



# PUBLIC NOTICE

**Federal Communications Commission**  
**445 12th St., S.W.**  
**Washington, D.C. 20554**

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**FOR IMMEDIATE RELEASE:**

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**PUBLIC SAFETY AND HOMELAND SECURITY BUREAU TO HOST SUMMIT ON  
911 CALL CENTER OPERATIONS AND NEXT GENERATION TECHNOLOGIES**

Washington, D.C. – The Federal Communications Commission’s Public Safety and Homeland Security Bureau today announced that the Bureau will host a Summit on 911 Call Center Operations and Next Generation Technologies on Wednesday, February 6, 2008, 9:00 a.m. – 1:30 p.m., in the Commission Meeting Room (TW-C305).

The Summit will focus on disaster preparation and response for 911 call centers or Public Safety Answering Points (PSAPs), and the evolution of 911 toward next generation architectures, including integration of new services and technologies. The panel discussions will highlight best practices and opportunities for PSAPs to enhance their 911 operations and service capabilities both today and as a result of the transition to next generation networks. The agenda for this summit is attached to this Public Notice.

The Summit will be open to the public; admittance however will be limited to the seating available. Those individuals who are interested in attending the summit may pre-register on-line at: <http://www.fcc.gov/pshs/summits/911/>. Those who pre-registered will be asked to provide their name, title, organization affiliation, and contact information. Individuals may also contact Sue Gilgenbach at 202-418-0639 regarding pre-registration. The deadline for pre-registration is Friday, February 1, 2008. Audio/Video coverage of the meeting will be broadcast live with open captioning over the Internet from the FCC's web page at [www.fcc.gov/realaudio](http://www.fcc.gov/realaudio). The FCC’s web cast is free to the public and does not require pre-registration. The link for the live event will be activated approximately five minutes prior to the published start time in RealPlayer. Our media server is configured to support up to 200 Internet users simultaneously.

Other reasonable accommodations for persons with disabilities are available upon request. Include a description of the accommodation you will need including as much detail as possible. Individuals making such request must include their contact information should FCC staff need to contact them for more information. Requests should be made as early as possible. Last minute requests will be accepted, but may not be possible to meet. Please send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau: 202-418-0530 (voice), 202-418-0432 (TTY).

For additional information about the meeting, please contact Todd Mitchell at (202) 418-1555 or by email at [todd.mitchell@fcc.gov](mailto:todd.mitchell@fcc.gov). Press inquiries should be directed to Robert Kenny.

## SUMMIT ON 911 CALL CENTER OPERATIONS AND NEXT GENERATION TECHNOLOGIES

Federal Communications Commission  
Commission Meeting Room (TW-C305)  
445 12th Street, SW, Washington, D.C. 20224  
Wednesday, February 6, 2007

### **9:00 a.m. – Welcome**

Derek Poarch, Chief, FCC's Public Safety and Homeland Security Bureau (PSHSB)

### **9:15 a.m. – Opening Remarks**

Moderator: **Jeffery Goldthorp**, Division Chief, Communications Systems Analysis Division, PSHSB

**9:25 a.m. – Panel One:** Public Safety Answering Points (PSAPs) use of Technology Today – The Panelists will focus on current methods of operation for PSAPs and first-hand experiences. They will consider how technologies, systems and network services currently in use by PSAPs perform in times of disaster, particularly in instances that result in large call volumes and responses from multiple public safety agencies and jurisdictions. Panelists will also explore ideas for enhancing system-wide capabilities and efficiencies.

#### Panelists:

- **Gil Bailey**, Deputy Director, Harrison (MS) County Emergency Communications Commission
- **John D. Crawford**, Commander, Arlington County (VA) Emergency Public Safety Communications Center
- **Sheri Farinha-Mutti**, Chair, E911 Access Stakeholder Council, Telecommunications for the Deaf and Hard of Hearing, Inc. (TDI)
- **Steve Marzolf**, Integrated Services Director, Virginia Information Technologies Agency
- **Richard Taylor**, Executive Director, North Carolina 911 Board

### **11:20 a.m. – Break**

**11:35 a.m. – Panel Two:** Next Generation 911 – Discussion of future systems and services that utilize open IP-enabled networks. Topics will include discussions on transition issues, deployment status, obstacles to deployment, and recommendations for enhancing 911 services, as well as the regional integration of next generation networks with existing legacy 911 systems.

Panelists:

- **Paul Delorimiere**, Executive Director - Emergency Communications Products and Services, Verizon
- **Laurie Flaherty**, Program Analyst, Office of EMS, U.S. Department of Transportation, National Highway Traffic Safety Administration (NHTSA)
- **Roger Hixson**, Technical Issues Director, 911 National Emergency Number Association (NENA)
- **Jim Kohlenberger**, Executive Director, The Voice on the Net (VON) Coalition
- **Martial Manfre**, Senior Manager, Process and Implementation, National Customer Activation & Repair, Comcast

**1:20 p.m. – Closing Remarks by Chief Derek Poarch**

**1:30 p.m. – Summit Concludes**