

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of

)
)
)
)

Robocall Mitigation Database Filers

EB-TCD-24-00036891

ORDER

Adopted: August 6, 2025

Released: August 6, 2025

By the Acting Chief, Enforcement Bureau:

I. INTRODUCTION

1. By this Order, the Enforcement Bureau (Bureau) of the Federal Communications Commission (Commission or FCC) removes the Robocall Mitigation Database (RMD) certifications of the companies (each, a Company; collectively, the Companies) identified in Appendix A. Each Company's RMD certification is deficient because: (a) a robocall mitigation plan was not provided or the plan lacks information required to be submitted by February 26, 2024; and (b) the certification lacks information required by that same date. On December 10, 2024, the Bureau issued an Order affording the Companies a final opportunity to cure the deficiencies in their RMD certifications and notify the Bureau that the deficiencies have been cured; or to file a response with sufficient explanation for why the Bureau should not remove the Company's certification from the RMD.¹ The Companies failed to do either. **Removal of a Company's certification from the RMD requires all intermediate providers and voice service providers to cease accepting all calls directly from the Company.**² The Companies identified in Appendix A shall not re-file an RMD certification without the prior approval of the FCC's Wireline Competition Bureau (WCB) and the Bureau.

II. BACKGROUND

2. The FCC established the RMD in 2020 to promote transparency and effective robocall mitigation.³ On March 16, 2023, the Commission adopted amendments to section 64.6305 of its rules in the *Sixth Caller ID Authentication Order* that enhanced the information requirements for RMD certifications and expanded the obligation to submit a robocall mitigation plan for new and existing filers.⁴ On May 18, 2023, the Commission adopted additional amendments to section 64.6305 in the *Seventh Call Blocking Order* that required all providers to include a commitment to respond fully to

¹ See *2,411 Robocall Mitigation Database Filers*, 39 FCC Rcd 13318, 13318, para. 1 (EB 2024) (*Show Cause Order*).

² See 47 CFR § 64.6305(g).

³ *Call Authentication Trust Anchor*, WC Docket No. 17-97, Second Report and Order, 36 FCC Rcd 1859, 1902, para. 82 (2020) (*Second Caller ID Authentication Order*).

⁴ See *Call Authentication Trust Anchor*, WC Docket No. 17-97, Sixth Report and Order and Further Notice of Proposed Rulemaking, 38 FCC Rcd 2573, 2592-2601, paras. 36-52 (2023) (*Sixth Caller ID Authentication Order*).

traceback requests within 24 hours in their RMD certifications.⁵ Both of these rule amendments took effect on February 26, 2024, and required all existing filers to update their RMD certifications to provide the newly-required information and updated robocall mitigation plans by that same date.⁶

3. Under the amended rule, voice service providers, gateway providers, and non-gateway intermediate providers⁷ must submit several pieces of information in their RMD certifications. *First*, a provider must certify that all calls that it originates on its network are subject to a robocall mitigation program, that any prior certification has not been removed by Commission action and it has not been prohibited from filing in the RMD, and whether it has fully, partially, or not implemented STIR/SHAKEN on the Internet Protocol portions of its network.⁸ *Second*, the provider must upload a robocall mitigation plan that describes the specific reasonable steps the provider has taken to avoid originating, carrying, or processing illegal robocall traffic as part of its robocall mitigation program based on the role(s) it serves in the call chain,⁹ including: (a) a description of the affirmative, effective measures it is taking to prevent new and renewing customers from originating illegal robocalls (if it is a voice service provider); (b) a description of any call analytic system(s) that it utilizes, including those operated by a third-party vendor; and (c) a description of the procedures it is using to know its upstream providers.¹⁰ *Third*, the provider must provide its business name, address, and other identifying information, including contact information for a person responsible for addressing robocall mitigation-related issues, and its principals, affiliates, subsidiaries, and parent companies.¹¹ *Fourth*, the provider must include certain other information, including: (a) the role it is playing in the call chain; (b) detailed information supporting any claimed STIR/SHAKEN implementation extension or exemption; (c) a statement whether it or any affiliated entity has been subject to a Commission or other law enforcement agency action or investigation in the prior two years due to suspected involvement with illegal robocalling or spoofing, or due to a deficiency in its RMD certification; and (d) the provider's commitment to respond fully to traceback requests within 24 hours.¹²

