



PUBLIC NOTICE

Federal Communications Commission
45 L Street NE
Washington, DC 20554

News Media Information 202-418-0500

Internet: www.fcc.gov

DA 26-976

Released: September 14, 2026

PUBLIC SAFETY AND HOMELAND SECURITY BUREAU REMINDS COVERED 911 SERVICE PROVIDERS OF THEIR OBLIGATIONS DURING PHASE-IN OF NEXT GENERATION 911 RELIABILITY RULES

PS Docket Nos. 21-479, 13-75

On June 26, 2026, the Federal Communications Commission released a *Second Report and Order (2026 Reliability Order)* adopting rules to ensure Next Generation 911 (NG911) network reliability and interoperability and updating the 911 reliability rules adopted in 2013.¹ Compliance with the newly adopted rules will not be required until 18 months after the Commission issues a public notice announcing approval by the Office of Management and Budget (OMB).² Today's Public Notice advises covered 911 service providers (CSPs) of their continuing obligations under the 2013 911 reliability rules during the phase-in period for the new regulations.

Ongoing obligation for CSPs to provide reliable service. All providers that were CSPs prior to the *2026 Reliability Order* must continue to provide reliable 911 service now and during the 18-month phase-in period in accordance with the reliability benchmarks for physical diversity, operational integrity, and network monitoring that were originally adopted in 2013.³ CSPs may also take alternative reliability measures that are "sufficient to mitigate the risk of failure."⁴ IP-based CSPs that have filed 911 reliability certifications previously may continue to use alternative measures appropriate to IP networks.⁵

¹ *Facilitating Implementation of Next Generation 911 Services (NG911); Improving 911 Reliability*, PS Docket Nos. 21-479 and 13-75, *Second Report and Order*, FCC 26-39, 2026 WL 2018708 (June 26, 2026), <https://www.fcc.gov/document/fcc-modernizes-next-generation-911-reliability-and-interoperability-0> (*2026 Reliability Order*).

² This phase-in period "provide[s] time for stakeholders to gain experience with implementing reliability measures and interoperability arrangements in NG911 networks as deployments continue to mature." *Id.* at *52, para. 157.

³ *2026 Reliability Order* at *52, para. 157 ("CSPs covered by the 2013 rules will continue to be subject to the reliability benchmarks established under those rules"); see also *Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies*, PS Docket Nos. 13-75 and 11-60, *Report and Order*, 28 FCC Rcd 17476, 17542 (2013) ("All Covered 911 Service Providers shall take reasonable measures to provide reliable 911 service with respect to circuit diversity, central-office backup power, and diverse network monitoring. Performance of the elements of the Certification set forth in subsections (c)(1)(i), (c)(2)(i), and (c)(3)(i) below shall be deemed to satisfy the requirements of this subsection (b)."). The reliability benchmark elements in those subsections have been relocated with minimal revision to 47 CFR § 9.19(c)(1)(ii), (c)(2)(ii), and (c)(3)(ii).

⁴ 47 CFR § 9.19(b).

⁵ *Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies*, PS Docket Nos. 13-75 and 11-60, *Order on Reconsideration*, 30 FCC Rcd 8650, 8656, 8659, paras. 15, 20 (2015).

Annual 911 reliability filing no longer required. As provided in the 2026 Reliability Order, CSPs are no longer required to file annual 911 reliability certifications. Therefore, no reporting is required for 2026 or going forward until the conclusion of 18-month phase-in period.

New filing requirements under the 2026 Reliability Order. CSPs will be required to file initial reliability certifications 18 months after the public notice announcing OMB approval of the new information collection.⁶ That public notice will also include information on filing deadlines for attestations for new CSPs and interoperability reports for certain IP CSPs.⁷

Ongoing obligation to file cessation notices. CSPs covered by the 2013 rules that completely cease to provide covered 911 services have an ongoing duty to notify Bureau staff no later than 60 days after such cessation.⁸ Cessation notices should be submitted via email to 911ReliabilityCertification@fcc.gov.

For further information, contact the Policy and Licensing Division, Public Safety and Homeland Security Bureau at 911ReliabilityCertification@fcc.gov or Chris Fedeli, Attorney Advisor, Policy and Licensing Division, Public Safety and Homeland Security Bureau at (202) 418-1514 or Christopher.Fedeli@fcc.gov.

- FCC -

⁶ 47 CFR § 9.20(a)(2)(i).

⁷ 47 CFR § 9.20(a)(1)(i), (b)(1).

⁸ 47 CFR § 9.20(f).