

FOR IMMEDIATE RELEASE:
June 4, 2001

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NEW FCC CONSUMER E-MAIL SERVICE IS NOW AVAILABLE

Washington, DC The Federal Communications Commission (FCC) today announced the availability of a new e-mail service to apprise consumers about developments at the FCC, to disseminate consumer information materials prepared by the Commission to a wide audience and to invite comments from other interested parties on FCC regulatory proposals.

FCC fact sheets, consumer brochures and alerts, news releases, public notices, notices of proposed rulemaking, reports and orders, and other consumer-related information are the types of items that will be sent out via this new e-mail distribution list. This service is operated by the Consumer Education Office in the FCC's Consumer Information Bureau.

This free e-mail service enables anyone to subscribe and receive FCC publications and notices of interest to consumers.

To subscribe, submit a subscription request by e-mail to the following address:

`subscribe@info.fcc.gov`

Put the following request in the subject line or in the body of the message (not both):

`subscribe fcc-consumer-info firstname lastname` (replace with real first name and last name)

To unsubscribe send the following request using the same procedure as with subscribing:

`unsubscribe fcc-consumer-info`

Those who have difficulties subscribing to this list should send an e-mail message describing the problems to `lneely@fcc.gov` for assistance.

This new service is one of several ways in which consumers can get information from the FCC. Individuals may also visit the FCC's website, www.fcc.gov, which contains extensive information on virtually all telecommunications-related issues. Individuals can also find consumer-friendly fact sheets and brochures at the FCC's Consumer Information Bureau's website, www.fcc.gov/cib. Consumers may send inquiries and complaints concerning regulated telecommunications services to the FCC's Consumer Centers through a variety of methods: phone: (toll-free): 1-888-CALL-FCC (voice); 1-888-TELL-FCC (TTY); postal mail: 445 12th St. SW, Washington, DC, 20554; e-mail: `fccinfo@fcc.gov`. (general inquiries and complaints); `access@fcc.gov` (disability-related inquiries and complaints).

In addition, the FCC maintains another listserv, through which it e-mails out its "Daily Digest," a summary of all its actions with links to the full texts. Directions for subscribing to the Daily Digest listserv are available on the FCC's homepage under "Daily Digest."

