



PUBLIC NOTICE

Federal Communications Commission
45 L Street NE
Washington, DC 20554

News Media Information 202-418-0500
Internet: www.fcc.gov

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EXTENSION OF CONDITIONAL CERTIFICATION OF ROGERVOICE SAS, TO PROVIDE INTERNET PROTOCOL CAPTIONED TELEPHONE SERVICE

CG Docket No. 03-123

By the Chief, Consumer and Governmental Affairs Bureau:

By this Public Notice, the Consumer and Governmental Affairs Bureau (Bureau) extends for six months, through January 13, 2027, the conditional certification for Rogervoice SAS to provide Internet Protocol Captioned Telephone Service (IP CTS) supported by the Interstate Telecommunications Relay Services (TRS) Fund.¹

On January 17, 2024, the Bureau granted conditional certification to Rogervoice to provide IP CTS for a period of two years, through January 20, 2026;² the conditional certification was extended to July 16, 2026.³ On November 21, 2025, Rogervoice filed an amendment to its application for full certification to provide IP CTS, updating the information in its initial application.⁴

The Bureau finds that additional time is necessary to complete review of Rogervoice's application for full certification to provide IP CTS. To ensure uninterrupted service to consumers pending Bureau review, Rogervoice's current conditional certification to provide IP CTS is extended for six months, through January 13, 2027. This extension is without prejudice to the Commission's final determination on Rogervoice's IP CTS application, and effective upon release of this Public Notice.

People with Disabilities. To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Bureau at 202-418-0530 (voice).

¹ See *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51, Second Report and Order and Order, 26 FCC Rcd 10898, 10914-15, para. 37 (2011) (authorizing conditional certification for providers of TRS). IP CTS "permits an individual who can speak but who has difficulty hearing over the telephone to use a telephone and an [IP]-enabled device via the Internet to simultaneously listen to the other party and read captions of what the other party is saying." 47 CFR § 64.601(a)(26) (definition of IP CTS).

² See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, Order, 39 FCC Rcd 245 (CGB 2024).

³ See *Extension of Conditional Certifications of Rogervoice to Provide Internet Protocol Captioned Telephone Service and Tive, LLC, to Provide Video Relay Service*, CG Docket Nos. 03-123 and 10-51, Public Notice, DA 26-59 (Jan. 16, 2026).

⁴ See Amendment to Application of Rogervoice for Certification to Provide IP Captioned Telephone Service, CG Docket No. 03-123 (filed Nov. 21, 2025), <https://www.fcc.gov/ecfs/document/1121491215027/1>. Rogervoice's initial application was filed on March 7, 2022. See Application of Rogervoice for Certification to Provide IP Captioned Telephone Service and Request for Waiver, CG Docket No. 03-123 (filed Mar. 7, 2022), <https://www.fcc.gov/ecfs/document/10308635529430/1>; see also Letter from Carol Simpson, Counsel for Rogervoice, to Marlene H. Dortch, Secretary, FCC, CG Docket No. 03-123, Supplement to Application of Rogervoice (filed July 28, 2023), <https://www.fcc.gov/ecfs/document/10729195451572/1>.

Additional Information. For further information regarding this Notice, please contact William Wallace, Disability Rights Office, Consumer and Governmental Affairs Bureau, at 202-418-2716 or by e-mail to William.Wallace@fcc.gov.

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