



PUBLIC NOTICE

Federal Communications Commission
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News Media Information 202-418-0500
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ACCESSIBILITY RECORDKEEPING COMPLIANCE CERTIFICATION AND CONTACT INFORMATION REPORTING REQUIREMENTS

CG Docket No. 10-213

The Federal Communications Commission (FCC or Commission) reminds service providers and equipment manufacturers that are subject to section 255, 716, or 718 of the Communications Act of 1934, as amended (the Act),¹ of their obligation to maintain records of their efforts to implement these requirements.² The Commission also reminds these entities of their obligation to file their annual recordkeeping compliance certifications and required contact information no later than April 1, 2025,³ in the Recordkeeping Compliance Certification and Contact Information Registry (RCCCI Registry), a web-based system designed to facilitate compliance with these obligations.⁴

Who is required to file?

Any entity that provides services and equipment covered by Section 255, 716, or 718 of the Communications Act must submit its recordkeeping compliance certification and contact information annually and update that information as needed.

Section 255 and the Commission's implementing rules apply to the following:

- (a) any provider of telecommunications service, interconnected VoIP, voicemail, or interactive menu service;
- (b) any manufacturer of telecommunications or interconnected VoIP equipment or customer premises equipment; and
- (c) any telecommunications carrier.⁵

Section 716 and the Commission's implementing rules apply to the following, with some exceptions:

- (a) any provider of advanced communications services;⁶ and

¹ 47 U.S.C. §§ 255, 617, 619; *see also* 47 CFR pts. 6, 7, 14. These provisions govern accessibility requirements for telecommunications services and equipment, advanced communications services and equipment, and Internet browsers built into mobile phones.

² 47 U.S.C. § 618(a)(5)(A); *see also* 47 CFR §§ 14.30(b), 14.31(a).

³ 47 CFR § 14.31(b)(3).

⁴ 47 U.S.C. § 618; *see also* 47 CFR § 14.31(b).

⁵ *See* 47 CFR §§ 6.1, 7.1.

⁶ "Advanced communications services" means interconnected VoIP service, non-interconnected VoIP service, electronic messaging service, interoperable video conferencing service, and any audio or video communications service used by inmates for the purpose of communicating with individuals outside the correctional institution where the inmate is held, regardless of technology used. 47 U.S.C. § 153(1); 47 CFR § 14.10(c).

- (b) any manufacturer of equipment used for advanced communications services.⁷

Section 718 applies to:

- (a) manufacturers of telephones used with public mobile services that include an Internet browser in such telephones; and
- (b) providers of mobile service that arrange for the inclusion of a browser in telephones to sell to customers.⁸

To submit a recordkeeping compliance certification, or to enter or update contact information, please go to <https://apps.fcc.gov/rccci-registry/>. Additional guidance for filers is available at: <https://www.fcc.gov/rccci-filing-instructions>.

Accessible Formats: To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530.

Additional Information: For further information regarding this Public Notice, contact Molly Burgdorf, Disability Rights Office, Consumer and Governmental Affairs Bureau, at (202) 418-2173 or by e-mail to Molly.Burgdorf@fcc.gov. Individuals who use videophones and are fluent in American Sign Language (ASL) may call the FCC's ASL Consumer Support Line at (844) 432-2275.

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⁷ 47 U.S.C. § 617(a)(1); 47 CFR § 14.1(a).

⁸ 47 U.S.C. § 619(a).