



# NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.  
See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).

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## **LOUIS SIGALOS NAMED CHIEF, SHERRY DAWSON NAMED DEPUTY CHIEF OF CGB'S CONSUMER AFFAIRS AND OUTREACH DIVISION**

Washington, DC – Louis J. Sigalos has been named Chief of the Consumer Affairs and Outreach Division (CAOD) of the Consumer & Governmental Affairs Bureau (CGB). Sherry Dawson has been named Deputy Chief.

CAOD is responsible for conducting outreach to the American public on a broad array of telecommunications issues including the deployment of broadband services; the transition to digital TV; wireless phones and services, including local number portability; universal service programs that bring telephone service to low-income consumers and underserved areas; telemarketing practices and restrictions; and telephone bill charges. The Division also promotes public awareness of the Commission's strategic goals and initiatives through consumer advisories and fact sheets, consumer forums and participation in conferences and workshops.

Mr. Sigalos had been Acting Chief of the Consumer Affairs and Outreach Division where, among other duties, he has played an integral role in the Commission's outreach on Wireless Local Number Portability, the National Do Not Call List, Hearing Aid Compatibility, and the Commission's Rural Outreach Initiative.

Before coming to CGB in June of 2003, Mr. Sigalos was a Deputy Division Chief for the Auctions and Industry Analysis Division in the Wireless Telecommunication Bureau.

He began his career at the FCC in 1994 working as a task force member for the Spectrum Auctions program and was directly responsible for auction conduct, marketing, and operational oversight.

Mr. Sigalos received his undergraduate degree from the University of Texas at Austin, and also attended the Lee Strasberg Theater Institute in New York.

Ms. Dawson had been Special Assistant to the Division Chief of the Consumer Affairs and Outreach Division since March 2002, providing advisory and administrative support on a variety of program issues. She has held a variety of positions in the Office of the Managing Director and the former Common Carrier Bureau during her tenure at the FCC. Ms. Dawson received her undergraduate degree from Wake Forest University.

K. Dane Snowden, Chief of CGB said, "Louis and Sherry will make a formidable team to head CAOD. The division they head is crucial to the FCC's outreach effort and I am certain it is in very capable hands. Louis and Sherry both have exemplary records of public service and I am delighted they will be continuing that work in CAOD."

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