



# PUBLIC NOTICE

Federal Communications Commission  
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DA 26-59

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## EXTENSION OF CONDITIONAL CERTIFICATIONS OF ROGERVOICE TO PROVIDE INTERNET PROTOCOL CAPTIONED TELEPHONE SERVICE AND TIVE, LLC TO PROVIDE VIDEO RELAY SERVICE

CG Docket Nos. 03-123 and 10-51

### By the Chief, Consumer and Governmental Affairs Bureau:

By this Public Notice, the Consumer and Governmental Affairs Bureau (Bureau) extends for six months, through July 16, 2026, the conditional certifications for Rogervoice to provide Internet Protocol Captioned Telephone Service (IP CTS) and for Tive, LLC, to provide Video Relay Service (VRS), both supported by the Interstate Telecommunications Relay Services (TRS) Fund.<sup>1</sup>

On January 17, 2024, the Bureau granted Rogervoice conditional certification to provide IP CTS for a period of two years, through January 20, 2026.<sup>2</sup> On November 21, 2025, Rogervoice filed an amendment to its application for full certification.<sup>3</sup> On October 1, 2025, the Bureau extended Tive's conditional certification to provide VRS from October 27, 2025, through January 27, 2026.<sup>4</sup> Given Rogervoice's recent amendment, and the recent temporary lapse in federal government funding, the Bureau finds that additional time is necessary to complete its consideration of Rogervoice's and Tive's applications for full certification. To ensure uninterrupted service to consumers while the Bureau completes its review of these applications, the conditional certifications for Rogervoice and Tive are

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<sup>1</sup> See *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51, Second Report and Order, 26 FCC Rcd 10898, 10914-15, para. 37 (2011) (authorizing conditional certification for providers of TRS). IP CTS "permits an individual who can speak but who has difficulty hearing over the telephone to use a telephone and an [IP]-enabled device via the Internet to simultaneously listen to the other party and read captions of what the other party is saying." 47 CFR § 64.601(a)(26) (definition of IP CTS). VRS is a form of Internet-based TRS that uses a broadband Internet connection between the VRS user and the communications assistant (CA) to enable a person using American Sign Language to communicate over video with another party through a CA. During a VRS call, the CA relays the communications between the two parties, signing what the other party says to the deaf or hard of hearing user and responding in voice to the other party to the call. See 47 CFR § 64.601(a)(57) (defining VRS).

<sup>2</sup> See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, Order, 39 FCC Rcd 245 (CGB 2024), <https://www.fcc.gov/document/rogervoice-conditional-certification-order-provide-ip-cts>.

<sup>3</sup> See Amendment to Application of Rogervoice for Certification to Provide IP Captioned Telephone Service, CG Docket No. 03-123 (filed Nov. 21, 2025), <https://www.fcc.gov/ecfs/document/1121491215027/1>.

<sup>4</sup> See *Extension of Conditional Certification for Tive, LLC, to Provide Video Relay Service*, CG Docket Nos. 03-123 and 10-51, Public Notice, DA 25-924 (CGB Oct. 1, 2025), <https://www.fcc.gov/document/tive-vrs-conditional-certification-extension>. Tive initially received conditional certification in October 2023. See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Structure and Practices of the Video Relay Service Program*, CG Docket Nos. 03-123 and 10-51, Order, 38 FCC Rcd 9731 (CGB 2023), <https://www.fcc.gov/document/fcc-conditionally-certifies-tive-llc-provide-vrs>.

extended for six months from the date of this Public Notice, through July 16, 2026, or until the effective date of grant or denial of full certification, whichever occurs earlier. These extensions, which are without prejudice to the Commission's final determination on Rogervoice's and Tive's applications for full certification, are effective upon release of this Public Notice.

*People with Disabilities.* To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Bureau at 202-418-0530 (voice).

*Additional Information.* For further information regarding this Notice, please contact William Wallace, Disability Rights Office, Consumer and Governmental Affairs Bureau, at 202-418-2716 or by e-mail to [William.Wallace@fcc.gov](mailto:William.Wallace@fcc.gov).

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