



NEWS

Federal Communications Commission
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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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FCC ASSIGNS EMERGENCY TELEPHONE NUMBERS IN RESPONSE TO HURRICANE KATRINA RELIEF AND RESTORATION EFFORTS

Washington - The FCC today announced contact information numbers for FCC offices providing emergency telecommunications service authorizations and other relief in order to facilitate reconstruction efforts by telecommunications providers affected by the devastation caused by Hurricane Katrina.

The FCC has already granted numerous special temporary authorization (STA) notices to help broadcast, wireless, wireline, and satellite providers initiate emergency procedures and use emergency frequencies and facilities to resume operations. The FCC has also granted waivers of the Commission's slamming and numbering rules as well as extensions of deadlines for filing particular FCC forms and comments in rulemaking proceedings.

During this emergency providers needing emergency STA authorizations or needing to consult FCC bureaus and offices about their recovery efforts, can reach FCC personnel between the hours of 9:00 AM and 5:00 PM at the following numbers:

Consumer and Governmental Affairs Bureau: (toll free) (888) 225-5322

Enforcement Bureau: (202) 418-7450

International Bureau: (202) 418-2368

Media Bureau:

- Broadcast radio and television: (202) 418-2180, or email at katrinaTVradio@fcc.gov
- Cable television(202) 418-7000, or email at mvpd-cars.katrinarelieff@fcc.gov

Office of Engineering and Technology: (202) 418-2470, or email at oetsta@fcc.gov

Wireline Competition Bureau: (202) 418-1500

- Carriers affected by Hurricane Katrina that wish to leave a status report for the Wireline Competition Bureau may do so using the following phone number, (202) 418-0104, or using the following email address, WCBCarrierStatusInfo@fcc.gov.

Wireless Telecommunications Bureau: (202) 418-0600

In addition, during evening hours, telecommunications providers needing FCC emergency assistance or STAs can call the FCC's Communications and Crisis Management Center, which is open 24 hours a day, at (202) 418-1122.

For a list of all FCC Public Notices and Press Releases relating to Hurricane Katrina recovery efforts and extensions of FCC filing dates for regulatory fees and various regulatory proceedings, and for other hurricane recovery related information, go to the FCC's website, www.fcc.gov and click on the "Hurricane Katrina Emergency Information" box at the top of the homepage. This site may be also accessed at www.fcc.gov/cgb/katrina.

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