



PUBLIC NOTICE

Federal Communications Commission
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DA 25-1076

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**EXTENSION OF CONDITIONAL CERTIFICATIONS OF
GLOBAL CAPTION, INC., AND NAGISH, INC.,
TO PROVIDE INTERNET PROTOCOL CAPTIONED TELEPHONE SERVICE**

CG Docket No. 03-123

By the Chief, Consumer and Governmental Affairs Bureau:

By this Public Notice, the Consumer and Governmental Affairs Bureau (Bureau) extends for six months, through June 18, 2026, the conditional certifications for Global Caption, Inc., and Nagish, Inc., to provide Internet Protocol Captioned Telephone Service (IP CTS) supported by the Interstate Telecommunications Relay Services (TRS) Fund.¹

On January 4, 2024, the Bureau granted conditional certifications to provide IP CTS to Global Caption² and Nagish³ each for a period of two years, through January 5, 2026. Subsequently, Global Caption sought to expand the scope of its authorization to provide IP CTS⁴ and to extend its current conditional certification,⁵ and Nagish filed a request for full certification to provide IP CTS and IP Relay.⁶ Given these recent requests, and the recent temporary lapse in federal government funding, the Bureau finds that additional time is necessary to complete its consideration of Global Caption's and Nagish's applications for full certification. To ensure uninterrupted service to consumers while the Bureau completes its review of these applications, the conditional certifications for Global Caption and Nagish are extended for six months, through June 18, 2026, or until the effective date of grant or denial of full

¹ See *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51, Second Report and Order and Order, 26 FCC Rcd 10898, 10914-15, para. 37 (2011) (authorizing conditional certification for providers of TRS). IP CTS "permits an individual who can speak but who has difficulty hearing over the telephone to use a telephone and an [IP]-enabled device via the Internet to simultaneously listen to the other party and read captions of what the other party is saying." 47 CFR § 64.601(26) (definition of IP CTS).

² See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, Order, 39 FCC Rcd 82 (CGB 2024), <https://www.fcc.gov/document/global-caption-conditional-certification-order-provide-ip-cts>.

³ See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, Order, 39 FCC Rcd 92 (CGB 2024), <https://www.fcc.gov/document/nagish-conditional-certification-order-provide-ip-cts>.

⁴ See Global Caption, Inc., Internet-Based Certification Application Amendment, CG Docket No. 03-123 (filed Aug. 1, 2025) (Amendment), <https://www.fcc.gov/ecfs/search/search-filings/filing/10801139420155>; *Comment Sought on Amendment to Application of Global Caption, Inc., for Certification as a Provider of IP Captioned Telephone Service*, CG Docket No. 03-123, Public Notice, DA 25-950 (CGB Nov. 18, 2025).

⁵ See Global Caption, Inc., Internet-Based TRS Certification Motion for Extension of Conditional Certification, CG Docket No. 03-123 (filed Dec. 5, 2025) (seeking a three-year extension) (redacted).

⁶ See Nagish, Inc., Request for Full Certification, CG Docket No. 03-123 (filed Oct. 16, 2025), <https://www.fcc.gov/ecfs/document/1016207532352/1>.

certification, whichever occurs earlier. These extensions, which are without prejudice to the Commission's final determination on the applications, are effective upon release of this Public Notice.

People with Disabilities. To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Bureau at 202-418-0530 (voice).

Additional Information. For further information regarding this Notice, please contact William Wallace, Disability Rights Office, Consumer and Governmental Affairs Bureau, at 202-418-2716 or by e-mail to William.Wallace@fcc.gov.

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