⁵ *Advanced Methods to Target and Eliminate Unlawful Robocalls, Call Authentication Trust Anchor*, CG Docket No. 17-59, WC Docket No. 17-97, Seventh Report and Order in CG Docket 17-59 and WC Docket 17-97, Eighth Further Notice of Proposed Rulemaking in CG Docket 17-59, and Third Notice of Inquiry in CG Docket 17-59, 38 FCC Rcd 5404, 5422, para. 52 (2023) (*Seventh Report and Order*).

⁶ *See Wireline Competition Bureau Announces Robocall Mitigation Database Filing Deadlines and Instructions and Additional Compliance Dates*, WC Docket No. 17-97, Public Notice, 39 FCC Rcd 383, 383-87 (WCB 2024) (*RMD Public Notice*); *Advanced Methods to Target and Eliminate Unlawful Robocalls, Call Authentication Trust Anchor*, 89 Fed. Reg. 4833, 4833 (Jan. 25, 2024) (establishing February 26, 2024 as the effective date for the amendments to section 64.6305) (*Seventh Report and Order Effective Date*).

⁷ The *Sixth Caller ID Authentication Order* amended section 64.6305 to require non-gateway intermediate providers to file certifications in the RMD for the first time. *See* 47 CFR § 64.6305(f); *Sixth Caller ID Authentication Order*, 38 FCC Rcd at 2593, para. 38; *RMD Public Notice*, 39 FCC Rcd at 384.

⁸ 47 CFR § 64.6305(d)(1), (e)(1), (f)(1); *Sixth Caller ID Authentication Order*, 38 FCC Rcd at 2595, 2597, paras. 42, 46; *RMD Public Notice*, 39 FCC Rcd at 385.

⁹ *See Sixth Caller ID Authentication Order*, 38 FCC Rcd at 2593, para. 39; *RMD Public Notice*, 39 FCC Rcd at 385, 388.

¹⁰ 47 CFR § 64.6305(d)(2)(ii), (e)(2)(ii), (f)(2)(ii); *Sixth Caller ID Authentication Order*, *supra* note 4, at 2593-95, paras. 40-41; *RMD Public Notice*, 39 FCC Rcd at 386-87.

¹¹ 47 CFR § 64.6305(d)(4), (e)(4), (f)(4); *Sixth Caller ID Authentication Order*, *supra* note 4, at 2595-96, 2597, 2599, paras. 42-43, 46, 48; *RMD Public Notice*, 39 FCC Rcd at 385-86.

¹² 47 CFR §§ 64.6305(d)(2)(i), (iii), (iv), 64.6305(e)(2)(i), (iii), (iv), 64.6305(f)(2)(i), (iii), (iv); *Sixth Caller ID Authentication Order*, *supra* note 4, at 2596-99, paras. 43-47; *RMD Public Notice*, 39 FCC Rcd at 385-86.

4. The Bureau may remove a certification from the RMD that is deficient.¹³ To do so, the Commission first contacts the provider, notifying it that its certification is deficient, explaining the nature of the deficiency, and giving the provider an opportunity to cure the deficiency.¹⁴ If the provider fails to cure the deficiency, the Bureau will release an order finding that a provider's certification is deficient based on the available evidence and direct the provider to cure the deficiency in its certification within 14 days, and notify the Bureau that the deficiency has been cured, or explain why the Bureau should not remove the Company's certification from the RMD.¹⁵ If the provider fails to cure the deficiency or provide a sufficient explanation why its certification is not deficient within that 14-day period, the Bureau will release an order removing the provider's certification from the RMD.¹⁶

