



# PUBLIC NOTICE

Federal Communications Commission  
445 12th St., S.W.  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Fax-On-Demand 202 / 418-2830  
TTY 202 / 418-2555  
Internet: <http://www.fcc.gov>  
<ftp.fcc.gov>

DA 00-726  
Released: March 30, 2000

## COMMENT SOUGHT ON 911 CALL PROCESSING WAIVER REQUESTED BY MOTOROLA (WT Docket No. 99-328)

**COMMENTS DUE: April 10, 2000**  
**REPLIES DUE: April 17, 2000**

In its Second Report and Order in the Wireless E911 Rulemaking, Docket No. 94-102,<sup>1</sup> the Commission adopted Section 22.921 of the rules. This rule helps improve 911 call completion by requiring new analog wireless handsets to be able to complete 911 calls to either analog carrier in an area, regardless of the programming of the handset for non-911 calls. This requirement took effect on February 13, 2000.

On March 24, 2000, Motorola, Inc. (Motorola) filed a request that the Commission waive the requirements of Section 22.921 to permit Motorola to manufacture 30,000 additional handsets for analog Telematics systems, which are installed in certain car models to provide safety and convenience features such as emergency road service and travel directions; for cellular calling the Telematics system also provides features such as hands-free audio and automatic radio muting.<sup>2</sup> Motorola states that its Telematics systems encountered numerous system malfunctions in using handsets with upgraded software compliant with the rule. Motorola states that it needs the limited authority to manufacture 30,000 additional specialized analog handsets for its Telematics product without the 911 call completion software modifications because inventory handsets manufactured prior to February 13, 2000 are expected to be exhausted by the middle of April.

Pursuant to Sections 1.45 of the Commission's Rules, 47 C.F.R. Section 1.45, interested parties may file comments on the Motorola request no later than **Monday, April 10, 2000**. Replies shall be filed no later than **Monday, April 17, 2000**. All comments shall reference the docket number of this proceeding. Comments may be filed using the Commission's Electronic Comment Filing System (ECFS) or by filing paper copies. Comments filed through the ECFS can be sent as an electronic file via the Internet to <http://www.fcc.gov/e-file/ecfs.html>. In

<sup>1</sup> *Revision of the Commission's Rules To Ensure Compatibility With Enhanced 911 Emergency Calling Systems*, CC Docket No. 94-102, *Second Report and Order*, 14 FCC Rcd 10954 (1999).

<sup>2</sup> The Wireless Telecommunications Bureau previously granted Motorola a waiver of the February 13, 2000 requirement solely for multimode TDMA handsets. See *911 Call Processing Modes*, WT Docket No. 99-328, DA 00-324 (released February 18, 2000).

completing the transmittal screen, commenters should include their full name, Postal Service mailing address, and the docket number of this proceeding. Parties filing electronically should also e-mail a copy of their comments to [dgrosh@fcc.gov](mailto:dgrosh@fcc.gov). Parties who choose to file by paper must file an original and four copies of each filing with the Commission's Secretary (Magalie Roman Salas, Office of the Secretary, Federal Communications Commission, 445 12<sup>th</sup> Street, S.W., Washington, D.C. 20554) and a diskette copy to the Commission's copy contractor (International Transcription Service, Inc. (ITS), CY-B400, (202) 857-3800). It is also available for inspection and copying in the Reference Information Center, Federal Communications Commission, Court Yard Level, Room CY-A257, 445 12<sup>th</sup> Street, S.W., Washington, D.C. or may be purchased from ITS.

Pursuant to section 1.1206 of the Commission's Rules, 47 C.F.R. Section 1.1206, this proceeding will be conducted as a permit-but-disclose proceeding in which ex parte communications are permitted subject to disclosure.

For further information, contact Dan Grosh or Patrick Forster, (202) 418-1310.

- FCC -