping compliance certification, or to enter or update contact information, please go to https://apps.fcc.gov/rccci-registry/. Additional guidance for filers is available at: https://www.fcc.gov/rccci-filing-instructions.

¹ 47 U.S.C. §§ 255, 617, 619; *see also* 47 CFR pts. 6, 7, 14. These provisions govern accessibility requirements for telecommunications services and equipment, advanced communications services and equipment, and Internet browsers built into mobile phones.

² 47 U.S.C. § 618(a)(5)(A); see also 47 CFR §§ 14.30(b), 14.31(a). At present, providers of, and manufacturers of equipment used for, interconnected VoIP services, non-interconnected VoIP services, and electronic messaging services must comply with the accessibility and usability requirements of Part 14. Implementation of Sections 716 and 717 of the Communications Act of 1934, as Enacted by the Twenty-First Century Communications and Video Accessibility Act of 2010; Amendments to the Commission's Rules Implementing Sections 255 and 251(a)(2) of the Communications Act of 1934, as Enacted by the Telecommunications Act of 1996, CG Docket Nos. 10-213 10-415, and WC Docket No. 96-198, Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd 14557 (2011). Providers of, and manufacturers of equipment used for, interoperable video conferencing services (IVCS) must comply with the requirements of Part 14 by September 3, 2024. See Access to Video Conferencing; Implementation of Sections 716 and 717 of the Communications Act of 1934, as Enacted by the Twenty-First Century Communications and Video Accessibility Act of 2010, CG Docket No. 23-161, Report and Order, Notice of Proposed Rulemaking, Order, FCC 23-50, para. 41 (2023). Further, in 2022, Congress amended "advanced communications services" to include audio and video communications services that are provided to people who are incarcerated, which the Commission refers to as Incarcerated People's Communications Services (IPCS). Martha Wright-Reed Just and Reasonable Communications Act of 2022, Pub. L. No. 117-338, 136 Stat. 6156; 47 U.S.C. §§ 152(b), 153(1)(E), 276(b)(1)(A), (d); see also Incarcerated People's Communications Services; Implementation of the Martha Wright-Reed Act; Rates for Interstate Inmate Calling Services, WC Docket Nos. 23-62, 12-375, Notice of Proposed Rulemaking and Order, FCC 23-19, paras. 75-77 (2023) (seeking comment on necessary changes to part 14 to implement the amended definition of ACS.). A Public Notice will be released at a later time to announce the effective date of the RCCCI filing requirement for IVCS and IPCS providers.

³ 47 CFR § 14.31(b)(3).

⁴ 47 U.S.C. § 618; see also 47 CFR § 14.31(b).

Accessible Formats. To request this Public Notice in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), contact the Consumer and Governmental Affairs Bureau (CGB) at 202-418-0530 or by email to fcc504@fcc.gov.

Additional Information. For further information regarding this Public Notice, contact Robert McConnell, Disability Rights Office, CGB, at 202-769-0760 or by e-mail to Robert.McConnell@fcc.gov.

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