5. Following the February 26, 2024 effective date of the amended RMD requirements,¹⁷ WCB conducted a review of certifications in the RMD and identified providers that failed to update their RMD certifications (including their robocall mitigation plans) with the required information by the deadline.¹⁸ WCB notified each Company on March 29, 2024, that its certification was noncompliant with section 64.6305 because the Company had failed to submit an updated RMD certification and updated robocall mitigation plan by the February 26, 2024 deadline.¹⁹ WCB's notification informed each Company that it "must submit an updated certification and updated robocall mitigation plan in the Robocall Mitigation Database by Monday, April 29, 2024."²⁰ After this second deadline, the Companies still had not updated their RMD certifications and robocall mitigation plans with the required information; as a result, WCB referred each Company to the Bureau to initiate removal proceedings.

6. On December 10, 2024, the Bureau released an Order requiring the Companies to cure their deficiencies and notify the Bureau of the same, or inform the Bureau why they should not be removed from the RMD within 14 days of publication of a summary of the Order in the Federal Register.²¹ On December 17, 2024, the summary of the Order was published in the Federal Register.²² Accordingly, the deadline to comply with the Order was December 31, 2024.²³ The Bureau and WCB received responses from some of the companies listed in the Order. As of August 4, 2025, the providers in Appendix A are still missing the required information in their certifications.

¹³ 47 CFR § 0.111(a)(28)(i); see *Second Caller ID Authentication Order*, *supra* note 3, at 1902-1903, para. 83 (voice service provider certifications); *Advanced Methods to Target and Eliminate Unlawful Robocalls, Call Authentication Trust Anchor*, CG Docket No. 17-59, WC Docket No. 17-97, Sixth Report and Order in CG Docket No. 17-59, Fifth Report and Order in WC Docket No. 17-97, Order on Reconsideration in WC Docket No. 17-97, Order, Seventh Further Notice of Proposed Rulemaking in CG Docket No. 17-59, and Fifth Further Notice of Proposed Rulemaking in WC Docket No. 17-97, 37 FCC Rcd 6865, 6882, para. 40 (2022) (addressing gateway provider certifications); *Sixth Caller ID Authentication Order*, *supra* note 4, 38 FCC Rcd at 2602-2603, paras. 56-57 (addressing non-gateway intermediate provider certifications).

¹⁴ *Sixth Caller ID Authentication Order*, *supra* note 4, at 2604, para. 60.

¹⁵ *Id.*

¹⁶ *Id.*

¹⁷ See *Seventh Report and Order Effective Date*, *supra* note 6, at 4833 (establishing February 26, 2024, as the effective date for the amendments to section 64.6305).

¹⁸ *Id.*

¹⁹ Email from Robocall Mitigation Database Team (Mar. 29, 2024) (on file in EB-TCD-24-00036891).

²⁰ *Id.*

²¹ See *Show Cause Order*, *supra* note 1, at 13318, 13321, paras. 1, 8.

²² *In the Matter of 2,411 Robocall Mitigation Database Filers*, 89 Fed. Reg. 102144 (Dec. 17, 2024).

²³ See *id.*

III. DISCUSSION

7. The Bureau finds that the Companies listed in Appendix A have deficient RMD certifications because they failed to update their certifications with the required information. Despite receiving an email notification from WCB informing the Company that its RMD certification was noncompliant, and an order from the Bureau to cure the deficiency or explain why the Company should not be removed,²⁴ each Company listed in Appendix A failed to take remedial measures. Therefore, the Companies' RMD filings are deficient and warrant removal. While not a basis for the removal of the Companies listed in Appendix A, we note that the Companies have transmitted suspected illegal robocalls as either an originating or gateway provider.²⁵ Moreover, many of the Companies have failed to respond to traceback requests.²⁶ All voice service providers play a critical role in the call path, and a full and rapid response to traceback requests is required by the Commission's rules²⁷ and is "essential to identifying both callers placing illegal calls and the voice service providers that facilitate them."²⁸

8. We remove the certifications of the Companies identified in Appendix A from the RMD as of the release date of this Order. **All intermediate providers and voice service providers must cease accepting traffic from the Companies within two business days of the release date of this Order.**²⁹ The Companies shall not refile in the RMD unless and until both WCB and the Bureau consent.

