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CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU ANNOUNCES COMMENT DATES FOR NOTICE OF PROPOSED RULEMAKING ON PROTECTING CONSUMERS FROM UNAUTHORIZED CARRIER CHANGES AND RELATED UNAUTHORIZED CHARGES AND TRUTH-IN-BILLING AND BILLING FORMAT

CG Docket No. 17-169, CC Docket No. 98-170

Comment Date: September 22, 2025 Reply Comment Date: October 21, 2025

On July 25, 2025, the Commission released a Notice of Proposed Rulemaking proposing to streamline and simplify the slamming and truth-in-billing rules to reduce regulatory burdens for providers while retaining core consumer protections.¹ The Notice of Proposed Rulemaking also seeks comment on other issues. The Notice of Proposed Rulemaking sets deadlines for filing comments and reply comments at 30 days and 60 days after publication in the Federal Register.

On August 22, 2025, a summary of the Notice of Proposed Rulemaking was published in the Federal Register.² Accordingly, comments are due September 22, 2025, and reply comments are due October 21, 2025. Complete comment filing instructions are set forth in the Notice of Proposed Rulemaking and the Federal Register.

For further information, contact Richard D. Smith, Attorney Advisor, Consumer Policy Division, Consumer and Governmental Affairs Bureau, at (717) 338-2797 or richard.smith@fcc.gov.

¹ Protecting Consumers from Unauthorized Carrier Changes and Related Unauthorized Charges; Truth-in-Billing and Billing Format, CG Docket No. 17-169, CC Docket No. 98-170, Notice of Proposed Rulemaking, FCC 25-41 (rel. July 25, 2025).

² Federal Communications Commission, Protecting Consumers from Unauthorized Carrier Changes and Related Unauthorized Charges, Truth-in-Billing and Billing Format, Notice of Proposed Rulemaking, 90 FR 41016 (Aug. 22, 2025).