

# **CONSUMER/DISABILITY TELECOMMUNICATIONS ADVISORY COMMITTEE**

## ***SUBCOMMITTEE WORKING GROUPS***

### **Consumer Protection and Education**

- Cramming
- Slamming
- Consumer friendly billing
- Detariffing
- Bundling of services
- Customer service
- Privacy
- Telemarketing abuses
- Predictive dialing
- Pay phone disclosures
- Numbering allocation
- Obtaining information about products and services

### **Access by People with Disabilities**

- Telecommunications relay services
- Video description
- Captioning
- Accessible billing
- Accessible design of telecommunications equipment
- Access to network services (wireline and wireless)
- Convergence issues

### **Availability and Affordability of Telecommunications Products and Services**

- Service to unserved or underserved populations
- Universal Service (schools, libraries, etc.)
- Local service in rural areas
- Broadband
- Digital television
- Cable
- Satellite
- Low power FM
- Lifeline/Link-up programs
- Convergence issues