9. Additionally, we remind *all* providers of their RMD obligations. Section 64.6305 requires providers to submit information about their STIR/SHAKEN implementation, robocall mitigation practices, and business information.³⁰ Providers must keep this information up-to-date.³¹ Failure to comply with the requirements of section 64.6305 of the Commission's rules may result in the removal of a provider's certification from the RMD.³² Complete and accurate RMD certifications are essential to ensuring that providers are taking steps to mitigate illegal robocalls.

IV. ORDERING CLAUSES

10. Accordingly, **IT IS ORDERED** that, pursuant to sections 4(i), 4(j), 227b, 251(e), and 403 of the Communications Act of 1934, as amended, 47 U.S.C. §§ 154(i), 154(j), 227b, 251(e), and 403, and sections 0.111, 0.311, 1.1, and 64.6305 of the Commission's rules, 47 CFR §§ 0.111, 0.311, 1.1, and 64.6305, this Order is **ADOPTED**.

11. **IT IS FURTHER ORDERED** that the Companies named in Appendix A are **IMMEDIATELY REMOVED** from the Robocall Mitigation Database as of the release date of this Order.

²⁴ See *supra* note 19; *Show Cause Order*, *supra* note 1, at 13322, 13323, para. 13 & App. A.

²⁵ See 47 CFR § 64.1200(n)(4) (requiring a voice service provider to take "affirmative, effective measures to prevent new and renewing customers from using its network to originate illegal calls . . .").

²⁶ See *id.* § 64.1200(n)(1) (requiring voice service providers to respond to traceback requests within 24 hours); see also ITG Subpoena Response (July 31, 2025) (on file at EB-TCD-24-00036891).

²⁷ 47 CFR § 64.1200(n)(1) (requiring all providers to respond to traceback requests within 24 hours).

²⁸ *Seventh Report and Order*, *supra* note 5, at 5412, para. 22.

²⁹ See 47 CFR § 64.6305(g); *Sixth Caller ID Authentication Order*, *supra* note 4, 38 FCC Rcd at 2603, para. 58; *Global UC Inc*, Removal Order, 37 FCC Rcd 13376, 13379, para. 8 (EB 2022).

³⁰ See 47 CFR §§ 64.6305(d)-(f).

³¹ See 47 CFR §§ 64.6305(d)(5); (e)(5); (f)(5) (requiring providers to update filings within 10 business days of any change in information).

³² See 47 CFR § 0.111(a)(28)(i); *supra* note 13.

12. **IT IS FURTHER ORDERED** that within **two business days** of the release of this order all intermediate providers and voice service providers **MUST CEASE ACCEPTING TRAFFIC FROM THE COMPANIES NAMED IN APPENDIX A.**

13. **IT IS FURTHER ORDERED** that pursuant to section 1.102(b) of the Commission's rules, 47 CFR § 1.102(b), this Order **SHALL BE EFFECTIVE** upon release.

14. **IT IS FURTHER ORDERED** that each Company named in Appendix A shall not refile in the Robocall Mitigation Database unless and until both the Wireline Competition Bureau and the Enforcement Bureau consent.

15. **IT IS FURTHER ORDERED** that copies of this Order shall be sent by email to the robocall mitigation contact (as certified in the RMD) for each Company listed in Appendix A.

