



NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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FCC LOGS IN NEARLY 10,000 COMPLAINTS SINCE DO-NOT-CALL REGISTRY BECAME EFFECTIVE ON OCTOBER 1, 2003

Washington, DC -- Since implementation of the National Do-Not-Call Registry on October 1, 2003, the FCC has received 9884 informal complaints about violations. This reflects complaints processed as of February 17, 2004.

The Commission has issued eight citations as a result of violations of the National Do-Not-Call Registry rules. Details of these actions, as well as earlier actions, are at: <http://www.fcc.gov/eb/tcd/DNCall.html>.

The breakdown of complaints received by month is:

October 2003 – 4341 complaints
November 2003 – 2228 complaints
December 2003 - 1192 complaints
January 2004 - 1256 complaints
February 2004 - 867 complaints (as of Feb 17).

The existence of a complaint does not necessarily indicate wrongdoing by the company at issue.

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