



NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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CONSUMER & GOVERNMENTAL AFFAIRS BUREAU LAUNCHES NEW POLICY ISSUES PAGE ON WEB SITE

Washington, DC -- The FCC's Consumer & Governmental Affairs Bureau (CGB) has created a new page on its Web site to centralize information relating to the CGB Policy Division. It is at www.fcc.gov/cgb/policy.

The CGB Policy Division has responsibility for the development of consumer policy concerning Commission-regulated entities, including common carrier, broadcast, wireless, satellite and cable companies.

Through rulemakings and orders for which it has primary responsibility, and by commenting on rulemakings and orders originated by other Bureaus and Offices, the Division helps to ensure that consumer interests are considered in all Commission policy-making activities.

The Division's activities include: issuing orders resolving complaints about unauthorized changes in telecommunications providers (slamming); conducting rulemakings on slamming and other consumer policy issues, including a rulemaking pursuant to the Telephone Consumer Protection Act of 1991 (TCPA), which restricts unsolicited advertising using the telephone and facsimile machine; and, tracking informal inquiries and complaints to identify trends that affect consumers.

The CGB Policy Division page also lists the Division's managers and contacts and items of interest being handled by the Division.

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