FEDERAL COMMUNICATIONS COMMISSION

Patrick Webre
Acting Chief
Enforcement Bureau

Appendix A

RMD File No.	Business Name
RMD0001530	AKA Management, Inc.
RMD0001705	Talk Telecom
RMD0001716	VaultTel Solutions LLC
RMD0001719	ETI Telecom Inc
RMD0001925	TELEVOX COMMUNICATIONS LLC
RMD0001951	Duratel LLC
RMD0002034	Astro Telecommunications LLC
RMD0002232	PZ Telecommunication LLC
RMD0002768	Great Choice Telecom LLC
RMD0003161	Callvox
RMD0003312	Articul8, LLC
RMD0003449	Incorpus Telenetworks
RMD0003915	KWK Communications, Inc.
RMD0004121	VinaKom Inc
RMD0004456	Perfect Pitch
RMD0004648	PLD, LLC
RMD0004681	MOSAIC NETWORKX LLC
RMD0004741	Ztelecom LLC
RMD0004871	Lata 1 Communications Inc.
RMD0004909	United Internet Services, LLC
RMD0004930	RDTEL, INC.
RMD0004961	Backbone Communications
RMD0005026	ZTelecom LLC
RMD0005059	Xoom Telecom LLC
RMD0005079	Techshoster LLC
RMD0005096	KKGaming, Inc
RMD0005254	Trinity Telecom Services
RMD0005431	Soapbox Systems Inc
RMD0005461	Valstarr Asia
RMD0005581	Moral Telecom
RMD0005706	SB&B AMERICAN COMMUNICATIONS
RMD0005787	IP PBX Support, Inc
RMD0005882	Illum Telecommunication Limited
RMD0005997	KosmosCommunications LLC
RMD0006115	MetroIP Communications, LLC
RMD0006339	USDS
RMD0006429	Davosec LLC
RMD0006584	SFM Networks LLC
RMD0006614	Mscall
RMD0006619	SipKonnnect LLC
RMD0006671	GTX Communications LLC
RMD0006937	South Central Tower Co.
RMD0007017	Affinity Technology Solutions LLC
RMD0007302	Cherry Voice Inc.
RMD0007517	Voximplant, Inc.
RMD0007551	Alvaria, Inc.
RMD0007587	RAZA GLOBAL INC
RMD0007681	World Voice Telecom LLC

RMD0007721	Voltexeo
RMD0007827	Nettalk Voice Inc
RMD0008017	MS TEL Corp.
RMD0008063	Guentha Teknical
RMD0008172	Zealous Services LLC
RMD0008303	inbound inc
RMD0008390	Arctele Communications, Inc.
RMD0008420	Nuance Communications, Inc
RMD0008435	Onetree LLC
RMD0008459	Vultik INC
RMD0008467	Next Communications, Inc.
RMD0008473	Nexus IT Consultants LLC
RMD0009030	gbcbusinessgroup
RMD0009072	Dravis Technologies LLC
RMD0009087	KNOBLOCH COMMUNICATIONS
RMD0009215	One Eye LLC
RMD0009252	Trunk Tel LLCC
RMD0009360	knoblochcommunications
RMD0009369	PrestigeDRVoIP.Com Inc
RMD0009377	Peer Voip Services
RMD0009436	mancomtec LLC
RMD0009475	Technology Brokers Intl Corp
RMD0009490	Family Communication Inc.
RMD0009506	AKV TECHNOLOGIES LLC
RMD0009650	commventures llc
RMD0009677	Contravoip LLC
RMD0009681	SMARTBIZSOLS INC
RMD0009706	Xpertelecom Corporation
RMD0009729	Huffman Telecom Corp
RMD0009754	Voipvip.net LLC
RMD0009761	The Net Calls, LLC
RMD0009779	Blue Diamond Communications Inc
RMD0009795	DIGICONNECT LLC
RMD0009824	Innovative Tech LLC
RMD0009869	Jumpsolinc
RMD0009874	SKISIP LIMITED
RMD0009965	Voip Voice Telecom Inc
RMD0009996	AKS Infotech
RMD0010490	URTH ACCESS, LLC
RMD0010687	SYNDEO NETWORKS, INC
RMD0010821	MY BUSINESS VOIP
RMD0010876	Onlinecer Solutions LLC
RMD0011007	Dial Vista
RMD0011088	Legrand Telecom
RMD0011165	CallWin LLC
RMD0011256	VOXPACE LLC
RMD0011309	Voice Fetch
RMD0011310	DIGITAL PURVEY LLC
RMD0011325	Swift Telco LLC
RMD0011352	Astro Telco LLC
RMD0011371	Zone-tel

