



PUBLIC NOTICE

Federal Communications Commission
45 L Street NE
Washington, DC 20554

News Media Information 202-418-0500
Internet: www.fcc.gov

DA 25-950

Released: November 18, 2025

**COMMENT SOUGHT ON AMENDMENT TO APPLICATION OF GLOBAL CAPTION, INC.,
FOR CERTIFICATION AS A PROVIDER OF IP CAPTIONED TELEPHONE SERVICE**

CG Docket No. 03-123

Comment Date: December 18, 2025

Reply Comment Date: January 20, 2026

The Consumer and Governmental Affairs Bureau (Bureau) seeks comment on an amendment filed by Global Caption, Inc., to its application for certification to provide Internet Protocol Captioned Telephone Service (IP CTS) supported by the Telecommunications Relay Services (TRS) Fund.¹ Global Caption holds conditional certification to provide IP CTS in carceral facilities² and now seeks certification to provide IP CTS to all eligible persons.

Global Caption has redacted portions of its application for which it requests confidential treatment. Access to the redacted material is governed by the Third Protective Order in this docket.³ Global Caption incorporates by reference information in its initial application filed March 11, 2022, and subsequent amendments.⁴

Filing Requirements. Interested parties may file comments on or before the dates indicated above.⁵ All filings must reference CG Docket No. 03-123. Comments may be filed using the Commission's Electronic Comment Filing System (ECFS).

- Electronic Filers: Comments may be filed electronically using the Internet by accessing the ECFS: <https://www.fcc.gov/ecfs/>.
- Paper Filers: Parties who choose to file by paper must file an original and one copy of each filing.

¹ Global Caption, Inc., Internet-Based Certification Application Amendment, CG Docket No. 03-123 (filed Aug. 1, 2025) (Amendment), <https://www.fcc.gov/ecfs/search/search-filings/filing/10801139420155>.

² See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, Order, 39 FCC Rcd 82 (CGB 2024).

³ See *Misuse of Internet Protocol (IP) Captioned Telephone Service; Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket Nos. 13-24, 10-51, and 03-123, Order and Third Protective Order, 33 FCC Rcd 6802, 6803, para. 4 (CGB 2018).

⁴ See Amendment at 3 n.2; Global Caption, Inc., Internet-Based Certification Application, CG Docket No. 03-123 (filed Mar. 11, 2022); Letter from Katherine Baker Marshall, Counsel to Global Caption, to Marlene Dortch, Secretary, FCC, CG Docket No. 03-123 (filed Mar. 30, 2022); Letter from Katherine Baker Marshall, Counsel to Global Caption, to Marlene Dortch, Secretary, FCC, CG Docket No. 03-123 (filed Aug. 10, 2023).

⁵ See 47 CFR §§ 1.1, 1.49.

- Filings can be sent by hand or messenger delivery, by commercial courier, or by U.S. Postal Service. All filings must be addressed to the Secretary, Federal Communications Commission.
- Hand-delivered or messenger-delivered paper filings for the Commission's Secretary are accepted between 8:00 a.m. and 4:00 p.m. by the FCC's mailing contractor at 9050 Junction Drive, Annapolis Junction, MD 20701. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes and boxes must be disposed of before entering the building.
- Commercial courier deliveries (any deliveries not by the U.S. Postal Service) must be sent to 9050 Junction Drive, Annapolis Junction, MD 20701.
- Filings sent by U.S. Postal Service First-Class Mail, Priority Mail, and Priority Mail Express must be sent to 45 L Street, NE, Washington, DC 20554.

Ex Parte Rules. The proceeding this Notice initiates shall be treated as a "permit-but-disclose" proceeding in accordance with the Commission's *ex parte* rules.⁶ Persons making *ex parte* presentations must file a copy of any written presentation or a memorandum summarizing any oral presentation within two business days after the presentation (unless a different deadline applicable to the Sunshine period applies). Persons making oral *ex parte* presentations are reminded that memoranda summarizing the presentation must (1) list all persons attending or otherwise participating in the meeting at which the *ex parte* presentation was made, and (2) summarize all data presented and arguments made during the presentation. If the presentation consisted in whole or in part of the presentation of data or arguments already reflected in the presenter's written comments, memoranda or other filings in the proceeding, the presenter may provide citations to such data or arguments in his or her prior comments, memoranda, or other filings (specifying the relevant page and/or paragraph numbers where such data or arguments can be found) in lieu of summarizing them in the memorandum. Documents shown or given to Commission staff during *ex parte* meetings are deemed to be written *ex parte* presentations and must be filed consistent with rule 1.1206(b). In proceedings governed by rule 1.49(f) or for which the Commission has made available a method of electronic filing, written *ex parte* presentations and memoranda summarizing oral *ex parte* presentations, and all attachments thereto, must be filed through the electronic comment filing system available for that proceeding, and must be filed in their native format (e.g., .doc, .xml, .ppt, searchable .pdf). Participants in this proceeding should familiarize themselves with the Commission's *ex parte* rules.

People with Disabilities. To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Bureau at 202-418-0530 (voice).

Additional Information. For further information regarding this Notice, please contact William Wallace, Disability Rights Office, Consumer and Governmental Affairs Bureau, at 202-418-2716 or by e-mail to William.Wallace@fcc.gov.

– FCC –

⁶ 47 CFR §§ 1.1200 *et seq.*