RMD0011390	VacVoip ,llc
RMD0011422	Telecom Business Network
RMD0011466	Predator Studio LLC
RMD0011555	Agnes Sophisticated Hair LLC
RMD0011736	TERRA VOIP
RMD0011749	Platinum Voice Services
RMD0011828	VOIP CITI
RMD0011853	BMS Tele LLC
RMD0011872	Joonto, Inc.
RMD0011890	Transcom Consulting LLC
RMD0011995	Voice Radial
RMD0012042	Innovation Tel
RMD0012062	perfect call
RMD0012068	Vos Logic
RMD0012106	Dtel Network LLC
RMD0012154	FILASCO AMERICA LLC
RMD0012250	VAULT SYSTEMS LLC
RMD0012266	Solid Double LLC
RMD0012301	Techlinkhub LLC
RMD0012331	INTELLIVISION TECH
RMD0012434	Linphones LLC
RMD0012450	TEL X NETWORKS
RMD0012486	Atlas Direct Marketing LLC
RMD0012511	WHITE OMEN IT CONSULTING, Inc.
RMD0012541	Konnect1
RMD0012542	Voip Torque
RMD0012561	Tellus 247
RMD0012579	Chatmantics Inc
RMD0012595	Bray Telecom LLC
RMD0012627	Blue Storm Network
RMD0012640	Elmiris LLC
RMD0012668	ITD Telecom LLC
RMD0012679	Ringless Portal
RMD0012879	FROSMO UK LIMITED LLC
RMD0012887	Interstellus LLC
RMD0012942	Sipdesk
RMD0012953	alianznetwork
RMD0012958	Neil Wisozk
RMD0012993	50 Stars IT Technologies
RMD0013015	Wyoming Fiber Phone Inc
RMD0013071	directvoicellc
RMD0013094	Sigma Solutions Inc.
RMD0013344	Mobee Apps, LLC
RMD0013358	taconictelcom
RMD0013386	Creceer solutions
RMD0013400	Zeb Telecom
RMD0013512	Zebtelcom
RMD0013523	MAGICTEL LLC
RMD0013563	VOICEZONE COMMUNICATION
RMD0013565	Ran infotech
RMD0013581	Tanya David LLC

RMD0013590	Xicomm LLC
RMD0013600	Stacy Newsome LNCC
RMD0013606	Global Services
RMD0013632	Net Speak Pro LLC
RMD0013633	AllSeeingConnect LLC
RMD0013645	Purple Rose Ltd
RMD0013706	Teocommunications
RMD0013736	Pleedex LLC
RMD0013798	SIP CONNECT
RMD0013851	EncoderSS
RMD0014021	GET DEALS USA LLC
RMD0014356	Advanced Financial Help
RMD0014358	Expedited Financial Help
RMD0014698	CABLE INTERNET BILL LLC
RMD0014827	The Telecom Solution
RMD0014945	ICOE, LLC
RMD0014990	KAZTEL LLC
RMD0015047	Peers Global Solutions, LLC
RMD0015120	BROWN-FORMAN CORPORATION
RMD0015183	Kaiser Telecom LLC
RMD0015323	Unified Data Services
RMD0015377	DEALSCO
RMD0015380	AI TELECOM LLC
RMD0015493	Alliant Financial
RMD0015516	AMB COMMUNICATIONS LLC
RMD0015520	Veriwave Telco, LLC
RMD0015583	Confianza Technologies LLC
RMD0015625	SIPNVOIP
RMD0015627	Voip Studio
RMD0015660	Jay Voice LLC
RMD0015953	Sims Real Estate
RMD0009483	AUM LLC
RMD0013350	
RMD0013076	
RMD0008841	